

Description:

The Idaho State Police provides law enforcement services to Idaho including patrol, investigations, forensic, training and support activities.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Provide Idaho with the safest, most crime-free roadways possible.
 - A. Reduce the fatality and injury crash rate per million vehicle miles traveled (vmt) outside of city limits by an average of 1% per calendar year. Data available only by calendar year.

Actual Results			
1999	2000	2001	2002
0.30	0.31	0.30	0.29
Projected Results			
2003	2004	2005	2006
0.28	0.27	0.26	.25

- B. Reduce the fatality and injury crash rate per million vmt outside of city limits for commercial vehicles by 1% per calendar year. Data available only by calendar year.

Actual Results			
1999	2000	2001	2002
0.18	0.14	0.13	0.13
Projected Results			
2003	2004	2005	2006
0.12	0.11	0.10	0.09

- C. 90% of all emergency calls during a state fiscal year are responded to safely and the officer arrives within 15 minutes.

Actual Results			
1999	2000	2001	2002
62%	46%	50%	54%
Projected Results			
2003	2004	2005	2006
90%	90%	90%	90%

- D. 80% of all motorist assist calls during a state fiscal year are responded to safely and the officer arrives within 20 minutes of the motorist needing assistance.

Actual Results			
1999	2000	2001	2002
89%	71%	79%	86%
Projected Results			
2003	2004	2005	2006
80%	80%	80%	80%

- E. 95% of all requests for assistance from other agencies during a state fiscal year are responded to safely and the officer arrives within 15 minutes.

Actual Results			
1999	2000	2001	2002
69%	62%	53%	56%
Projected Results			
2003	2004	2005	2006
95%	95%	95%	95%

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2. Protect lives, property and constitutional rights in Idaho.
 A. Reduce the per capita drug crime rate by 1% each year. Data available only by calendar year.

Actual Results			
1999	2000	2001	2002
8.24	8.86	8.86	8.43
Projected Results			
2003	2004	2005	2006
8.42	8.41	8.40	8.39

- B. 95% of affected law enforcement agencies are satisfied the ISP investigations were impartial and thorough. *The customer satisfaction survey was not completed. The level of satisfaction cannot be reported.

Actual Results			
1999	2000	2001	2002
N/A	N/A	Unknown	Unknown
Projected Results			
2003	2004	2005	2006
95%	95%	95%	95%

3. Assist local law enforcement and criminal justice efforts.
 A. 90% of criminal justice and non-criminal justice customers are satisfied with ISP service delivery. * The customer satisfaction survey was not completed. The level of satisfaction cannot be reported.

Actual Results			
1999	2000	2001	2002
N/A	N/A	Unknown	Unknown
Projected Results			
2003	2004	2005	2006
90%	90%	90%	90%

4. Leverage and effectively manage all resources.
 A. 90% of customers surveyed are satisfied with ISP service delivery. * The customers surveyed are satisfied with ISP service delivery.

Actual Results			
1999	2000	2001	2002
N/A	Unknown	Unknown	Unknown
Projected Results			
2003	2004	2005	2006
90%	90%	90%	90%

- B. Less than 4% of employees voluntarily leave ISP employment for reasons other than retirement.

Actual Results			
1999	2000	2001	2002
5.9%	5.8%	4.8%	5.9%
Projected Results			
2003	2004	2005	2006
<4%	<4%	<4%	<4%

C. Fiscal and programmatic compliance reviews result in no significant findings.

Actual Results			
1999	2000	2001	2002
0	1	0	0
Projected Results			
2003	2004	2005	2006
0	0	0	0

Program Results and Effect:

The Idaho State Police has set some fairly rigorous, although reasonable for the public to expect, goals. To reach these goals ISP needs to recruit and retain sufficient people to provide the services expected of our agency. Certainly, much of the groundwork has been laid and we were poised to attain these goals. While the employees of ISP remain dedicated and focused on improving the quality of life in Idaho, the downturn of the economy and state revenues has placed us in a holding pattern. We have skipped one hiring cycle for new troopers and currently have 30 vacancies in the commissioned ranks. Without adequate funding to reasonably assure sustaining employment for new hires. ISP has mostly used savings from our pool of vacant positions to meet required spending cuts. We are experiencing increased pressure of outside recruiting of our personnel. Federal agency hiring is drawing seasoned officers away. Other state and local agencies continue to recruit our officers, and we all draw from the same pool of potential candidates. Our forensics staff is also being recruited, with a significant number leaving for huge salary increases.

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