



Idaho State Board of Pharmacy

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MEMORANDUM

To: Lee McCormick
Division of Financial Management

From: Mark Johnston
Executive Director
Idaho State Board of Pharmacy

Date: 6/26/09

Subject: Strategic Plan

Please see the Board of Pharmacy's Strategic Plan, attached.

Thank you,
Mark Johnston

Executive Director
Board of Pharmacy

MISSION STATEMENT

The statutory mission of the Idaho State Board of Pharmacy is to promote, preserve and protect the health, safety and welfare of the public by and through the effective control and regulation of the practice of pharmacy. That the sale and distribution of medications, devices and such other materials as may be used in the diagnosis and treatment of injury, illness and disease are handled and delivered in a manner that assures quality pharmaceutical care to the people of the state of Idaho.

BOARD PHILOSOPHY

The Idaho Board of Pharmacy is committed to maintaining the highest standard of pharmaceutical care for the citizens of the State of Idaho. This can be accomplished by regulating the practice of pharmacy with the highest standards of ethics, accountability, efficiency, effectiveness, and openness with an assurance of a balanced and sensible approach to regulation.

VISION STATEMENT

The Board of Pharmacy envisions that the technology of pharmacy will continue to advance at a swift pace. The Board of Pharmacy must be a facilitator, not a hindrance in this evolution, however, we must ensure that this evolution does not compromise the health, safety, and welfare of the citizens of Idaho. Examples of these technological advances, which are not currently addressed within Idaho Code or Rule, include electronically prescribed medication, central fill pharmacies, automated filling machines, automated product machines and other robotics. The Board of Pharmacy envisions promulgating rules pertinent to these advances on an ongoing basis.

As per the 2009 Idaho Legend Drug Donation Act the Board of Pharmacy must promulgate rules, develop and implement the program and provide assistance. The Board of Pharmacy envisions accomplishing this through informal negotiated rule making with Idaho's Free Clinics in 2010.

The Board of Pharmacy envisions the growth of pharmacists providing cognitive services, such as medication therapy management, collaborative practices, cognitive services pharmacies containing no medication, and a third class of drugs termed Behind The Counter. The Board envisions the regulation of these and other similar activities via the 2009 promulgated Pharmaceutical Care rule and the 2010 promulgation of rules addressing the Independent Practice of Pharmacy.

The Board of Pharmacy envisions regulating the practice of compounding pharmacy. This practice has traditionally been regulated by the United States Food and Drug Administration (FDA), however, the FDA's authority has been challenged in court recently. The Board envisions promulgating compounding rules in 2012.

The Board of Pharmacy envisions continued advances to the Prescription Monitoring Program. The Board envisions 2010 statute changes allowing practitioners located outside of Idaho, who are serving residents of Idaho, access to the Controlled Substance Database, to facilitate proper treatment of our residents. Additionally, the Board envisions the ability to share data with other states, creating more comprehensive profiles to assist our practitioners with providing appropriate health care.

The 2009 legislature approved several statute changes, allowing Telepharmacy across State Lines. Telepharmacy within Idaho is currently regulated via rule. The Board of Pharmacy envisions promulgating rules to further regulate Telepharmacy across State Lines, as allowed by statute.

The 2009 legislature approved changes to the 2007 Wholesale Drug Distribution Act, allowing product repackaged by repackagers who are authorized distributors of record of manufacturers to be considered within the normal distribution channel, thus avoiding pedigree requirements. The Board of Pharmacy envisions promulgating rules in 2010 to mimic 2009 changes to the Wholesale Drug Distribution Act.

With the 2009 advent of minimum requirements for registration for pharmacy technicians, the increase in Board of Pharmacy discipline for diversionary actions, and the increase in illegal activity involving controlled substance legend drugs, The Board envisions requiring the fingerprinting of all initial registration and licensee applicants via statute changes in 2010. Additionally, the Board envisions promulgating a rule requiring Board notification for changes in registrant and licensee contact information.

As per statute 37-2702(d) 66 drugs are scheduled substances in Idaho that are not currently listed in the Controlled Substance Act. As per statute 37-2714, the Board of Pharmacy envisions adding these 66 drugs to the schedules listed in the Controlled Substance Act.

Pharmaceutical waste has been detected within Idaho's drinking water. The Board of Pharmacy envisions the continued effort to educate our citizens on proper disposals techniques. As the Drug Enforcement Administration and the federal legislature consider similar actions for controlled substances, the board envisions a 2010 statute change to allow the deliver of legend drug waste by ultimate users to for the purposes of disposal.

In order to protect the health and welfare of Idaho citizens the Board of Pharmacy envisions promulgating rules in 2010 mandating pharmacy notification to the Board of each pharmacy's hours of operation and the posting of post said hours of operation. Such pharmacies must then remain open such hours.

The Board of Pharmacy envisions the entire revamping of our law book. By contracting with outside legal assistance, our rules are expected to be rewritten, including the elimination of outdated language and concepts, the addition of currently unaddressed areas of pharmacy practice, and the clarification of confusing language, as well as re-codifying, and establishing a usable index. This project is expected to be completed in 2011.

EXTERNAL FACTORS AFFECTING ANENCY GOALS

- Increase in the number of licensed professionals, pharmacies, and registrations
- Changes in Federal Law
- Legislation introduced by entities other than the Board of Pharmacy
- Development of new technologies
- Competitive salaries for key personnel

- The increase in attendance and movement of one half of Idaho State University's pharmacy school program to Boise from Pocatello in 2010
- The economic environment

GOAL #1: Hire an accountant/office manager in 2010.

OUTCOME: Shift in duties of the Board's Chief Compliance Officer back to job description, thus increasing efficiency; increase fiscal control and reporting; maximize efficiency through additional oversight; back up for executive director.

GOAL #2: Create succession planning initiatives, ongoing.

OUTCOME: Avoid a loss of customer service levels with the sudden loss of personnel.

TASKS: Training subordinate positions for career advancement

GOAL #3: Partner with Idaho State University's School of Pharmacy to establish the Board of Pharmacy as a preceptor site for extern rotations; ongoing.

OUTCOME: Obtain research assistance for the revamping of our law book, while mentoring future pharmacists.

TASKS: Schedule externs, update the training program.

GOAL #4: Establish an interactive licensing program, which will allow for on-line renewal of facility licenses and registrations, as well as controlled substance registrations in 2010.

OUTCOME: Increased efficiencies for both the Board's staff and the registrants and licensees.

TASKS: Identifying program parameters, contracting IT services, and program oversight.

GOAL #5: Complete an IT program, allowing inspectors to utilize hand held computers for the processing of electronic inspection reports, in 2010.

OUTCOME: Increased efficiencies and decreased paper utilization.

TASKS: Testing of nearly completed IT project, identifying "bugs", and correcting with contracted IT services.

GOAL #6: Review all forms and applications, in 2010.

OUTCOME: More user friendly, legal, efficient forms.

TASKS: Identify and eliminate functions without value and utilize the Attorney General's office to verify application questions with statutory authority.

GOAL #7: Make available law programs in a number of different areas in the state, ongoing.

OUTCOME: Allows the pharmacists, technicians and practitioners to attend law programs in a number of different areas in the state giving them a number of opportunities for required continuing education, keeping licensees up to date on recent changes in the law as well as newly proposed code and rule changes.

TASKS: Schedule law programs in all areas of the state and at times most convenient for attendance.

GOAL #8: Educate pharmacy students on Idaho pharmacy law, ongoing.

OUTCOME: Provide law orientation for P1 students and a law review class for graduating students.

TASKS: Develop the program and schedule the events.

GOAL #9: Continued review of current statutes and rules by Board and staff. This would be done in conjunction with the Office of the Attorney General, legislators, pharmacy associations, state agencies, health related associations, interested citizens, Ad Hoc Committees and by task force, ongoing.

OUTCOME: Insuring that existing code and rules are effective and current in regulating the profession of pharmacy and related professions always ensuring the health, safety, and welfare of the citizens of the state of Idaho.

TASKS: Review of existing code and recodification of all pharmacy rules. Prepare and submit code and rule changes. Prepare, present and testify before legislative committee's Code and Rule changes proposed by the board.

GOAL #10: Communicate updates to recent changes to Idaho Code and Rules effecting pharmacy as well as changes to federal law, ongoing.

OUTCOME: Ensures compliance with existing statutes and rules for pharmacists and other practitioners.

TASKS: Provide required law books for pharmacies with current updates and a quarterly Newsletter.