

## Part 1 – Agency Profile

### Agency Overview

The Idaho Industrial Commission administers the Idaho Workers' Compensation Law (Title 72, Chapters 1-8, Idaho Code). The Industrial Commission is statutorily required to settle disputed workers' compensation cases, serve as an appeals court for the Idaho Department of Commerce & Labor's unemployment claims, maintain files on all Idaho workers' compensation claims, ensure that all employees subject to Title 72 are insured, provide vocational rehabilitation services to injured workers, and administer the Idaho Crime Victims Compensation Program.

The Commission is comprised of a three-member panel, appointed by the governor. One member must be an Idaho licensed attorney, one must represent employers and one must represent workers. The Commission is assisted in administering its day-to-day activities by a director who serves at a level between the Commissioners and staff to coordinate the activities of the four functional divisions of the agency: Compensation, Adjudication, Rehabilitation and Crime Victims.

The Industrial Commission is a relatively small agency with approximately 138 employees statewide. The main office is in Boise and there are an additional ten field offices throughout the state. The field offices house staff from the Rehabilitation Division and Employer Compliance's Employer Investigators.

### Core Functions/Idaho Code

**Adjudication Division** – ensures the timely processing and resolution of disputed workers' compensation claims and medical fee disputes; provides an alternative method of resolving disputes through mediation; provides judicial review of unemployment insurance appeals from the Idaho Department of Commerce & Labor; hears appeals from determinations made by the Crime Victims Compensation Program. (Title 72, Chapters 1-8, Idaho Code)

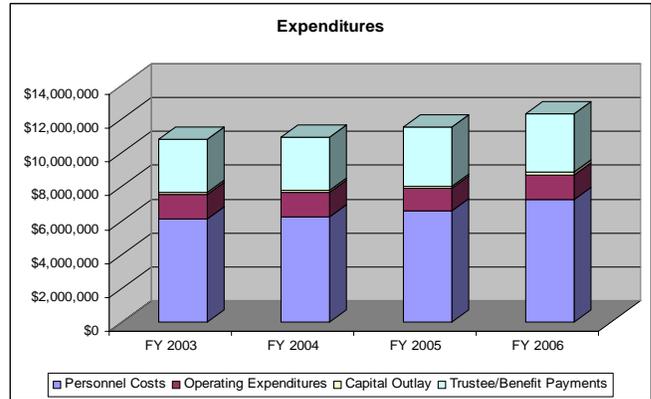
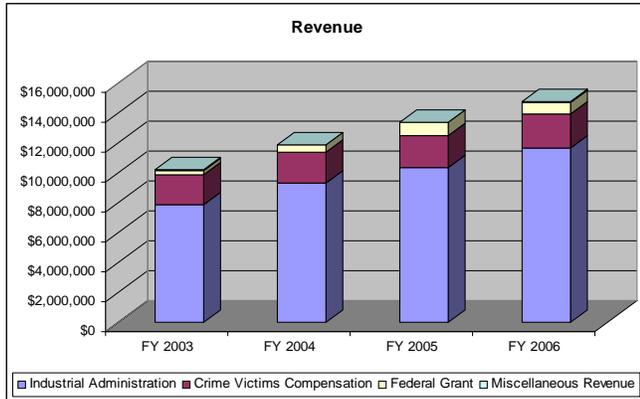
**Compensation Division** – evaluates insurance carriers requesting to write workers' compensation insurance and employers requesting to become self-insured; ensures adequate securities are on deposit with the State Treasurers Office to cover outstanding awards; enforces the insurance requirements of the Idaho Workers' Compensation Law; and ensures that workers' compensation benefits are paid properly and timely. (Title 72, Chapters 1-8, Idaho Code)

**Rehabilitation Division** – assists injured workers to maximize their medical recovery while facilitating an early return to employment, which is as close to possible to the worker's pre-injury wage and status. (Title 72, Chapters 1-8, Idaho Code)

**Crime Victims Compensation Program** – provides financial assistance to victims of crime for health care and related expenses that are incurred as a result of criminally injurious conduct. The program also pays for sexual assault forensic examinations. (Title 72, Chapter 10, Idaho Code)

### Revenue and Expenditures

Revenue	FY 2003	FY 2004	FY 2005	FY 2006
Industrial Administration	\$7,863,000	\$9,282,200	\$10,328,100	11,686,200
Crime Victims Compensation	\$2,029,100	\$2,082,600	\$2,156,700	2,237,000
Federal Grant	\$272,600	\$499,300	\$866,500	764,200
Miscellaneous Revenue	\$24,600	\$28,500	\$30,200	39,400
<b>Total</b>	<b>\$10,189,300</b>	<b>\$11,892,600</b>	<b>\$13,381,500</b>	<b>14,726,800</b>
Expenditure	FY 2003	FY 2004	FY 2005	FY 2006
Personnel Costs	\$6,089,100	\$6,187,900	\$6,574,000	7,261,300
Operating Expenditures	\$1,440,200	\$1,490,900	\$1,323,300	1,443,400
Capital Outlay	\$135,100	\$93,100	\$137,700	187,300
Trustee/Benefit Payments	\$3,106,400	\$3,148,400	\$3,492,400	3,408,300
<b>Total</b>	<b>\$10,770,800</b>	<b>\$10,920,300</b>	<b>\$11,527,400</b>	<b>12,300,300</b>



**Profile of Cases Managed and/or Key Services Provided**

Cases Managed and/or Key Services Provided	FY 2003	FY 2004	FY 2005	FY 2006
<b>COMPENSATION</b>				
• Workers' Compensation Claims Filed	44,606	42,352	42,344	44,622
○ Medical Only	37,169	35,748	35,796	38,039
○ Time-Loss	7,002	6,559	6,501	6,520
○ Impairment Only	0	10	1	27
○ Fatalities	35	35	47	36
• Cases Referred to Investigator	4,906	6,179	6,435	6,804
• Cases Brought Into Compliance	2,261	2,653	2,667	2,601
<b>REHABILITATION</b>				
• Cases Rehabilitated, Returned to Work as a Result of Division Services	1,391	1,405	1,439	1,480
<b>CRIME VICTIMS COMPENSATION</b>				
• Crime Victims Claims Filed	1,706	1,757	1,912	2,000
• Decisions Made	1,278	1,390	1,389	1,867
○ Awards	1,052	1,115	1,096	1,199
○ Denials	225	275	293	608
• Crime Victims Compensation Paid	1,903,100	2,153,986	2,241,110	2,351,567
<b>ADJUDICATION</b>				
• Workers' Compensation Complaints Filed	1,225	1,222	1,248	1,112
• Workers' Compensation Hearings Held	123	123	113	120
• Mediations Held	325	469	486	425
• Successful Mediations	418	633	851	830
• Unemployment Decisions Issued (Includes Reconsiderations)	621	703	664	578

**Performance Highlights**

1. Despite the increasing complexity of workers' compensation claims and the inherent difficulty in resolving these matters, the Adjudication Division & Commissioners maintained a forty-five (45) day average in reaching decisions.
2. The Mediation Program reached an all time high success rate of 94.7%.
3. Eliminated pecuniary gain exemption in the Workers' Compensation Law ensuring that employees of small churches and other charitable organizations are entitled to coverage under the Workers' Compensation Law.
4. Implemented an on-line Coverage Verification Service allowing Commission customers immediate access to employer policy information through the Commission's website.
5. Fourteen (14) audits of self-insured employers were conducted to assure proper reporting of payroll, payment of premium tax, and deposit of securities. These efforts by the Fiscal Department netted the Commission an additional \$25,800 in premium tax for FY06.
6. Referrals for rehabilitation services increased ten percent (10%) over the previous fiscal year.
7. 1,480 injured workers successfully returned to gainful employment through the services of ICRD.
8. Worked cooperatively with the Idaho Legislature to amend the Crime Victims Compensation Act to provide for additional benefits for eligible victims who have exhausted their mental health benefits and who are experiencing extenuating circumstances that require additional mental health treatment.
9. Outreach and community education efforts helped to increase the number of sexual assault examination cases filed with the program by approximately 237%, and the number of applications filed with the program by approximately 43%.

**Part II – Performance Measures**

<b>Performance Measure</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>Benchmark</b>
1. Issue workers' compensation decisions within 40 following the date case goes under advisement.	40	53	44	54	50
2. Return injured workers to employment where they earn at least 90% of their pre-injury wage.	86%	89%	88%	87.5%	90%
3. Determine eligibility within an average of 90 days following receipt of application for compensation for Crime Victims Program.	77	90	137	128	100
4. Pay CV's first bill within an average of 120 days from receipt of the application for compensation.	141	135	176	173	150

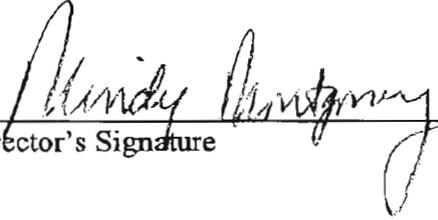
**For More Information Contact**

Mindy Montgomery, Director  
 Idaho Industrial Commission  
 317 Main  
 PO Box 83720  
 Boise, ID 83720-0041  
 Phone: (208) 334-6059  
 E-mail: [mmontgomery@iic.idaho.gov](mailto:mmontgomery@iic.idaho.gov)

**Director Attestation for Agency Profile**

In accordance with *Idaho Code* 67-1904, I certify the data provided in the Agency Profile has been internally assessed for accuracy, and, to the best of my knowledge, is deemed to be accurate.

Department: Industrial Commission

  
Director's Signature

8/31/06  
Date

Please return to:

Division of Financial Management  
Attn: Anita Hamann  
700 West Jefferson, Rm 122  
Boise, Idaho 83720-0032

FAX: 334-2438  
E-mail: [info@dfm.idaho.gov](mailto:info@dfm.idaho.gov)