

Part 1 – Agency Profile

Agency Overview

The Commission on Aging (ICOA) is charged with providing a broad array of services intended to make it possible for aging Idahoans to remain in their own homes and communities, and avoid or delay institutionalization. This ICOA Mission is made more difficult as Idaho experiences a dramatic increase in its population of persons 60 years of age and older.

The agency has existed since 1968 (previously called the Office on Aging) under the Office of the Governor. The Administrator, Lois Bauer, and the seven geographically based Commissioners are appointed by the Governor. The agency’s two management functions are Program Operations (program development, implementation, and oversight) and Administrative Support (planning, budgeting, and accounting/reporting). The Commission is located in Boise and operates with 15 FTEs.

Services supported by the Commission on Aging are provided at the local level through contracts with an aging network made up of six regional Area Agencies on Aging and sub-contractors throughout the State. In addition to State and Federal funds received from ICOA, the aging network uses local funds, community resources, and volunteers to provide services to eligible seniors.

Core Functions/Idaho Code

The functions of the Commission on Aging are set out in Idaho Code in the Idaho Senior Services Act at Title 67, Chapter 50, and the Adult Abuse, Neglect and Exploitation Act at Title 39, Chapter 53. The Commission is also charged with providing services to seniors under the Older Americans Act of 1965.

Under these statutory authorizations, the Commission oversees the following broad programs, which are carried out by regional non-profit contractors called Area Agencies on Aging:

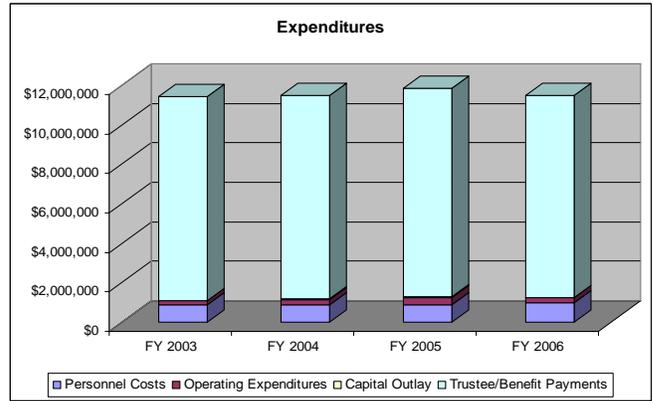
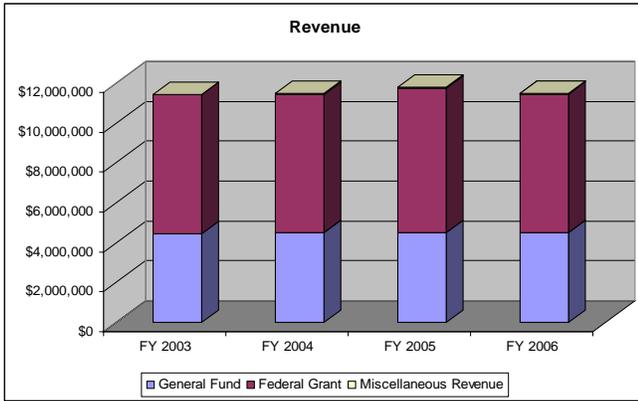
- In-home services, which includes homemaker services, home delivered meals, respite, and chore, all of which are intended to assist the older person (and caregiver) to safely remain at home.
- Community-based services, including transportation, congregate meals, adult day care, case management, and older worker employment and training programs, which assist older persons to continue to participate in essential activities in their community, and the legal assistance, adult protection, and ombudsman programs, which provide them protection from fraud, abuse and mistreatment.
- An additional significant element of the Commission’s charge is to manage grants and contracts that enable the above services and other relevant services to be provided at the local community level throughout the State.

Revenue and Expenditures:

Economic Recovery Fund 17,500

Revenue	FY 2003	FY 2004	FY 2005	FY 2006
General Fund	\$4,439,300	\$4,481,400	\$4,500,600	4,510,300
Federal Grant	\$6,974,400	\$6,965,200	\$7,245,400	6,943,400
Miscellaneous Revenue	<u>\$6,000</u>	<u>\$38,600</u>	<u>\$45,500</u>	<u>6,500</u>
Total	\$11,419,700	\$11,485,200	\$11,791,500	11,477,700
Expenditure	FY 2003	FY 2004	FY 2005	FY 2006
Personnel Costs	\$860,700	\$872,200	\$899,200	979,400
Operating Expenditures	\$236,800	\$289,300	\$369,600	252,200
Capital Outlay	\$10,000	\$9,700	\$23,400	5,700
Trustee/Benefit Payments	<u>\$10,306,600</u>	<u>\$10,291,300</u>	<u>\$10,563,500</u>	<u>10,240,200</u>
Total	\$11,414,100	\$11,462,500	\$11,855,700	11,477,500

(Note: Revenue does not include noncogs and receipts to appropriation.)



Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2003	FY 2004	FY 2005	FY 2006
Adult Protection (service units)	11,993	21,740	24,255	25,391
Home Delivered Meals (service units)	535,296	551,421	555,292	533,476
Information and Assistance (service units)	17,162	15,517	20,573	19,426
Homemaker (service units)	104,863	108,055	106,877	106,244
Respite & Adult Day Care (service units)	40,660	40,952	54,033	42,567
Respite & Adult Day Care (clients)	847	1,024	1,288	753

Performance Highlights:

Idaho received high praise from CMS and AoA for our efforts during SFY 2006, to work with many organizations around the state to provide information about the Medicare Prescription Drug Program to Medicare beneficiaries. We started early-on with a meeting with legislators and heads of other state and federal agencies. This eventually resulted in a statewide task force chaired by Representative Kathie Garrett and included Health and Welfare, Medicaid and Self-Reliance staff, Department of Insurance, Senior Health Insurance Benefit Advisors, and Pharma, along with the Idaho Commission on Aging. Regional groups were formed throughout the state and operated approximately 130 enrollment sites to help people sign up for the Medicare Prescription Drug Plan. Though ICOA and our network cannot claim credit for all of them, by the final cut-off date, over 143,000 Idaho Medicare beneficiaries now have prescription drug benefits.

The Idaho Ombudsman program protects the health, safety, welfare, and rights of individuals over sixty receiving long-term care services in Idaho. Demands on the program continue to increase as the population and number of Assisted Living facilities grows. In an effort to meet this growing need the Area VI Agency on Aging hired a Vista volunteer to work with the local ombudsman to develop a volunteer program. Through their efforts, 15 volunteers have received extensive training and now conduct regular, weekly unannounced visits to facilities to provide residents more timely access to ombudsman services. As a result of their success, three additional local Area Agencies have begun development of their own volunteer ombudsman programs.

Part II – Performance Measures

Performance Measure	2003	2004	2005	2006	Benchmark
1. Consumer survey responses indicate that programs are relevant and helpful in addressing their needs.	N/A	N/A	N/A	95%	75%
2. ICOA staff and AAA leadership survey indicate ICOA's efforts to strengthen partnerships with AAAs have been mutually beneficial.	N/A	N/A	N/A	29.6%	75%
3. Participants say ICOA presentations increased their knowledge about our programs.	N/A	N/A	N/A	96.3%	80%
4. Senior Employment Program attains placement of low-income and at-risk persons in unsubsidized employment.	89%	82%	31%	N/A	30%
5. Programs reviewed are found to be in compliance with applicable laws, rules, regulations, and operations manuals.	N/A	N/A	N/A	92.5%	90%
6. Staff agree that substantial progress has been made in meeting goals in ICOA employee charter to support a dynamic workforce.	N/A	N/A	N/A	34.4%	75%

Performance Measure Explanatory Note:

For Senior Employment Program measure, the eligibility and program requirements have been revised, resulting in a much lower placement rate since 2004. Data for this measure for 2006 is not yet available from the U.S. Department of Labor. Measures 2 and 6 are new goals for the agency and the survey results were gathered without outside expertise. We will continue our efforts to improve performance in these areas during this year and will further refine our survey or methodology to provide more information for improving our progress toward our goal of better service and communication.

For More Information Contact

Lois Bauer
Aging, Idaho Commission on
3380 Americana Terrace Ste.120
PO Box 83720
Boise, ID 83720-0007
Phone: (208) 334-3833
E-mail: lbauer@aging.idaho.gov

Director Attestation for Agency Profile

In accordance with *Idaho Code 67-1904*, I certify the data provided in the Agency Profile has been internally assessed for accuracy, and, to the best of my knowledge, is deemed to be accurate.

Department: Idaho Commission on Aging

Director's Signature:  _____

Date: August 31, 2006

Please return to:

Division of Financial Management
Attn: Anita Hamann
700 West Jefferson, Rm 122
Boise, Idaho 83720-0032
FAX: 334-2438
E-mail: info@dfm.idaho.gov