

## ***Part I – Agency Profile***

### **Agency Overview**

The Idaho Division of Vocational Rehabilitation (IDVR) is an agency under the oversight of the Office of the State Board of Education. Jane Donnellan is the Interim Administrator for the Division. IDVR is charged with several major responsibilities: Management of the State/Federal Vocational Rehabilitation Program, Extended Employment Services (EES) and the fiscal management of the Council for the Deaf and Hard of Hearing (CDHH). It should be noted that nationally, under the Federal Vocational Rehabilitation Program, each state has the ability to choose to have a combined or separate agency to serve the blind and visually impaired. In Idaho, a separate state agency (the Idaho Commission for the Blind and Visually Impaired) provides vocational rehabilitation services for those who have a primary disability of blind and visually impaired.

The Public Vocational Rehabilitation program is one of the oldest and most successful Federal/State programs in the United States. Vocational Rehabilitation serves individuals with severe disabilities that impose significant barriers to gainful employment. In FFY 2013, the average time needed for a person to complete a rehabilitation plan and become employed was 20 months. Furthermore, employment of individuals with disabilities resulted in a 449% increase in customer weekly earnings and significant decreases in the need for public support.

The structure of IDVR includes a Field Services unit as well as a Planning and Evaluation, Fiscal, Information Technology and Extended Employment Services units. Under the Field Services unit, there are eight (8) regional managers who supervise field staff in the following regions: Coeur d'Alene, Lewiston, Boise, Treasure Valley Special Programs, Twin Falls, Pocatello, Idaho Falls, and Caldwell.

IDVR is comprised of 148 employees, of which 138 are full time positions serving in thirty-seven (37) offices throughout the state. Offices are located throughout the state to include: Boise, Meridian, Coeur d'Alene, Sandpoint, Lewiston, Orofino, Moscow, Twin Falls, Burley, Pocatello, Blackfoot, Preston, Idaho Falls, Salmon, Rexburg, Caldwell, Nampa, and Payette. There is one (1) Central Office, eight (8) Regional Offices, ten (10) general Sub-Offices, seven (7) Mental Health Sub-Offices, nine (9) School–Work Sub-Offices, and two (2) Corrections Sub-Offices.

### **Core Functions/Idaho Code**

**Legal Authority for the Idaho Division of Vocational Rehabilitation is** Idaho Code, 33-2301 and the Rehabilitation Act of 1973, as amended, 29 U.S.C. § 701, and is augmented by regulations promulgated and set forth at 34 CFR § 361.1.

Services that may be available include evaluation of rehabilitation potential, vocational guidance and counseling, physical and mental restoration, vocational, academic and other training, job placement and other services, which can reasonably be expected to benefit the individual in terms of employment.

The Extended Employment Services (EES) program provides funding to individuals with severe disabilities who are deemed unable to maintain employment without on-going support. A state financial allotment is provided annually to be distributed by the EES Program Manager to contracted Community Rehabilitation Programs who subsequently provide the long term support to eligible customers (IDAPA 47.01.02 Rules and Minimum Standards Governing Extended Employment Services under the authority of Idaho Code 33-2303).

CDHH is an independent agency. This is a flow-through council for budgetary and administrative support purposes only with no direct programmatic implication for IDVR. The Council's vision is to ensure that individuals who are deaf, hard of hearing, or hearing impaired have a centralized location to obtain resources and information about services available (Idaho Code, Title 67, Chapter 73, Idaho State Council for the Deaf and Hard of Hearing 67-7301 – 67-7308).

## Revenue and Expenditures

Revenue	FY 2011	FY 2012	FY 2013	FY 2014
General Fund	\$8,179,028	\$7,041,985	\$7,222,720	\$7,350,178
Rehab Rev & Refunds	\$720,017	\$304,959	\$586,887	\$653,069
Federal Grant	\$14,558,749	\$12,198,556	\$11,316,948	\$12,473,938
ARRA	\$1,350,120	\$1,573,231		\$8,567
Miscellaneous Revenue	\$688,737	\$407,250	\$729,208	\$467,798
<b>Total</b>	<b>\$25,496,651</b>	<b>\$21,525,981</b>	<b>\$19,855,763</b>	<b>\$20,953,550</b>
Expenditure	FY 2011	FY 2012	FY 2013	FY 2014
Personnel Costs	\$8,357,122	\$8,271,464	\$7,903,578	\$8,577,431
Operating Expenditures	\$2,023,841	\$2,132,119	\$1,543,577	\$1,553,005
Capital Outlay	\$287,615	\$189,651	\$23,025	\$99,255
Trustee/Benefit Payments	\$14,333,432	\$11,871,729	\$10,096,090	\$10,852,261
<b>Total</b>	<b>\$25,002,010</b>	<b>\$22,464,963</b>	<b>\$19,566,270</b>	<b>\$21,081,952</b>

## Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2011	FY 2012	FY 2013	FY 2014
The Number of Individuals Served by Vocational Rehabilitation	14,128	14,076	13,129	11,324
The Number of Individuals Who Went to Work After Receiving VR Services	1,896	2083	1814	1827

*\*IDVR is primarily a federally funded program that assesses performance on a Federal Fiscal Year basis. (October 1-September 30). For this reason, chart data represents figures that are different from State Fiscal year data. Example, FY2014 represents FFY2013.*

## Performance Highlights

IDVR continues to strive to increase the opportunities for employment for individuals with disabilities by developing new strategies for future success. The following highlights efforts to increase successful rehabilitations:

In FFY2012, IDVR implemented *WorkStrides*, a career preparation workshop in all eight regions. At end of FFY 2013, there have been 38 *WorkStrides* programs throughout the state for 260 IDVR customers. Workshops occur every 6 to 8 weeks depending on the region. *WorkStrides* is a Career Development Program that was developed by Washington VR. This is a five day, four hour per day training that addresses a wide range of employability dimensions.

The State Department of Education, IDVR and the Idaho Commission for the Blind and Visually Impaired (ICBVI) held collaborative statewide trainings throughout the month of September 2013. Idaho school districts, Special Education Directors, State Board of Education staff, IDVR Regional Managers, IDVR School-Work transition and a representation from the general caseload counselors, and ICBVI participated. Through this collaborative training, the SDE/IDVR/ICBVI partnership agreement was reviewed. This training enhanced the collaborative efforts in transition age youth both internal and external to the School-Work projects.

In FFY 2013, the Program Evaluation Analyst facilitated a statewide group in order to develop statewide standards of case documentation following Agency and federal reporting requirements. Development included a new Quality Assurance checklist for all closed cases, and Critical Case Documentation guidelines to ensure consistency in service delivery and documentation. Case reporting requirements are based on federal reporting requirements and Agency policy and business rules. Statewide training and implementation occurred in May 2013. This training complimented statewide training in June 2013 on the Field Policy Manual which went into effect on July 1, 2013.

## Part II – Performance Measures

Performance Measure	2011	2012	2013	2014	Benchmark
Number of Individuals Exiting the VR Program Who Achieved an Employment Outcome	1896	2083	1814	1827	1827
Percentage of Individuals Who Exit the VR Program After Receiving Services Who Are Determined to Have Achieved an Employment Outcome	63%	59.8%	42.36%	60.04%	55.8%
Increase the number of businesses hiring IDVR customers	1793	1980	1797	2131	1981
Number of transition age youth exiting the IDVR program who achieved an employment outcome will exceed the previous year's performance	643	638	542	553	639

### Performance Measure Explanatory Notes:

The benchmark of 55.8% for individuals who exit the VR program after receiving services who are determined to have achieved an employment outcome is a minimum requirement of the agency set by the Federal Rehabilitation Services Administration.

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### For More Information Contact

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