

# **Idaho State Board of Dentistry**



**2016 Strategic Plan**

**July 1, 2017 – June 30, 2020**

## MISSION STATEMENT

The Idaho Board of Dentistry protects the public's health, safety and welfare through the licensure and regulation of dental health professionals. The Board of Dentistry establishes and enforces professional standards related to dentists, dental hygienists and dental assistants.

## VISION

To promote the delivery of quality oral health care services to the citizens of Idaho through participation and cooperation with professional organizations, national and regional examination organizations, and educational institutions in furtherance of its vision.

### Licensing

**Goal 1:** To continue to provide efficient and thorough application and licensing processes.

#### **Objectives:**

- A. Action on application documents will be completed within 3-5 business days.
- B. Assess the rate of error on applications processed.
- C. Annual staff reviews of applicable statutes, administrative rules, and Board policies applicable to application and licensing processes.

#### **Measurements:**

- Random sampling of various application documents to assure processing goals are met. **Benchmark: Monthly**
- Establish application processing error log. **Benchmark: One Year**

#### **External Factors Considered:**

- Implementation of new licensing database.
- Increase in the number of applications and licensees.

**Goal 2:** To determine qualifications of Idaho dental professionals.

#### **Objectives:**

- A. Assess the content of national, regional, and state board examinations to determine level of testing is sufficient to assure practitioner competency.
- B. Assess sedation evaluation protocols in conjunction with an Ad-Hoc Sedation Committee to assure the highest level of competency and safety standards are satisfied.

#### **Measurements:**

- Review content of national and regional clinical licensing examinations. **Benchmark: 2018**

- Ad-Hoc Sedation Committee meeting. **Benchmark: Annually**

**External Factors Considered:**

- Rapidly changing political environments related to national and regional testing models.
- Changing political environments related to sedation standards as a result of an increase in sedation-related deaths.

**Goal 3:** To assure the Idaho Dental Practice Act, Administrative Rules, and Board policies are relevant and consistent with regulatory standards for dental professionals.

**Objectives:**

- A. Review and revise statutes, rules and policies as necessary to maintain the highest standards.
- B. Participate in local, state, regional, and national association and committee meetings.
- C. Conduct ad-hoc committee meetings as needed.

**Measurements:**

- Board members and staff will participate in local, state, regional, or national association or committee meetings and report on issues relevant to Idaho at a subsequent Board meeting. **Benchmark: Quarterly**

**External Factors Considered:**

- Political environment which could impact action on proposed amendments to the statute and administrative rules.
- Legislation introduced by entities other than the Board.

**Enforcement**

**Goal 1:** To continue to provide efficient and thorough processing of complaints against licensees.

**Objectives:**

- A. Investigate all meritorious complaints within the jurisdiction of the Idaho Board of Dentistry.
- B. Matters not within Board jurisdiction will be referred to outside entities if deemed appropriate.

**Measurements:**

- 1. Statistics regarding number of complaints received, investigated, and/or referred.  
**Benchmark: Annually**

**External Factors Considered:**

- Consumer awareness and demand for high quality of care is expanding which could generate more patient complaints due to cost of dental services.

**Goal 2:** To determine appropriate disciplinary action when there is probable cause that a violation of the statutes or rules has occurred.

**Objectives:**

- A. Utilize professional resources.

**Measurements:**

1. Establish a mechanism to track use of professional resources. **Benchmark: Annually**

**External Factors Considered:**

- Appropriation level

**Goal 3:** To increase licensee awareness and compliance with statutes, rules, and policies.

**Objectives:**

- A. Educate licensees regarding revisions to statutes, rules, and policies.
- B. Conduct office inspections for education and compliance with infection control standards.

**Measurements**

1. Increase outreach through newsletters, resources on website, and communication with local professional societies. **Benchmark: Annually**
2. Statistical analysis of office inspection data. **Benchmark: Annually**

**External Factors Considered:**

- The board will be challenged to deliver more information and services with existing resources.