

Idaho State Board of Dentistry



Fiscal Years

July 1, 2020 – June 30, 2023

MISSION STATEMENT

The Idaho Board of Dentistry protects the public's health, safety and welfare through the licensure and regulation of dental health professionals. The Board of Dentistry establishes and enforces professional standards related to dentists, dental hygienists and dental assistants.

VISION

To promote the delivery of quality oral health care services to the citizens of Idaho through participation and cooperation with professional organizations, national and regional examination organizations, and educational institutions in furtherance of its vision.

Licensing

Goal 1: To continue to provide efficient and thorough application and licensing processes.

Objectives:

- A. Action on application documents will be completed within 3-5 business days.
- B. Completed applications and licenses will be checked for accuracy by two staff members.
- C. Annual staff reviews of applicable statutes, administrative rules, and Board policies applicable to application and licensing processes.

Measurements:

- Random sampling of various application documents to assure processing goals are met. **Benchmark: Monthly**
- Establish process for staff log of accuracy checks. **Benchmark: 2020**

External Factors Considered:

- Increase in the number of applications and licensees.
- Staffing Level.

Goal 2: To determine qualifications of Idaho dental professionals.

Objectives:

- A. Assess the content of national, regional, and state board examinations to determine level of testing is sufficient to assure practitioner competency.
- B. Assess sedation evaluation protocols in conjunction with an Ad-Hoc Sedation Committee to assure the highest level of competency and safety standards are satisfied.

Measurements:

- Review content of national and regional clinical licensing examinations. **Benchmark: 2020**
- Ad-Hoc Sedation Committee meeting. **Benchmark: Annually**

External Factors Considered:

- Rapidly changing political environments related to national and regional testing models.
- Changing political environments related to sedation standards as a result of an increase in sedation-related deaths.

Goal 3: To assure the Idaho Dental Practice Act, Administrative Rules, and Board policies are relevant and consistent with regulatory standards for dental professionals.

Objectives:

- A. Review and revise statutes, rules and policies as necessary to maintain the highest standards.
- B. Participate in local, state, regional, and national association and committee meetings.
- C. Conduct ad-hoc committee meetings as needed.

Measurements:

- Revise language in statutes and rules as needed. **Benchmark: 2020**
- Board members and staff will participate in local, state, regional, or national association or committee meetings and report on issues relevant to Idaho at a subsequent Board meeting. **Benchmark: Quarterly**

External Factors Considered:

- Political environment which could impact action on proposed amendments to the statute and administrative rules.
- Legislation introduced by entities other than the Board.

Goal 4: To identify and reduce barriers to licensure in Idaho.

Objectives:

- A. Review qualifications of non-accredited program applicants.
- B. Participate in national discussions on Dental Licensure Compacts

Measurements:

- Compare education criteria in non-accredited versus accredited programs. **Benchmark: 2020**

- Board members and/or staff will attend state, regional, and national forums discussing possible dental compacts and report information obtained at subsequent Board meetings . **Benchmark: 2021**

External Factors Considered:

- Cost to the Board or applicant for education review assessment reports.
- Multiple state and national entities developing separate dental licensure compacts.

Enforcement

Goal 1: To continue to provide efficient and thorough processing of complaints against licensees.

Objectives:

- A. Investigate all meritorious complaints within the jurisdiction of the Idaho Board of Dentistry.
- B. Matters not within Board jurisdiction will be referred to outside entities if deemed appropriate.

Measurements:

1. Statistics regarding number of complaints received, investigated, and/or referred.

Benchmark: Annually

External Factors Considered:

- Consumer awareness and demand for high quality of care is expanding which could generate more patient complaints due to cost of dental services.

Goal 2: To increase licensee awareness and compliance with statutes, rules, and policies.

Objectives:

- A. Educate licensees regarding revisions to statutes, rules, and policies.
- B. Conduct office inspections for education and compliance with infection control standards.

Measurements:

1. Increase outreach through newsletters, resources on website, and communication with local professional societies. **Benchmark: Annually**
2. Statistical analysis of office inspection data. **Benchmark: Annually**

External Factors Considered:

- The board will be challenged to deliver more information and services with existing resources.

Administration and Management

Goal 1: To ensure Board policies and staff are current in cybersecurity management (Addendum A).

Objectives:

- A. Familiarize and train Board staff in cybersecurity management.
- B. The Board will continue to use the cybersecurity systems and utilize the technical expertise in ITS to fulfill requirements related to Executive Order 2017-02.

Measurements:

- A. All Board staff to complete the state's annual cybersecurity training. Benchmark: 2020
- B. Work with ITS in refining the cybersecurity incident response plan in support of our agency. **Benchmark: 2020**

External Factors Considered:

- Changes to NIST Framework and/or CIS Controls.

Goal 2: To ensure Board rules are relevant and necessary.

Objectives:

- A. Board will fulfill requirements related to Executive Order 2019-02. (Addendum B)

Measurements:

1. Board staff will recognize one employee as it's Rule Review Officer (RRO)
Benchmark: 2019
2. Agency RRO will undertake comprehensive review of administrative rules to identify costly, ineffective, or outdated regulations. **Benchmark: 2020**

External Factors Considered:

- Varying opinions on relevancy of rules pertaining to regulation of dentists, dental hygienists, and dental assistants.

ADDENDUM A

Adoption of the NIST Cybersecurity Framework and Implementation of CIS Critical Security Controls 1 – 5.

As a technology customer of the Office of Information Technology Services (ITS) in the Governor's Office, we are using the cybersecurity systems and technical expertise in ITS to fulfill requirements related to Executive Order 2017-02. Staff from ITS briefed the NIST Core Framework, CIS Controls 1-5, and their plan for adoption of the NIST Cybersecurity Framework. We participate in DHR and ITS administered cybersecurity training, as awareness is a critical component of an effective cybersecurity program. As briefed by ITS staff, implementation of the CIS Controls 1-5 will be their responsibility for the systems they operate and, as technological tools applied to the computer systems, largely invisible to us as a customer. ITS, working through the multi-agency Incident Response Task Force, has developed an Incident Response Program in support of our agency.

ADDENDUM B

Red Tape Reduction Act

As instructed in the Red Tape Reduction Act (Executive Order 2019-02) the Board of Dentistry will designate a Rules Review Officer (RRO) to undertake a critical and comprehensive review of the agency's administrative rules to identify costly, ineffective, or outdated regulation.

The Board of Dentistry will review each administrative rule to identify specific rules that can be consolidated or deleted. The Board of Dentistry will have these rules identified and begin the rulemaking processes for the 2020 legislative session.

In addition, the Board of Dentistry will report in their annual performance report the following:

- Number of Chapters of Administrative Code
- Number of Words in the Administrative Code
- Number of Restrictions in Administrative Code