IDAHO BOARD OF VETERINARY MEDICINE
STRATEGIC PLAN FOR FY2022-FY2025

MISSION

The Idaho Board of Veterinary Medicine is charged with promoting public health, safety and welfare by safeguarding the people and animals of Idaho by establishing and enforcing professional standards in the licensure and regulation of veterinary medicine. The Board accomplishes this task through collaborative participation with the public, licensees, state and national professional organizations and educational entities. The Board recently joined the Department of Occupational and Professional Licenses and will continue to maintain its reputation for excellent customer service. The Board also administers a euthanasia program, which benefits animal shelters and animal control programs in Idaho by reducing their costs, providing training, and maintaining public health and safety.

VISION

The Board is committed to the protection of the public and its animals by maintaining the practice of high-quality veterinary medicine in Idaho through licensure and regulation of the profession. The Board endeavors to bring efficiency and appropriate oversight to the regulation of the profession through technology, education, and internal review. The Board is dedicated to working toward a regulatory agency that benefits all Idaho citizens and its animals.

GOALS

1. Provide efficient and thorough application and licensing processes for veterinarians, certified veterinary technologists, certified euthanasia technicians and certified euthanasia agencies.

    Objectives

    A. Review of completed applications within 3-5 business days.
    B. Completed applications checked by two staff members prior to licensure/certification.
    C. Board staff reviews and implements statute and rule changes related to licensing.
    D. Provide license and certification verifications upon completed request in three (3) business days.
    E. Maintain an efficient online renewal system to maximize retention of licensees.

    Measurements: Compile, analyze, report and present results from applicants and licensees to the Board.

    Benchmark: Applicants – 100% compliance of 3-5 day review reported twice yearly.
    Licensees – Reported yearly
    Verifications – 100% compliance of three day turnaround reported yearly.

2.   Protect the public through efficient and fair complaint and disciplinary program for veterinarians, veterinary technicians, euthanasia agencies, euthanasia technicians, and unlicensed individuals illegally practicing veterinary medicine.

Objectives

A. Complaint confirmation sent within three (3) business days of receipt.
B. Investigate all meritorious complaints within the jurisdiction provided by the Practice Act.
C. Complaints not within the jurisdiction of the Board are referred to appropriate agencies.

Measurements: Compile, analyze, report and present results from applicants to the Board.

Benchmark: 100% compliance of complaint response within three days reported yearly.

3.   Encourage and support quality continuing education programs; verify continuing education requirement compliance by licensees and certificants in the most efficient way possible without compromising integrity.

Objectives

A. Review and approve continuing education credit not already nationally approved within three (3) business days.
B. Perform CE audit during yearly renewal period and analyze compliance data.

Measurements: Compile, analyze, report and present results from applicants to the Board.

Benchmark: Approval - 100% compliance of three day CE approval reported yearly.

4.   Maintain, evaluate and develop Idaho veterinary medicine law to provide the appropriate levels of regulation while preserving public safety.

Objectives

A. Evaluate, in accordance with executive orders, veterinary practice act statute and rules to identify the most efficient and effective regulation of the profession in Idaho.
B. Two Board members attend the AAVSB meeting yearly to gather data and ideas on legislative current and future trends.
C. Work closely with stakeholders (licensees, public, professional associations, government institutions) to ensure a vigorous rulemaking process.

Measurements: Compile data and report results to the Board.

Benchmark: 100% compliance of reporting twice yearly.

EXTERNAL FACTORS

Economic, demographic and political landscapes are rapidly evolving creating situations that may be beyond the Board's control, which could affect achieving its goals and objectives. These factors include:

- Economic fluctuations in animal-based industries can alter the number of veterinary professionals licensed in the state.
- Population shifts can influence the number of professionals licensed in the state.
- Rapidly evolving technologies make it difficult for legislation and rulemaking to keep pace with the introduction of market driven products.
- Public and consumer sentiment and perception of veterinary medicine and thus the Board.
- Adequate funding to maintain the function, exceptional customer service and efficiency of the Board.
- Extraneous expenses incurred through increased need for cybersecurity and increased use of attorneys in the complaint process.

BENCHMARKS

The current benchmarks are long established metrics used by the Board. A benchmark review process is in development to ensure Board policies and goals are in line with its mission and the governor's programs.

RED TAPE REDUCTION ACT

Number of Chapter in Administrative Code: 1

Number of Words in Administrative Code: 12,126

Number of Restrictions in Administrative Code: 167

Addendum to Agency Strategic Plans: Adoption of the NIST Cybersecurity Framework and Implementation of CIS Critical Security Controls 1 – 5.

As a technology customer of the Office of Information Technology Services (ITS) and the Idaho State Department of Agriculture (ISDA), which the Board of Veterinary Medicine (BOVM) contracts for IT assistance and to house its servers, we are using the cybersecurity systems and technical expertise in ITS and ISDA to fulfill requirements related to Executive Order 2017-02. Staff from ITS briefed on the NIST Core Framework, CIS Controls 1-5, and their plan for adoption of the NIST Cybersecurity Framework. We participate in DHR and ITS administered cybersecurity training, as awareness is a critical component of an effective cybersecurity program. As briefed by ITS and ISDA staff, implementation of the CIS Controls 1-5 will be their responsibility for the systems they operate and, as technological tools applied to the computer systems, largely invisible to us as a customer.