

## Part I – Agency Profile

### Agency Overview

The Idaho Department of Labor is a leader in generating quality jobs and maintaining an educated, skilled work force that is the foundation of strong communities with vibrant, diversified and expanding economies. Committed to ensuring access to a comprehensive menu of quality services and information for all its customers and partners, the agency provides many employment-related programs to the citizens of the state. Funding comes primarily from federal formula-based resources. Some Idaho Labor programs are also supported by state revenues and employer taxes.

Serving as department director for nearly 12 years, Roger B. Madsen has led the agency to national recognition for its performance and quality service. Despite a significant decrease in federal funding over the past several years, the agency's 560 employees stationed in 24 local offices throughout the state and two offices in Boise are determined to help job seekers and businesses meet their needs.

The Governor's Workforce Development Council provides guidance and oversight for the department's work force development programs. The members of this board are appointed by the Governor to represent the various regions of the state and the department's broad constituency of business, education, government and labor.

### Core Functions/Idaho Code

**The Idaho Department of Labor is designated under Idaho Code Title 72, Chapter 13.** Its various divisions and major functions are listed and authorized as noted.

### LABOR-RELATED PROGRAMS

**Employment Service** provides a broad array of automated and personalized labor exchange services to job seekers and businesses. Title 72, Chapter 13; Federal - 29 U.S.C. Chapter 49.

**Unemployment Insurance** provides partial replacement of wages to eligible workers who lose their jobs through no fault of their own. Title 72, Chapter 13; Federal - 26 U.S.C. Chapter 23.

**Job Training** provides lifelong learning opportunities for Idaho's new, current and transitional workers. These programs include:

**Workforce Investment Act** – Federal – 20 CFR Part 652/P.L. 105-220/29 U.S.C. 30 and

**Trade Adjustment Assistance Program** – Federal – 20 CFR Part 617/P.L. 107-210/19 U.S.C. 12.

**Idaho Labor Laws** under the Wage and Hour Division define the state's responsibilities for administering Idaho's wage and labor laws. Title 72, Chapter 13, Title 44, Chapters 15 & 16, and Title 45, Chapter 6.

**Research, Data and Information Services** provides a broad variety of data at the state, regional and local level on past, current and projected labor market conditions, including information on occupations, wages, job openings and skill levels. Several of the federal statutes listed earlier authorize this function.

**Career Information Systems** – Executive Order.

**Idaho Nursing Workforce Center** – Title 67, Chapter 47.

**Government Human Resources Recruitment and Data Compilation** – Executive Order 2007-04.

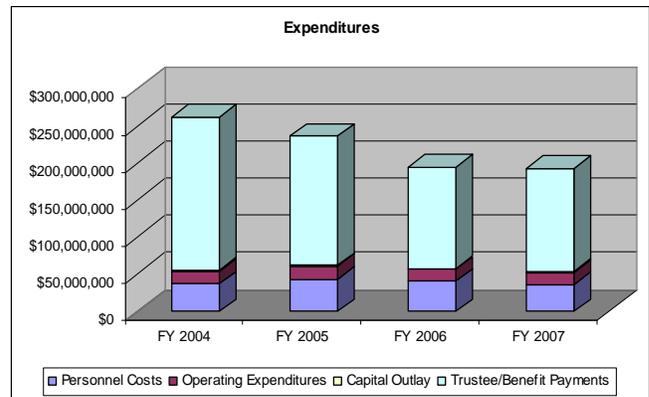
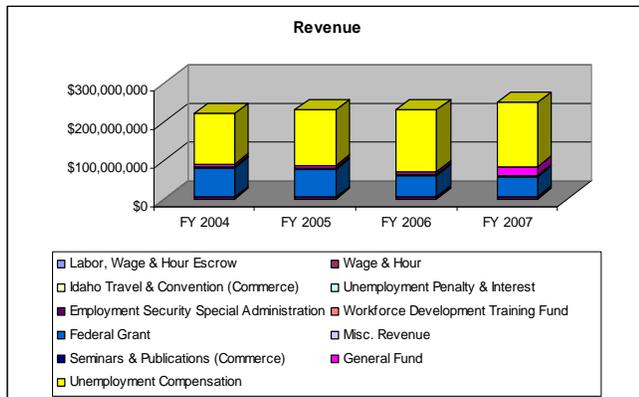
**Workforce Development Training Fund** supports economic expansion by funding employee training programs for new and expanding businesses. Title 72, Chapter 13.

**IDAHO DISABILITY DETERMINATIONS SERVICE** assists the Social Security Administration in processing disability claims, determining whether individuals applying for Social Security disability benefits meet the criteria for medical severity and ensuring a fair and timely consideration for those individuals. Title 72, Chapter 13; Federal – 20 CFR Part 416/ 42 U.S.C. 421.

**Revenue and Expenditures**

Revenue	FY 2004	FY 2005	FY 2006	FY 2007
Labor, Wage & Hour Escrow	\$100	-	\$1	\$1,030
Wage & Hour	\$15,000	\$4,000	\$107,129	\$126,645
Idaho Travel & Convention (Commerce)		\$5,200	\$1,570	\$8
Unemployment Penalty & Interest	\$22,800	\$4,100	\$6,020	\$90,085
Employment Security Special Administration	\$4,502,200	\$3,800,800	\$4,563,438	\$5,158,742
Workforce Development Training Fund	\$210,500	\$267,500	\$391,014	\$532,626
Federal Grant	\$75,985,100	\$72,969,900	\$55,698,477	\$51,834,851
Misc. Revenue	\$2,373,200	\$2,389,900	\$2,891,332	\$2,772,798
Seminars & Publications (Commerce)	\$228,700	\$227,400	\$188,996	\$248,298
General Fund	\$6,690,200	\$7,898,400	\$7,643,600	\$22,483,900
Unemployment Compensation	\$131,914,200	\$142,978,100	\$159,444,118	\$167,304,736
<b>Total</b>	<b>\$221,942,000</b>	<b>\$230,545,300</b>	<b>\$230,935,695</b>	<b>\$250,553,719</b>
Expenditures	FY 2004	FY 2005	FY 2006	FY 2007
Personnel Costs	\$37,761,800	\$43,436,800	\$40,818,979	\$36,760,839
Operating Expenditures	\$16,585,300	\$17,925,600	\$15,694,936	\$16,047,554
Capital Outlay	\$1,700,300	\$1,204,900	\$1,270,526	\$1,124,225
Trustee/Benefit Payments	\$206,175,400	\$173,518,000	\$136,917,171	\$138,282,111
<b>Total</b>	<b>\$262,222,800</b>	<b>\$236,085,300</b>	<b>\$194,701,612</b>	<b>\$192,214,728</b>

The revenue figures in the above chart do not include funds carried forward from a previous year or funds transferred from one category to another.



**Profile of Cases Managed and/or Key Services Provided** (all measures from July 1 to June 30)

<b>Cases Managed and/or Key Services Provided</b>	<b>FY 2004</b>	<b>FY 2005</b>	<b>FY 2006</b>	<b>FY 2007</b>
1)ES - Number of individuals registered for employment services	192,121	203,507	183,140	193,756
2)ES - Number of job openings received (Full-time permanent)	56,802	66,409	71,784	71,069
3)WIA-Number of Adult Customers served	949	802	972	971
4)WIA-Number of Dislocated Worker Customers served	1,706	1,296	1,185	982
5)WIA-Number of Youth Customers served	1,189	1,072	1,069	1,090
6)Wage & Hour- Number of contacts (personal & telephone) with employers/employees to provide wage & hour information to prevent future claims	38,131	48,363	41,220	48,372

**Part II – Performance Measures**

<b>Performance Measure</b>	<b>FY2004</b>	<b>FY2005</b>	<b>FY2006</b>	<b>FY2007</b>	<b>FY2008 Target</b>
1)ES – Entered Employment Rate	N/A	N/A	72%	72%	72%
2)ES – Retention Rate	N/A	N/A	82%	82%	82%
3)Unemployment Insurance – Number of Initial Claims Made	125,551	108,139	91,753	91,440	93,500
4)Unemployment Insurance – Number of Weeks Compensated	761,136	599,764	487,479	466,006	501,760
5)Unemployment Insurance – Number of Covered Employers (subject to unemployment insurance laws)	45,078	42,460	48,182	50,639	53,100
6)WIA – Entered Employment Rate for Adults	89%	87%	86%	96%	87%
7)WIA – Entered Employment Rate for Dislocated Workers	93%	93%	91%	94%	91%
8)WIA – Placement in Employment or Education – Youth	N/A	N/A	77%	84%	70%
9)DDS – Productivity per Work Year (per worker)	332.7	303.3	286.8	288.9	270.8

**Performance Measure Explanatory Note:**

- 1) Employment Service – The rate at which adult participants are employed in the first quarter after exiting the program – New federal program standard implemented in FY2006.
- 2) Employment Service – The rate at which adult participants are employed in both the second and third quarters after exiting the program – New federal program standard implemented in FY2006.
- 3) Unemployment Insurance – The number of first-time claims made for benefits – Determined by department research and projections.
- 4) Unemployment Insurance – Total number of weeks compensated with benefits – Determined by department research and projections.
- 5) Unemployment Insurance – Total number of employers that are subject to the unemployment insurance wage laws – Determined by department research and projections.
- 6) Workforce Investment Act – The rate at which adult participants are employed in the first quarter after exiting the program – Federal program standard.
- 7) Workforce Investment Act – The rate at which dislocated worker participants are employed in the first quarter after exiting the program – Federal program standard.
- 8) Workforce Investment Act – The rate at which youth participants are either employed or enrolled in school during the first quarter after exiting a program – New federal program standard implemented in FY2006.
- 9) Disabilities Determinations Services – The higher the number in a given year, the greater the productivity per worker in terms of case decisions and processing – Federal program standard.

**For More Information Contact**

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