

Part 1 – Agency Profile

Agency Overview

The Idaho Division of Vocational Rehabilitation (IDVR) is one of six agencies under the oversight of the Office of the State Board of Education. Dr. Michael Graham is the Administrator of the Division. IDVR is charged with several major responsibilities: Management of the State/Federal Vocational Rehabilitation Program, State Renal Disease Program, and Extended Employment Services while also serving as a flow through agency for funding related to the State Epilepsy Program.

The Public Vocational Rehabilitation program is one of the oldest and most successful federal/state programs in America. Vocational Rehabilitation serves individuals with severe disabilities that impose significant barriers to gainful employment. The average time needed for a person to complete a rehabilitation plan and become employed is thirty-two (32) months. Last year, employment of individuals with disabilities resulted in a 352% increase in client weekly earnings and significant decreases in the need for public support.

The structure of IDVR includes a Field Services Bureau as well as Managers who deal with Human Resources, Program Development, Planning and Evaluation, Fiscal Operations, and Information Technology. There are also three zone managers, as well as six Regional Managers who supervise Field staff in the following regions: Coeur d'Alene, Lewiston, Boise, Boise Corrections, Boise Mental Health/School Work, Twin Falls, Pocatello, Idaho Falls, and Caldwell.

IDVR is comprised of 158 employees, of which 150 are full time positions serving in thirty-eight (38) offices throughout the state. Offices are located in Boise, Mountain Home, Coeur d'Alene, Sandpoint, Lewiston, Orofino, Moscow, Twin Falls, Burley, Pocatello, Blackfoot, Preston, Idaho Falls, Salmon, Rexburg, Caldwell, Nampa, Payette, & Eagle. There is one (1) Central Office, nine (9) Regional Offices; eleven (11) general Sub-Offices, six (6) Mental Health Sub-Offices; twelve (12) School – Work Sub- Offices; and two (2) Corrections Sub-Office.

Core Functions/Idaho Code

Legal Authority for the Idaho Division of Vocational Rehabilitation is Idaho Code, 33-2301 and the Rehabilitation Act of 1973, as amended, 29 U.S.C. § 701, and is augmented by regulations promulgated and set forth at 34 CFR § 361.1.

Services that may be available include evaluation of rehabilitation potential, vocational guidance and counseling, physical and mental restoration, vocational, academic and other training, job placement and other services, which can reasonably be expected to benefit the individual in terms of employment.

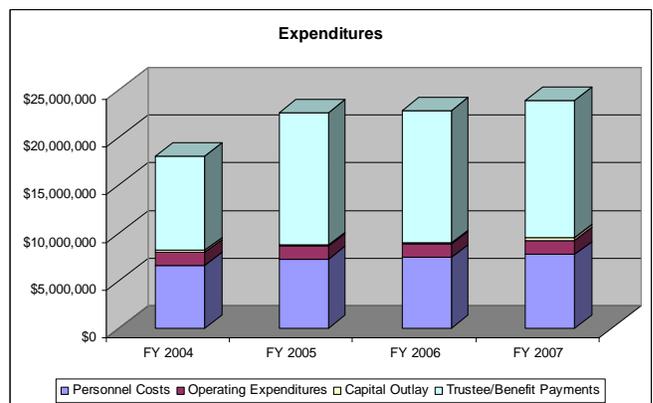
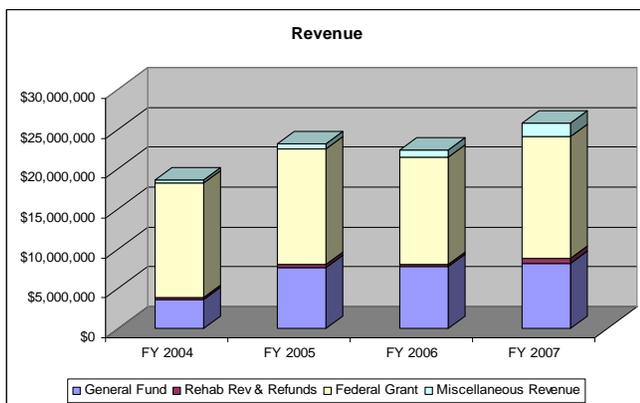
The Division also manages state- appropriated funds to assist individuals with chronic renal failure to help cover the catastrophic costs of this serious, life-threatening disease. The Division coordinates the medical management of this program, and coordinates its payments with the client's ability to pay, private insurance payments, and Medicare and Medicaid payments. (Idaho Code, Chapter 23, Vocational Rehabilitation 33-2307 – 33-2308)

The Extended Employment Services (EES) program provides funding to individuals with severe disabilities who are determined unable to maintain competitive employment without on-going support. A state financial allotment is provided annually to be allocated by the EES staff to contracted Community Rehabilitation Programs who subsequently provide the long term support to eligible clients.

The Epilepsy Foundation of Idaho is a statewide not-for-profit organization, staffed by volunteers dedicated to the service of individuals in Idaho affected by epilepsy/seizure disorders. The intent is to overcome the associated problems through direct services, increased public and professional awareness, and the control of epilepsy and its consequences. The Joint Financial Appropriations Committee has designated IDVR as the flow through agency for funding this entity.

Revenue and Expenditures

Revenue	FY 2004	FY 2005	FY 2006	FY 2007
General Fund	\$3,673,000	\$7,676,800	\$7,737,900	\$8,113,600
Rehab Rev & Refunds	\$217,600	\$401,000	\$238,300	\$621,700
Federal Grant	\$14,381,900	\$14,471,200	\$13,467,000	\$15,372,370
Miscellaneous Revenue	\$326,900	\$564,000	\$870,200	\$1,600,000
Total	\$18,599,400	\$23,113,000	\$22,313,400	\$25,707,670
Expenditure	FY 2004	FY 2005	FY 2006	FY 2007
Personnel Costs	\$6,581,900	\$7,249,700	\$7,383,500	\$7,706,000
Operating Expenditures	\$1,380,400	\$1,379,600	\$1,418,500	\$1,486,700
Capital Outlay	\$228,900	\$67,800	\$95,400	\$309,800
Trustee/Benefit Payments	\$9,910,200	\$13,931,800	\$13,921,600	\$14,438,500
Total	\$18,101,400	\$22,628,900	\$22,819,000	\$23,941,000



Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2004	FY 2005	FY 2006	FY 2007
The number of individuals served by Vocational Rehabilitation	12,959	13,438	13,191	12,874
The number of individuals who went to work after receiving VR services	1,799	1,777	1,907	1,996
The percent of all individuals who went to work after receiving VR services	60.5	58.58	54.49	59.0
The average hourly earnings of all individuals who completed the VR program and went to work	\$7.73	\$8.77	\$8.69	\$9.22
The percentage of individuals who have maintained their employment twelve months after exiting the VR program	.78	.80	.79	**

*IDVR is primarily a federally funded program that assesses performance on a Federal Fiscal Year basis for consistency. For this reason, chart data represents figures that are six months behind the State Fiscal data reported.

**This data will no longer be reported.

Performance Highlights

Sustained Annual Rehabilitation Outcome

During the Federal Fiscal year (FFY) 2006, the agency continued to demonstrate strong growth in rehabilitation outcomes. While on a national level, overall outcome remained static or declined in some states, Idaho experienced a 5% growth rate in successful employment for individuals with disabilities. It is anticipated that Idaho will be able to exceed these outcomes during FFY2007 as result of a continued strong economy and strong internal management support. During 2007, IDVR enlisted the training expertise of Alan Anderson, a renowned speaker /instructor who has been contracted by 20 VR agencies in respective states across the nation. The purpose of this training is to enhance the capacity of the agency to maintain high outcomes against the reality of limited state/federal resources within the forthcoming years.

Collaborative Statewide Service Strategies

IDVR continues to maintain excellent collaboration with a number of partners throughout the state including the State Mental Health Division, various school districts, and the Departments of Juvenile and Adult Corrections. Currently, the agency has twelve (12) full time counselors assigned to as many school consortiums across the state. Through the combining of State Department of Education resources with IDVR the agency is able to maximize its Federal allotment. During FFY 2007, IDVR and the Department of Education conducted a training seminar designed to strengthen the relationship between VR counselors and the Special Education staff and better serve the transitional population. Additionally, it is the intent of the management within IDVR and the Department of Special Education to create working groups in the various regions of the state to enhance the coordination of services to mutual clients and increase the understanding of each agency’s role in the transition process.

Community Rehabilitation Pilot Project

IDVR has historically purchased services from Community Rehabilitation Programs (CRP) on an hourly basis. In an effort to contain costs and ensure that the agency is getting the best value for the funds expended, IDVR entered into a pilot project with the CRPs. This project utilizes an incremental fee-for-service outcome based model. It is anticipated that this program will result in more efficient usage of resources as well as higher rehabilitation closures.

PASS Plan Contracts

During FFY2007, IDVR has established PASS Plan contracts with three separate vendors representing Northern, Southwest/Central and Southeastern Idaho. The intent of this strategy is to enter into a service contract with qualified vendors to prepare a targeted number of Plans for Achieving Self Support enabling agency clientele who are SSA recipients to receive financial benefits in order to secure gainful employment. By utilizing these SSA resources it is anticipated that VR will be able to capture support services and comparable benefits that would otherwise be unavailable to the agency.

Part II – Performance Measures

Performance Measure	2004	2005	2006	2007	Benchmark
The number of individuals exiting the VR program who achieved an employment outcome during the current year shall be equal to or exceed the previous year performance.	1799	1777	1907	1996	Increase the number of eligible individuals that are served.
Of all individuals who exit the VR program after receiving services, the percentage who are determined to have achieved an employment outcome shall be at least 55.8%.	60.5	58.58	54.49	59.0	Increase the number of individuals who successfully become employed after receiving Vocational Rehabilitation Services.

The average hourly earnings of individuals exiting the VR program who achieved an employment outcome during the current year shall be equal to or exceed the previous year's performance.	\$7.73	\$8.77	\$8.69	\$9.22	Increase the earnings of individuals who after receiving VR services, become successfully employed.
The percentage of individuals who have maintained their employment and earnings twelve months after exiting the VR program will be equal to or greater than the previous year's performance.	78%	80%	79%	** (This data will no longer be reported.)	Increase client employment retention twelve months after successful case closure.
The service rate of all individuals with disabilities from minority backgrounds as compared to all non-minority individuals with disabilities shall be at least .80 (ratio).	.94	.938	.984	.91	Increase the number of individuals from minority backgrounds that are served.
The number of individuals involved with the correctional system exiting the VR program who achieved an employment outcome during the current year shall be equal to or exceed the previous year performance.	288	341	316	337	Increase the number of individuals involved with the Correctional system who successfully become employed after receiving VR Services.

Performance Measure Explanatory Note: The performance measures established are those utilized by the Rehabilitation Services Administration which provides Federal oversight of the effectiveness and quality of all Vocational Rehabilitation Agencies across the United States.

For More Information Contact

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