

## Part I – Agency Profile

### Agency Overview

The Idaho Department of Labor is a leader in generating quality jobs and maintaining an educated, skilled work force that is the foundation of strong communities. The department is committed to ensuring broad access to a wide array of quality employment-related services and economic information. Funding comes primarily from federal formula-based resources and employer taxes. The Wage and Hour Section is supported by state general revenue.

Serving as department director for nearly 15 years, Roger B. Madsen has led the agency to national recognition for its performance and quality service. It received the 2007 Pinnacle Award from the U.S. Department of Labor for running the nation's best unemployment insurance program. The Disability Determinations Service consistently leads the nation in timely and accurate handling of Social Security disability claims. Despite a significant decrease in federal funding over the past several years, the agency's 710 employees stationed in 25 local offices throughout the state and two offices in Boise are determined to help job seekers and businesses meet their needs.

The Governor's Workforce Development Council provides guidance and oversight for the department's work force development programs. The members of this board are appointed by the Governor to represent the various regions of the state and the department's broad constituency of business, education, government and labor.

### Core Functions/Idaho Code

**The Idaho Department of Labor is designated under Idaho Code Title 72, Chapter 13.** Its various divisions and major functions are listed and authorized as noted.

### LABOR-RELATED PROGRAMS

**Employment Service** provides a broad array of automated and personalized labor exchange services to job seekers and businesses. Title 72, Chapter 13; Federal - 29 U.S.C. Chapter 49.

**Unemployment Insurance** provides partial replacement of wages to eligible workers who lose their jobs through no fault of their own. Title 72, Chapter 13; Federal - 26 U.S.C. Chapter 23.

**Job Training** provides lifelong learning opportunities for Idaho's new, current and transitional workers. These programs include:

**Workforce Investment Act** – Federal – 20 CFR Part 652, 660-671/P.L. 105-220/29 U.S.C. 30 and

**Trade Adjustment Assistance Program** – Federal – 20 CFR Part 617/P.L. 107-210/19 U.S.C. 12.

**Idaho Labor Laws** under the Wage and Hour Unit define the state's responsibilities for administering Idaho's wage and labor laws. Title 72, Chapter 13, Title 44, Chapters 15 & 16, and Title 45, Chapter 6.

**Research, Data and Information Services** provides a broad variety of data at the state, regional and local level on past, current and projected labor market conditions, including information on occupations, wages, job openings and skill levels. Several of the federal statutes listed earlier authorize this function, which also includes:

**Career Information Systems** – Title 72, Chapter 13.

**Government Human Resources Recruitment and Data Compilation** – Executive Order 2007-04.

**Workforce Development Training Fund** supports economic expansion by funding employee training programs for new and expanding businesses. Title 72, Chapter 13.

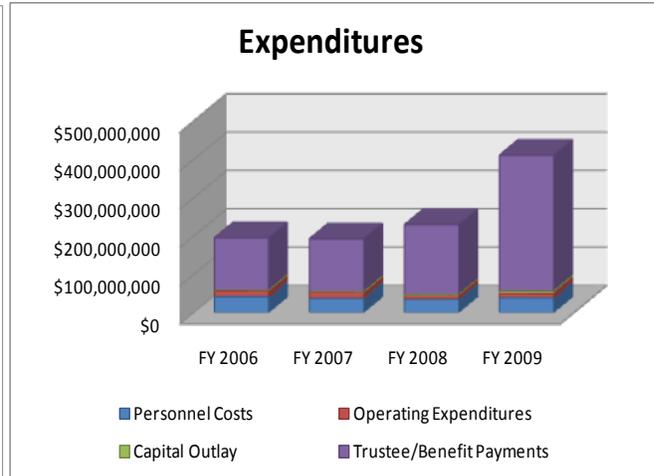
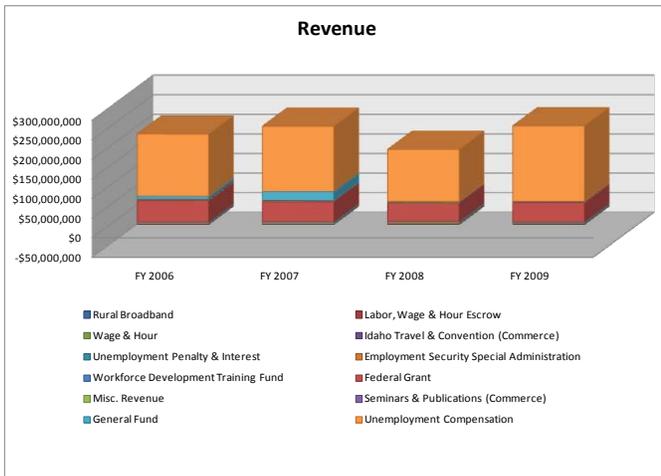
**IDAHO DISABILITY DETERMINATIONS SERVICE** assists the Social Security Administration in processing disability claims, determining whether individuals applying for Social Security disability benefits meet the criteria for medical severity and ensuring a fair and timely consideration for those individuals. Title 72, Chapter 13; Federal – 20 CFR Part 416/ 42 U.S.C. 421.

**SERVE IDAHO** and the Governor's Commission on Service and Volunteerism promotes collaboration among public, private and nonprofit agencies and organizations to advance community service programs and activities throughout the state. It also administers AmeriCorps grants. Executive Order 2006-14.

**Revenue and Expenditures**

Revenue	FY 2006	FY 2007	FY 2008	FY 2009
Rural Broadband	--	--	--	\$14,766
Labor, Wage & Hour Escrow	\$1	\$1,030	(\$1,012)	(\$73)
Wage & Hour	\$107,129	\$126,645	\$113,982	\$126,343
Idaho Travel & Convention (Commerce)	\$1,570	\$8	\$0	\$0
Unemployment Penalty & Interest	\$6,020	\$90,085	\$449,169	\$427,066
Employment Security Special	\$4,563,438	\$5,158,742	\$5,654,545	\$4,546,378
Workforce Development Training Fund	\$391,014	\$532,626	\$553,006	\$231,420
Federal Grant	\$55,698,477	\$51,834,851	\$47,736,368	\$49,926,958
Misc. Revenue	\$2,891,332	\$2,772,798	\$2,816,602	\$2,161,452
Seminars & Publications (Commerce)	\$188,996	\$248,298	\$0	\$0
General Fund	\$7,643,600	\$22,483,900	\$753,800	\$774,400
Unemployment Compensation	\$159,444,118	\$167,304,736	\$133,143,597	\$193,465,042
<b>Total</b>	<b>\$230,935,695</b>	<b>\$250,553,719</b>	<b>\$191,220,057</b>	<b>\$251,658,986</b>
Expenditures	FY 2006	FY 2007	FY 2008	FY 2009
Personnel Costs	\$40,818,979	\$36,760,839	\$35,462,122	\$38,006,055
Operating Expenditures	\$15,694,936	\$16,047,554	\$9,998,149	\$11,707,304
Capital Outlay	\$1,270,526	\$1,124,225	\$686,606	\$6,424,775
Trustee/Benefit Payments	\$136,917,171	\$138,282,111	\$182,919,832	\$354,365,193
<b>Total</b>	<b>\$194,701,612</b>	<b>\$192,214,728</b>	<b>\$229,066,709</b>	<b>\$410,503,328</b>

The revenue figures in the above chart do not include funds carried forward from a previous year or funds transferred from one category to another. 2009 Expenditures exclude encumbrances paid from prior year for Rural Broadband in the amount of \$150,371



**Profile of Cases Managed and/or Key Services Provided** (all measures from July 1 to June 30)

Cases Managed and/or Key Services Provided	FY 2006	FY 2007	FY 2008	FY 2009
1)ES - Number of individuals registered for employment services	183,140	174,334	189,819	243,249
2)ES - Number of job openings received (Full-time permanent)	71,784	71,069	57,641	32,443
3)WIA-Number of Adult Customers served	972	971	843	844
4)WIA-Number of Dislocated Worker Customers served	1,185	982	1,061	983
5)WIA-Number of Youth Customers served	1,069	1,090	998	949
6)Wage & Hour- Number of contacts (personal & telephone) with employers/employees to provide wage & hour information to prevent future claims	41,220	48,372	49,886	69,467

**Part II – Performance Measures**

Performance Measure	FY 2006	FY 2007	FY 2008	FY 2009	Benchmark
1)ES – Entered Employment Rate	72%	72%	70%	68%	68%
2)ES – Retention Rate	82%	82%	79%	77%	77%
3)Unemployment Insurance – Number of Initial Claims Made	91,753	91440	107,103	184,600	123,168
4)Unemployment Insurance – Number of Weeks Compensated	487,479	466,006	753,396	1,619,977	866,405
5)Unemployment Insurance – Number of Covered Employers (subject to unemployment insurance laws)	48,182	50,639	51,286	51,002	51,200
6)WIA – Entered Employment Rate for Adults	86%	96%	92%	85%	78%
7)WIA – Entered Employment Rate for Dislocated Workers	91%	94%	92%	94%	85%
8)WIA – Placement in Employment or Education – Youth	77%	84%	80%	76%	70%
9)DDS – Productivity per Work Year (per worker)	286.8	288.9	307.0	355.8	340.2

**Performance Measure Explanatory Note:**

- 1) Employment Service – The rate at which adult participants are employed in the first quarter after exiting the program – New federal program standard implemented in FY2006.
- 2) Employment Service – The rate at which adult participants are employed in both the second and third quarters after exiting the program – New federal program standard implemented in FY2006.
- 3) Unemployment Insurance – The number of first-time claims made for benefits – Determined by department research and projections.
- 4) Unemployment Insurance – Total number of weeks compensated with benefits – Determined by department research and projections.
- 5) Unemployment Insurance – Total number of employers that are subject to the unemployment insurance wage laws – Determined by department research and projections.
- 6) Workforce Investment Act – The rate at which adult participants are employed in the first quarter after exiting the program – Federal program standard.
- 7) Workforce Investment Act – The rate at which dislocated worker participants are employed in the first quarter after exiting the program – Federal program standard.
- 8) Workforce Investment Act – The rate at which youth participants are either employed or enrolled in school during the first quarter after exiting a program – New federal program standard implemented in FY2006.
- 9) Disabilities Determinations Services – The higher the number in a given year, the greater the productivity per worker in terms of case decisions and processing – Federal program standard.

**For More Information Contact**

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