

## Part 1 – Agency Profile

### Agency Overview:

The Idaho Board of Pharmacy's charge is to promote, preserve and protect the health, safety and welfare of the public by and through the effective control and regulation of the practice of pharmacy. The agency is governed by a five member board appointed by the Governor consisting of four pharmacists and one public member who, in turn, employ an executive director to manage the everyday operations of the agency. The Board has a staff of twelve persons, with the main office located in Boise. The Board employs one compliance officer located in north Idaho, one in east Idaho and one in south Idaho. The Board employs a Chief Compliance Officer and a Chief Controlled Substance Investigator responsible for our Prescription Monitoring Program and investigations concerning controlled substances. Both are located in our Boise offices.

The key divisions of the Board include compliance, regulation, licensing & registration, customer service and controlled substance authority. The majority of funding for the Board is generated through licensing & registration with no monies appropriated from the General Fund. The earliest minutes for the Board on record are from 1911, however, the Board does possess a copy of Board of Pharmacy license No. 3 issued February 26, 1889 in Boise City, Idaho Territory.

The Board maintains a web site, [www.state.id.us/bop](http://www.state.id.us/bop), allowing access to code sections & Board rules, Board minutes & newsletters, notices of Board meetings & continuing education, registration forms, an interactive license & registration on-line verification program, items for sale (law books, etc.), and new in 2009, on-line renewal of pharmacist licenses and pharmacy technician & veterinary technician registrations.

The board offices are located at 3380 Americana Terrace, Ste 320 Boise, Idaho 83706 and can be reached by phone at 1-208-334-2356 or Fax 1-208-334-3536.

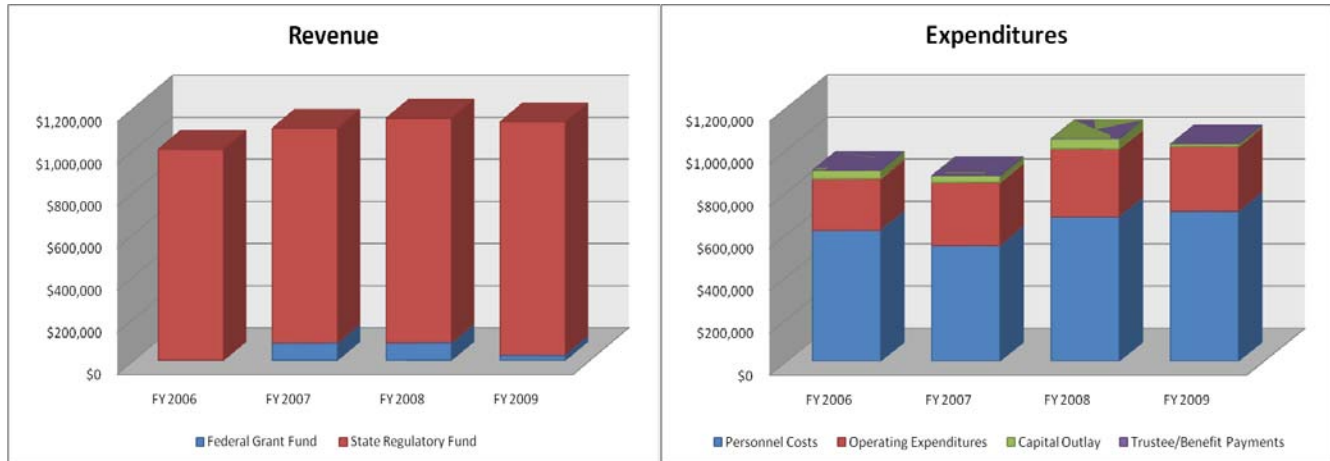
### Core Functions/Idaho Code:

Pharmacist licensure requires meeting standards in education, extern or internship, and examination, as well as continuing education to maintain licensure. The Board may also refuse to issue or renew, suspend, revoke or restrict licensure as set forth in Idaho Code. The Board regulates and licenses pharmacists and wholesalers, and regulates and registers technicians and drug outlets, including retail, institutional, manufacturing, wholesale, mail-service pharmacies, durable medical equipment outlets, non-pharmacy drug outlets, veterinary drug outlets, and new in 2009, telepharmacy drug outlets across state lines, pursuant to Title 54, Chapter 17.

The Board is also responsible for enforcement of the Uniform Controlled Substances Act, pursuant to Title 37, Chapter 27, registering all pharmacists, wholesalers and practitioners, who dispense, administer, obtain, sell or prescribe controlled substances. Within this act the Board also has the responsibility for the scheduling of controlled substances. The Board maintains a Prescription Monitoring Program to track controlled substances. Traditionally, the Board has only tracked schedules II through IV; new in 2009, the Board tracks schedule V controlled substances as well. The purposes of the Prescription Monitoring Program are to assist in identifying illegal activity related to the dispensing or obtaining of controlled substances and to provide information to patients, practitioners and pharmacists, thus assisting in the effective prescribing of controlled substances.

### Revenue and Expenditures:

Revenue	FY 2006	FY 2007	FY 2008	FY 2009
Federal Grant Fund		\$82,800	\$83,400	\$23,500
State Regulatory Fund	\$1,002,900	\$1,019,800	\$1,067,00	\$1,109,100
<b>Total</b>	<b>\$1,002,900</b>	<b>\$1,102,600</b>	<b>\$1,150,400</b>	<b>\$1,132,600</b>
Expenditure	FY 2006	FY 2007	FY 2008	FY 2009
Personnel Costs	\$619,400	\$547,500	\$682,600	\$709,100
Operating Expenditures	\$242,800	\$297,000	\$320,827	\$304,600
Capital Outlay	\$39,800	\$32,200	\$48,100	\$11,900
Trustee/Benefit Payments	\$0	\$0	\$0	
<b>Total</b>	<b>\$902,000</b>	<b>\$876,700</b>	<b>\$1,051,500</b>	<b>\$1,025,600</b>



### Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2006	FY 2007	FY 2008	FY 2009
License/Registrations issued	12,553	13,047	14,525	16,930
Disciplinary Action—Citations issued*	26	14	13	0
Board Orders	18	27	17	31
Controlled substance prescriptions reported	1,782,821	1,870,167	2,114,098	2,254,690
Patient profiles provided**	7,274?	15,164	18,904	9,014
24/7 Online Requests. Starting 1/1/08	N/A	N/A	11,891	82,538
CE Presentations	12	unknown	14	16
Board meetings open to public	7	4	9	9

\*Citations are no longer issued. Any disciplinary action will begin with a complaint before the Board. If the Board feels action is warranted an order will be issued. If no action is warranted the complaint is dismissed.

\*\* Authorized users can now obtain a user ID from the Board, create a password, and access the Prescription Monitoring System, for an authorized use, 24 hours a day, 7 days a week, resulting in a 50% decrease in profiles provided via fax from the Board and a 600% increase in information provided.

### Performance Highlights:

Our Prescription Monitoring Program is a valuable tool for our registered practitioners. The Prescription Monitoring Program over two million controlled substance prescriptions per year. The Board now requires all pharmacies that are registered by the DEA as a retail pharmacy to submit data weekly. This increase in the amount of pharmacies submitting data and change from the traditional monthly reporting has allowed the Board to provide more timely and complete information to authorized users. Open access for authorized users to the Prescription Monitoring Program via the internet 24 hours a day has changed the practice of prescribing controlled substances, as witnessed by the 600% increase in requested patient profiles from FY 2007 to FY 2009. The Board promulgated a permanent rule that will bring retail pharmacy services to remote locations in Idaho by means of a telepharmacy. This was a joint effort by the Board, the community, our Governor, legislators and Idaho Congressman. More of our remote areas are losing their community pharmacies, and we hope this will be a means of providing our citizens with continued pharmacy services. Additionally, the Board is concerned with diminishing pharmacy services at critical access hospitals. To service these hospitals, statutes allowing "telepharmacy across state lines" were enacted in 2009, requiring the Board to promulgate rules and register these drug outlets and the pharmacists who practice pharmacy for Idaho within said out-of-state drug outlets.

The Board continues to add questions to the Multi Pharmacy Jurisprudence Exam data bank. The exam is available at secure sites across the country allowing our graduates to set their own exam dates as well as their examination site. It will also allow our reciprocity candidates to test at sites available near their current residence without the expense of traveling to the Board office prior to moving to Idaho.

The Board received appropriation starting in FY 2009 to hire legal assistance to create an entire new set of Board rules, eventually repealing IDAPA 27.01.01. In FY 2009 twenty nine rules were promulgated as an initial step in this process. Additionally, several hundred non-substantive changes to our existing rules were corrected.

**Part II – Performance Measures**

Performance Measure	2006	2007	2008	2009	Benchmark
1. Maintain the standard for pharmacist licensure.	X	X	X	X  X(Proposed language for 2010)	Continue the use of the nationally recognized exam for initial licensure: NABPLEX  Require fingerprinting for licensure.
2. Continued use of the Multi Pharmacy Jurisprudence Exam.	X	X  X	X  X  X (proposed language FY09)	X  X  X (Rules promulgated)	Provide and allow exam to be administered in different areas of the country for all licensure candidates.  Continue to update exam twice yearly.  Promulgate rules which recognize MPJE
3. Controlled Substance Prescription Monitoring Program (PMP) is maintained	X	X	X  X	X  X	Investigate any prescription fraud detected through program  Implement rules allowing access by practitioners and pharmacists 24/7
4. Monitor the standards and performance of Automated Pharmacy Systems.	X	X	X  X (proposed language FY09)	X(Permanent remote dispensing pharmacy rules promulgated in FY09 & proposed language for FY10, ending the institutional tele-pharmacy pilot phase)	Review the use of pilot projects for Telepharmacy.  Promulgate permanent rules.
5. Standards for the electronic transmission of prescriptions	X	X	X  X	X  X(Submitted public comment)	Review systems used the electronic transmission of prescriptions.  Monitor the Drug Enforcements Agency's proposed rules for the electronic transmission of controlled substance.
6. Registered pharmacy technician issues.			X (proposed language FY09)  X (proposed language FY09)  X (proposed language FY09)	X(Promulgated rule in FY09)  X(Promulgated rule in FY09)  X(Promulgated rule in FY09)	Start to promulgate rules to establish clear discipline authority  Address individuals with access to the pharmacy, not regulated by the Board: "clerks"  Consider public requests on ratios and minimum standards.
7. Pharmaceutical Care			X (proposed language FY09)	X(Promulgated rule in FY09 & proposed rule for FY10)	Promulgate rules, as authorized by statute, to define pharmaceutical care or "cognitive service pharmacy".

8. Pharmacist in charge			X (proposed language FY09) X (proposed language FY09)  X (proposed language FY09)	X(Promulgated rule in FY09) X(Promulgated rule in FY09)  X(Promulgated rule in FY09)	Standardize this terminology  Require this position in every pharmacy  Require that the PIC must work a substantial amount of time in the pharmacy for which they are named.
9. Student Pharmacists			X (proposed language FY09) X (proposed language FY09)  X (proposed language FY09) X (proposed language FY09)	X(Promulgated rule in FY09) X(Promulgated rule in FY09)  X(Promulgated rule in FY09) X(Promulgated rule in FY09)	Create definition  Address the intern/extern to pharmacist ratio  Harmonize rules for registration  Allow student pharmacists to transfer controlled substances
10. Long Term Care			X (proposed language FY09)	X(Promulgated rule in FY09)	Promulgate rules addressing long term care issues
11. Update Idaho's Controlled Substance Schedules				X (Proposed language for FY10)	Keep Idaho's schedules current with Federal changes.
12. Pharmaceutical waste				X (Proposed language for FY10)  X (Proposed rule for FY10)	Draft legislation allowing for the delivery of Rx waste by ultimate users to returns programs.  Draft rules for the Legend Drug Donation Act.
13. Pharmacy Services Access	X	X	X	X(Promulgated permanent rules) X(Telepharmacy across state lines statues passed) X(Proposed rule for FY10) X(Proposed rule for FY10)	Retail Telepharmacy  Institutional Telepharmacy  Independent Practice of Pharmacists  Mandate hours open for business followed.

**For More Information Contact**

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