

Part 1 – Agency Profile

Agency Overview

The Idaho Division of Vocational Rehabilitation (IDVR) is one of three agencies under the oversight of the Office of the State Board of Education. Dr. Michael Graham is the Administrator of the Division. IDVR is charged with several major responsibilities: Management of the State/Federal Vocational Rehabilitation Program, State Renal Disease Program, and Extended Employment Services.

The Public Vocational Rehabilitation program is one of the oldest and most successful federal/state programs in America. Vocational Rehabilitation serves individuals with severe disabilities that impose significant barriers to gainful employment. The average time needed for a person to complete a rehabilitation plan and become employed is thirty-two (32) months. In FFY 2009, employment of individuals with disabilities resulted in a 293% increase in client weekly earnings and significant decreases in the need for public support.

The structure of IDVR includes a Field Services Bureau as well as the following sections: Human Resources, Program Development, Planning and Evaluation, Fiscal Operations, and Information Technology. There are also three zone managers, as well as six regional managers who supervise field staff in the following regions: Coeur d'Alene, Lewiston, Boise, Boise Corrections, Boise Mental Health/School Work, Twin Falls, Pocatello, Idaho Falls, and Caldwell.

IDVR is comprised of 150 employees, of which 145 are full time positions serving in forty two offices throughout the state. Offices are located in Boise, Meridian, Coeur d'Alene, Sandpoint, Lewiston, Orofino, Moscow, Twin Falls, Burley, Pocatello, Blackfoot, Preston, Idaho Falls, Salmon, Rexburg, Caldwell, Nampa, and Payette. There is one (1) Central Office, nine (9) Regional Offices, eleven (11) general Sub-Offices, seven (7) Mental Health Sub-Offices, eleven (11) School – Work Sub-Offices, and three (3) Corrections Sub-Offices.

Core Functions/Idaho Code

Legal Authority for the Idaho Division of Vocational Rehabilitation is Idaho Code, 33-2301 and the Rehabilitation Act of 1973, as amended, 29 U.S.C. § 701, and is augmented by regulations promulgated and set forth at 34 CFR § 361.1.

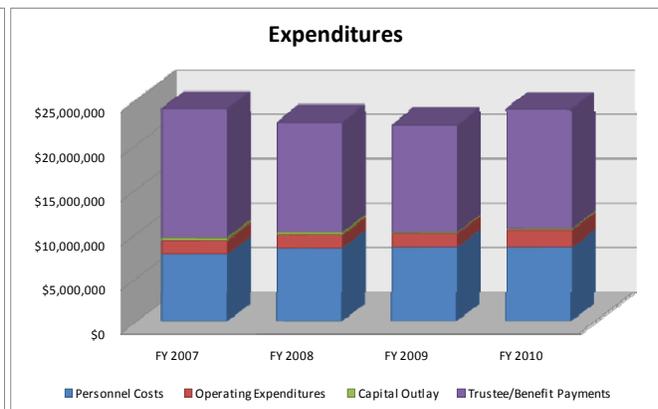
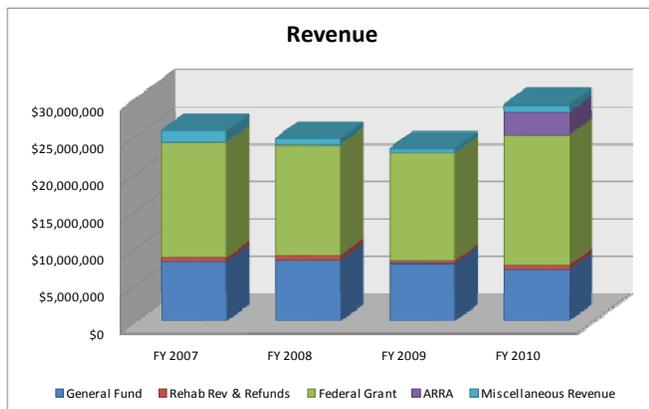
Services that may be available include evaluation of rehabilitation potential, vocational guidance and counseling, physical and mental restoration, vocational, academic and other training, job placement and other services, which can reasonably be expected to benefit the individual in terms of employment.

The Division also manages state appropriated funds to assist individuals with chronic renal failure to help cover the catastrophic costs of this serious, life-threatening disease. The Division coordinates the medical management of this program, and coordinates its payments with the client's ability to pay, private insurance payments, and Medicare and Medicaid payments (Idaho Code, Chapter 23, Vocational Rehabilitation 33-2307 – 33-2308).

The Extended Employment Services (EES) program provides funding to individuals with severe disabilities who are determined unable to maintain competitive employment without on-going support. A state financial allotment is provided annually to be allocated by the EES staff to contracted Community Rehabilitation Programs who subsequently provide the long term support to eligible clients.

Revenue and Expenditures

Revenue	FY 2007	FY 2008	FY 2009	FY 2010
General Fund	\$8,113,600	\$8,353,000	\$7,903,100	\$7,113,600
Rehab Rev & Refunds	\$621,700	\$621,700	\$330,800	\$651,900
Federal Grant	\$15,372,370	\$14,800,600	\$14,513,700	\$17,375,300
ARRA				\$3,037,300
Miscellaneous Revenue	\$1,600,000	\$900,000	\$601,500	\$944,200
Total	\$25,707,670	\$24,675,300	\$23,349,100	\$29,122,300
Expenditure	FY 2007	FY 2008	FY 2009	FY 2010
Personnel Costs	\$7,706,000	\$8,292,700	\$8,415,700	\$8,411,800
Operating Expenditures	\$1,486,700	\$1,493,400	\$1,538,900	\$1,935,200
Capital Outlay	\$309,800	\$299,600	\$137,100	\$203,500
Trustee/Benefit Payments	\$14,438,500	\$12,378,300	\$12,052,200	\$13,312,500
Total	\$23,941,000	\$22,464,000	\$22,143,900	\$23,863,000



Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2007	FY 2008	FY 2009	FY 2010
The Number of Individuals Served by Vocational Rehabilitation	12,874	12,612	13,136	13,631
The Number of Individuals Who Went to Work After Receiving VR Services	1,996	2,120	2,083	1,857
The Number of Individuals With Chronic Renal Failure Supported	207	196	181	196

*IDVR is primarily a federally funded program that assesses performance on a Federal Fiscal Year basis. (October 1-September 30). For this reason, chart data represents figures that are different from State Fiscal year data reported.

Performance Highlights

In an effort to enhance the transition to employment outcomes for the deaf and hard of hearing students affiliated with the Idaho Educational Services Program for the Deaf and Blind (IESDB) in Gooding, Idaho, IDVR and IESDB have initiated a financial matching arrangement. For a two year period, IDVR has agreed to finance the salaries of two IESDB counselors providing outreach services statewide to IESDB students who are eligible for IDVR services. These counselors will work in concert with IDVR counselors across the state to identify and serve students in this targeted population more efficiently and effectively by combining "pure state" resources contributed by IESDB with enhanced federal Rehabilitation Services Administration (RSA) dollars that will be made available to IDVR.

This arrangement will not only maximize the working relationship between the two programs but also provide additional financial resources that can be directly invested in client service outcomes.

The recession and subsequent loss of jobs in the market place has negatively impacted IDVR. In FY 2009 the number of successful rehabilitations dropped to 1857 from a previous high mark of 2120 two years earlier. While an outcome of 1857 successful rehabilitations is still a respectable achievement, this decline certainly reflects a need to develop a new strategy for future success.

Recently IDVR initiated a "Think Tank" strategy approach in which several of the agency's most experienced and successful counselors convened with the specific intent to develop new performance processes to be shared with all counselors and demonstrated as regional pilot projects.

Currently, a 21st Century Job Club model has been formulated, utilizing updated technology, e-social networking strategies, along with traditional job development techniques to increase successful job placements for hard to place clients in the market place. The new model will be launched in July of 2010 in the Boise metropolitan area.

Part II – Performance Measures

Performance Measure	2007	2008	2009	2010	Benchmark
Number of Individuals Exiting the VR Program Who Achieved an Employment Outcome	1996	2120	2083	1857	2083
Percentage of Individuals Who Exit the VR Program After Receiving Services Who Are Determined to Have Achieved an Employment Outcome	59.0%	65.5%	65.9%	64.8%	55.8%
Average Hourly Earnings of Individuals Exiting the VR Program Who Achieved an Employment Outcome During the Current Year	\$9.22	\$9.81	\$10.04	\$10.24	\$10.15
Number of Individuals Involved With the Correctional System Exiting the VR Program Who Achieved an Employment Outcome	337	419	481	461	485
Percentage of Community Supported Employment clients served through the Extended Employment Services program	52%	53%	52.18%	53.49%	53%

Performance Measure Explanatory Notes:

The benchmark of 55.8% for individuals who exit the VR program after receiving services who are determined to have achieved an employment outcome is a minimum requirement of the agency set by the Federal Rehabilitation Services Administration.

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For More Information Contact

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