

Part 1 – Agency Profile

Agency Overview

The Commission on Aging (ICOA) is charged with providing a broad array of services intended to make it possible for aging Idahoans to remain in their own homes and communities, and avoid or delay institutionalization. This ICOA Mission is increasingly important as Idaho experiences a dramatic increase in its population of persons 60 years of age and older. The agency has existed since 1968 (previously called the Office on Aging) under the Office of the Governor. The Administrator, Sam Haws, and the seven geographically based Commissioners are appointed by the Governor. The Commission is located in Boise and operates with 15 FTEs.

Services supported by the Commission on Aging are provided at the local level through contracts with an aging network made up of six regional Area Agencies on Aging and other contractors throughout the State. In addition to State and Federal funds received from ICOA, the aging network uses local funds, community resources, and volunteers to provide services to eligible seniors.

Core Functions/Idaho Code

The functions of the Commission on Aging are set out in Idaho Code in the Idaho Senior Services Act at Title 67, Chapter 50, and the Adult Abuse, Neglect and Exploitation Act at Title 39, Chapter 53. The Commission is also charged with providing services to seniors under the Older Americans Act of 1965.

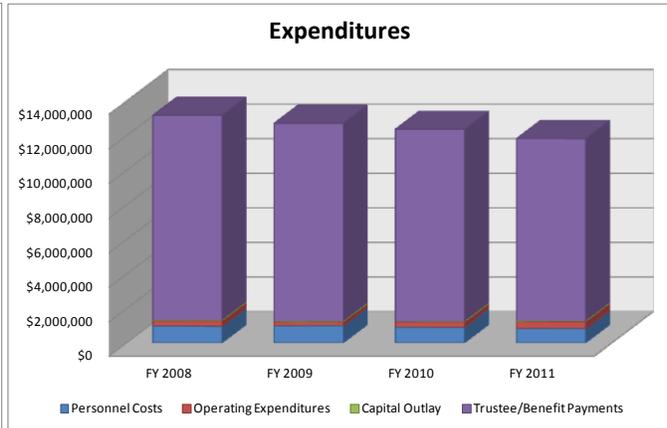
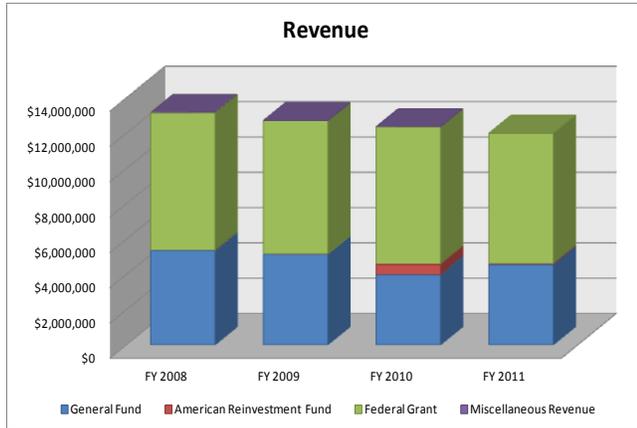
Under these statutory authorizations, the Commission oversees the following broad programs, which are carried out by regional non-profit contractors called Area Agencies on Aging:

- In-home services, including homemaker services, home delivered meals, respite, and chore, all of which are intended to assist the older person (and caregiver) to safely remain at home.
- Community-based services, including transportation, congregate meals, adult day care, case management, and older worker employment and training programs, which assist older persons to continue to participate in essential activities in their community, and the legal assistance, adult protection, and ombudsman programs, which provide them protection from fraud, abuse and mistreatment.
- An additional significant element of the Commission's charge is to manage grants and contracts that enable the above services and other relevant services to be provided at the local community level throughout the State.

Revenue and Expenditures:

Revenue	FY 2008	FY 2009	FY2010	FY 2011
General Fund	\$5,343,500	\$5,147,700	\$3,977,900	\$4,552,300
American Reinvestment Fund	\$0	\$0	\$577,400	\$29,700
Federal Grant	\$7,819,400	\$7,556,800	\$7,801,200	\$7,404,900
Miscellaneous Revenue	\$0	\$1,800	\$700	\$0
Total	\$13,162,900	\$12,706,300	\$12,357,100	\$11,986,900
Expenditure	FY 2008	FY 2009	FY2010	FY 2011
Personnel Costs	\$967,400	\$988,000	\$894,300	\$830,400
Operating Expenditures	\$303,400	\$225,600	\$312,100	\$395,500
Capital Outlay	\$17,600	\$16,100	\$13,500	\$23,500
Trustee/Benefit Payments	\$11,878,700	\$11,473,000	\$11,137,200	\$10,568,200
Total	\$13,167,100	\$12,702,700	\$12,357,100	\$11,817,600

(Note: FY 2007 Economic Recovery Fund is included in general fund. No general fund encumbrance in FY 2010; unexpended prior year general fund encumbrances are deducted.)



Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2008	FY 2009	FY 2010	FY 2011
Adult Protection (hourly units)	28,529	29,979	27,974	24,260
Home Delivered Meals (number of meals)	521,370	514,566	476,482	538,611
Information and Assistance (contacts)	14,578	14,892	18,316	23,764
Homemaker (hourly units)	97,820	93,921	68,394	61,369
Respite & Adult Day Care (hourly units)	44,257	44,211	28,939	33,873

Performance Highlights

New Administrator

In July of 2011, Governor Otter appointed Sam Haws as the new Administrator of the Idaho Commission on Aging. Sam is a former Idaho State Tax Commissioner, serving in that role for over 10 years. She is also a previous member of the Idaho State Board of Education and has been in the banking industry for over 20 years. She is currently serving on the St. Alphonsus Medical Group Board of Trustees.

Adult Protection Program. ICOA continues its analysis of the APS program and studying alternative options for operational structures to determine, weigh or evaluate efficiencies and effectiveness.

Aging and Disability Resource Centers. The ICOA was awarded the Aging and Disability Resource Center Program (ADRC) grant in October of 2009 to streamline Idaho's long-term services and supports system for older adults and adults with disabilities through the implement of Aging and Disability Resource Centers statewide. ADRCs provide access to information and options for consumers to make informed decisions when planning for their present and future long term services and support needs. Services provided by ADRCs will include: information, referral & assistance, options counseling, benefits counseling, and person centered transition planning.

In collaboration with the Long Term Care Policy Advancement Steering Committee, ICOA has established goals and objections that have been incorporated into our ADRC grant 5 year plan that was submitted for approval to the Administration on Aging on June 30, 2011. If approved, this plan will provide ongoing funding for the ADRC project.

Part II – Performance Measures*

Performance Measure	2009	2010	2011	Benchmark
1. Consumer survey responses indicate that programs are relevant and helpful	100%	90%	90%	90%

in addressing their needs.				
2. ICOA staff and AAAs have formed and enhanced relationships with local entities that extend or enhance services to seniors and people with disabilities by implementing ADRC principles.	100%	100%	100%	100%
3. Participants say ICOA presentations increased their knowledge about our programs.	98.5%	98.0%	98%	90%
4. Senior Employment Program attains placement of low-income and at-risk persons in unsubsidized employment. Federal Title V benchmark	35.63% *36.6%	33.3% *29.4%	37% *29.4%	*Varies by year based on Federal guidelines
5. Programs reviewed are found to be in compliance with applicable laws, rules, regulations, and operations manuals.	95.7%	91%	100%	90%

***ICOA is in the process of revising performance measures**

For More Information Contact

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