

## Part I – Agency Profile

### Agency Overview

The Idaho Commission on Aging (ICOA) administers state and federal programs for seniors and persons with disabilities in accordance with Idaho Code, Title 67, Chapter 50, Idaho Senior Services Act (SSA); Title 39, Chapter 53, Adult Abuse, Neglect, and Exploitation Act; Idaho Administrative Procedures Act, (IDAPA) 15.01; and the Older Americans Act (OAA) of 1965, as amended.

The Governor appointed Judy Taylor as ICOA Administrator, and the Senate confirmed the appointment during the 2017 Legislative session. The Governor also appoints a Board of Commissioners made up of seven members who represent geographical regions across Idaho. The ICOA was originally called the Office on Aging when it was established in 1968 under the Office of the Governor and continues to provide a broad array of statewide services and supports to improve the quality of life for seniors and persons with disabilities. These services allow Idahoans to retain their autonomy and to determine their own life course as they age.

### Core Functions/Idaho Code

The ICOA's core functions are to:

- Administer OAA and SSA programs and promulgate, adopt, amend and rescind rules affecting senior services.
- Advocate for older Idahoans within state government, community, and long-term care facilities and serve as an advisory body regarding state legislative issues.
- Conduct public hearings and program evaluations to determine the health and social needs of older Idahoans and determine the public and private resources to meet those needs.
- Designate Planning and Service Areas (PSA) and Area Agencies on Aging (AAA) in accordance with the OAA and federal regulations. ICOA reviews the boundaries of the PSAs periodically and changes them as necessary.
- Contract with AAAs and other providers to implement senior services within the PSAs:
  - The AAAs are responsible for planning within their PSAs and issuing service contracts at the local level. Below are the services delivered by the AAAs through contracts (direct services) and those they provide themselves (in-house services).
    - Direct Services: Transportation, Congregate Meals, Home Delivered Meals, Homemaker, In-home Respite, Adult Day Care, and Legal Assistance.
    - In-house Services: Adult Protective Services, Case Management, Information & Assistance (I&A), and Ombudsman.
- Contract with Experience Works to provide Senior Community Service Employment Program (SCSEP) statewide.

### Revenue and Expenditures

Revenue	FY 2015	FY 2016	FY 2017	FY 2018
General Fund	\$4,483,200	\$4,492,600	\$4,531,000	\$4,527,400
American Reinvestment Fund	\$0	\$0	\$0	\$0
Federal Grant	\$7,697,000	\$7,935,500	\$7,875,686	\$7,544,188
Miscellaneous Revenue	\$0	\$0	\$0	\$0
<b>Total</b>	<b>\$12,180,200</b>	<b>\$12,428,100</b>	<b>\$12,406,686</b>	<b>\$12,071,588</b>
Expenditures	FY 2015	FY 2016	FY 2017	FY 2018
Personnel Costs	\$1,069,400	\$1,124,600	\$1,184,439	\$1,143,956
Operating Expenditures	\$901,800	\$1,117,700	\$616,107	\$318,348
Capital Outlay	\$45,600	\$6,200	\$0	\$0
Trustee/Benefit Payments	\$10,017,400	\$10,238,300	\$10,759,571	\$10,690,908
<b>Total</b>	<b>\$12,034,200</b>	<b>\$12,486,800</b>	<b>\$12,560,117</b>	<b>\$12,153,212</b>

**Profile of Cases Managed and/or Key Services Provided**

Key Services Provided	FY 2015	FY 2016	FY 2017	FY 2018
<b>Direct Services:</b>				
Homemaker (Hourly Units)	53,122	52,187	53,936	50,165
Home Delivered Meals (Number of Meals)	532,664	586,777	554,226	544,546
Congregate Meals (Number of Meals)	490,932	505,730	497,530	500,583
Respite & Adult Day Care (Hourly Units)	25,664	22,833	20,358	22,484
Transportation (Boardings)	111,873	125,151	135,023	146,099
<b>AAA In-house Services:</b>				
<i>Adult Protective Services (*Investigations)</i>	2,357	2,400	2,499	2,364
<i>Information and Assistance (Contacts)</i>	34,178	49,113	30,022	23,575
<i>Ombudsman (Closed Complaints)</i>	2,678	1,350	883	837

*Italic indicates services directly provided by the regional Area Agency on Aging.*

\*The Adult Protective Services measure was changed in FY2015 to track the number of "Investigations".

**Part II – Performance Measures**

Performance Measure		FY 2015	FY 2016	FY 2017	FY 2018	FY 2019
<b>Goal 1</b>						
Support Older Idahoans to live independent and healthy lives in the communities of their choice.						
1. Design, promote and coordinate caregiver services statewide.	actual	New for FY 2018	New for FY 2018	New for FY 2018	3 Meetings Conducted	-----
	target	N/A	N/A	N/A	<i>Establish caregiver advisory council that meets semi-annually</i>	<i>Establish caregiver advisory council that meets semi-annually</i>
2. Collaborate with agencies and health care professionals to improve access to and knowledge of reliable resources and supports.	actual	New for FY 2018	New for FY 2018	New for FY 2018	4 Programs Added	-----
	target	N/A	N/A	N/A	<i>Annually incorporate one additional service description on the LiveBetter website</i>	<i>Annually incorporate one additional service description on the LiveBetter website</i>
3. Engage in a wide range of activities to prevent early institutional placement.	actual	New for FY 2018	New for FY 2018	New for FY 2018	25% Increase	-----
	target	N/A	N/A	N/A	<i>Increase the number of persons served by 5% annually for Disease Prevention and Health Promotion services Statewide</i>	<i>Increase the number of persons served by 5% annually for Disease Prevention and Health Promotion services Statewide</i>
<b>Goal 2</b>						
Promote safety, self-determination and dignity for seniors and vulnerable adults.						
4. Serve as statewide advocate and advisory body related to Adult Protective Services issues.	actual	New for FY 2018	New for FY 2018	New for FY 2018	3 Meetings Conducted	-----
	target	N/A	N/A	N/A	<i>Implement APS advisory council that meets semi-annually</i>	<i>Implement APS advisory council that meets semi-annually</i>

Performance Measure		FY 2015	FY 2016	FY 2017	FY 2018	FY 2019
<b>Goal 3</b>						
Champion an effective and efficient community-based aging service network.						
5. Establish ICOA as the center of excellence for resources related to aging in place.	actual	New for FY 2018	New for FY 2018	New for FY 2018	No Trainings Added	-----
	target	N/A	N/A	N/A	Add two training topics to the ICOA Learning Management System annually	Add two training topics to the ICOA Learning Management System annually
6. Design, promote and evaluate activities to increase dementia capabilities in Idaho's aging network.	actual	New for FY 2018	New for FY 2018	New for FY 2018	12 Meetings Attended	-----
	target	N/A	N/A	N/A	Attend six planning and development meetings with stakeholders	Attend six planning and development meetings with stakeholders
7. Leadership – invest in Commissioners as local aging experts.	actual	New for FY 2018	New for FY 2018	New for FY 2018	4 Educational Topics Presented	-----
	target	N/A	N/A	N/A	Provide Commissioners with at least two educational topics that impact Idaho's senior and disability communities	Provide Commissioners with at least two educational topics that impact Idaho's senior and disability communities
<b>Goal 4</b>						
Enhance Long-term care services and supports through coordination with discretionary programs.						
8. State Plan Development.	actual	New for FY 2018	New for FY 2018	New for FY 2018	5 Stakeholders Added	-----
	target	N/A	N/A	N/A	Annually add stakeholders to help identify specific gaps and service needs that will be included in the development of the State Plan	Annually add stakeholders to help identify specific gaps and service needs that will be included in the development of the State Plan

**Performance Measure Explanatory Notes**

Delays in ICOA’s Learning Management System (LMS) procurement negatively impacted the implementation of the trainings in measure 5, which have been rescheduled in SFY2019.

**For More Information Contact**

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