

Part I – Agency Profile

Agency Overview

Every hour of every day – the work of the Idaho Transportation Department (ITD) touches the lives of Idahoans.

Idaho’s state transportation system connects people to jobs, education, healthcare, places of worship, cultural and sporting events, recreational opportunities, and family members. It ensures our security at home and abroad.

A strong transportation system is critical to the nation’s and Idaho’s economy. A robust, growing economy requires that a transportation system be created and sustained.

ITD is responsible for operating, preserving, restoring and improving an integrated network of 12,314* lane miles (*calculated in 2018) of highways and roads, 1,824 bridges, 2,523 miles of Idaho Byways, and 31 state backcountry airstrips. The state highway system also includes 31 rest areas and 12 fixed ports of entry.

The department is funded with dedicated federal and state taxes and fees. The department’s headquarters is in Boise. District offices are in Coeur d’Alene, Lewiston, Boise, Shoshone, Pocatello, and Rigby. The department is authorized for 1,648 full-time positions for SFY 2018.

ITD’s “Mission” --Your Safety, Your Mobility, Your Economic Opportunity—comes with an overriding vision to be the best transportation department in the country.

BOARD MEMBERS	EXECUTIVE MANAGEMENT
Bill Moad, Chairman	Brian Ness, Director
Jim Thompson, District 1	L. Scott Stokes, Chief Deputy
Janice (Jan) Vassar, District 2	Travis McGrath, Chief Operations Officer
Julie DeLorenzo, District 3	Brenda Williams, Chief Human Resources Officer
Jim Kempton, Vice Chair, District 4	Charlene (Char) McArthur, Chief Administrative Officer
Dwight Horsch, District 5	
Robert (Bob) Hoff, District 6	

Core Functions/Idaho Code

- **Highway Districts** – manage operations and maintenance activities and provide safety and facility improvements on the State Highway System. Title 40, Idaho Code.
- **Administration** – provides department-wide management of financial systems and controls, information technology, business support and procurement. Title 40, Idaho Code.
- **Human Resources** – provides department-wide management and support for human resource and personnel administrative functions; oversight of Civil Rights including Title VI, Equal Employment Opportunity and the Disadvantaged Business Enterprise programs as required by federal regulations.
- **Motor Vehicles** – manages drivers’ licenses, weigh-station operations and Ports of Entry, vehicle registrations and titles, over-legal permits, vehicle-dealer licensing and revenues generated. Title 49 and sections of Titles 40, 61, and 63, Idaho Code.
- **Engineering Plans, Products and Services** – plan, develop and implement a safe, efficient, integrated multimodal transportation system including the administration and oversight of federal programs for public transportation, freight, railways, bicycles and pedestrians while managing the department’s air quality, environmental, data collection and performance measurement processes. Title 40, Idaho Code.
- **Aeronautics** – helps Idaho cities and counties develop aeronautics and local airports into a safe, coordinated aviation system. Manages state-owned airstrips and coordinates searches for missing aircraft. Title 21, Idaho Code.

Revenues and Expenditures (SFY)

Revenues^{1,4,5}	FY 2016	FY 2017	FY 2018	FY 2019
Aeronautics Fund				
State	\$2,682,521	\$2,698,896	\$3,014,615	\$3,261,472
Federal	\$114,422	\$230,503	\$258,214	\$348,141
State Highway Account Fund				
State	\$326,296,651	\$335,741,796	\$340,218,991	\$344,727,599
Federal	\$287,261,194	\$267,218,716	\$333,536,795	\$354,641,984
Local	\$10,783,213	\$5,214,317	\$4,029,825	\$10,367,038
Strategic Initiatives Program ⁴				
State	\$240,982	\$11,261,201	\$16,889,688	\$37,304,701
Trans Expansion & Mitigation ⁵				
State	\$0	\$0	\$22,719,815	\$19,851,449
Total	\$627,378,983	\$622,365,429	\$720,667,815	\$770,502,384
Expenditures¹⁻⁵	FY 2016	FY 2017	FY 2018	FY 2019
Personnel Costs	\$105,878,456	\$112,220,788	\$114,152,124	\$118,331,785
Operating Expenditures	\$87,909,344	\$97,501,575	\$102,292,368	\$95,713,628
Capital Outlay ³	\$360,767,959	\$371,334,617	\$504,661,918	\$549,813,087
Trustee/Benefit Payments	\$17,586,485	\$18,523,207	\$18,634,909	\$18,162,284
Total	\$572,142,244	\$599,580,187	\$739,741,319	\$782,020,784

Footnotes:

¹Revenues and Expenditures do not include GARVEE bond proceeds or project costs.

²Expenditures include cash expenditures and encumbrances.

³Capital Outlay includes GARVEE debt-service payments.

⁴Strategic Initiatives Program Fund as established in House Bill No. 312.

⁵Transportation Expansion and Congestion Mitigation Fund as established in Senate Bill No. 1206.

Profile of Cases Managed and/or Key Services Provided

	FY2016	FY2017	FY2018	FY2019
Contracts awarded for highway construction	134	117	120	88
Value of highway construction projects	\$216.7 million	\$309.4 million	\$380.3 million	\$485.1 million
Processing & oversight of accounting transactions	4,037,609	4,206,622	4,513,611	4,543,066
Vendor payments processed	43,578	44,886	45,682	45,819
Counties receiving public transportation support (of 44)	43	43	43	43
511 Statewide Traveler Assist System				
▪ Phone calls received	137,315	199,462	107,288	154,627
▪ Web site visits	3,052,542	4,590,272	3,787,765	4,473,654
▪ Smartphone App Sessions	497,676	1,160,866	957,600	1,343,910

Licensing Freedom Act

Agencies who participate in licensure must report on the number of applicants denied licensure or license renewal and the number of disciplinary actions taken against license holders.

Notes: Classes of Licenses are described in Idaho Code 49-1606. The following classes in this chart do not contain separate counts because they are classified under a broader license class.

1. **Distributor Branch** and **Factory Branch** are accounted for under **Distributor**.
2. **Distributor Branch Representative** and **Factory Branch Representative** are accounted for under **Distributor Representative**.

Additionally, we have begun tracking complaints against the department for each license type described below. We are tracking dates, license type, nature of the complaint (cost, requirements, timeliness, etc.), customer contact info, and applicable additional details. We have not historically tracked this information, but we rarely receive complaints regarding the restrictiveness of licensing. In accordance with the principles of the Licensing Freedom Act, we strive to assist and support Idaho business owners to promote economic opportunity.

	FY 2016	FY 2017	FY 2018	FY 2019
VEHICLE – DEALER				
Total Number of Licenses	1,201	1,206	1,182	1,213
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	143	152	179	80
Number of Final Disciplinary Actions Against Licensees	2	3	8	2
VEHICLE – DISTRIBUTOR				
Total Number of Licenses	170	160	165	164
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
VEHICLE – DISTRIBUTOR BRANCH				
Total Number of Licenses	N/A			
Number of New Applicants Denied Licensure				
Number of Applicants Refused Renewal of a License				
Number of Complaints Against Licensees				
Number of Final Disciplinary Actions Against Licensees				
VEHICLE – DISTRIBUTOR BRANCH REPRESENTATIVE				
Total Number of Licenses	N/A			
Number of New Applicants Denied Licensure				
Number of Applicants Refused Renewal of a License				
Number of Complaints Against Licensees				
Number of Final Disciplinary Actions Against Licensees				
VEHICLE – DISTRIBUTOR REPRESENTATIVE				
Total Number of Licenses	572	567	547	567
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0

	FY 2016	FY 2017	FY 2018	FY 2019
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
VEHICLE – FACTORY BRANCH				
Total Number of Licenses	N/A			
Number of New Applicants Denied Licensure				
Number of Applicants Refused Renewal of a License				
Number of Complaints Against Licensees				
Number of Final Disciplinary Actions Against Licensees				
VEHICLE – FACTORY BRANCH REPRESENTATIVE				
Total Number of Licenses	N/A			
Number of New Applicants Denied Licensure				
Number of Applicants Refused Renewal of a License				
Number of Complaints Against Licensees				
Number of Final Disciplinary Actions Against Licensees				
VEHICLE – MANUFACTURER				
Total Number of Licenses	56	57	62	56
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
VEHICLE – MANUFACTURER REPRESENTATIVE				
Total Number of Licenses	154	135	127	121
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
VEHICLE – SALESMAN				
Total Number of Licenses	6,000-7,000	6,000-7,000	6,000-7,000	6,661
Number of New Applicants Denied Licensure	0	1	1	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	1	1	0
VEHICLE – WHOLESALE DEALER				
Total Number of Licenses	37	62	44	36
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0

Red Tape Reduction Act

Each agency shall incorporate into its strategic plan a summary of how it will implement the Red Tape Reduction Act, including any associated goals, objectives, tasks, or performance targets. This information may be included as an addendum.

	As of July 1, 2019
Number of Chapters	80
Number of Words	109,929
Number of Restrictions	1,685

Part II – Performance Measures

Performance Measure		CY2016	CY2017	CY2018	CY2019	CY2020
The Transportation System is Safe						
1. Five-Year Annual Fatality Rate <i>Per 100 Million Miles Traveled</i>	actual	1.28	1.34	----*	----	----
	target	1.17	1.33	1.35	1.40	1.40
• <i>Not available until Feb/March 2020</i>						
The Transportation System is in Good Condition and Unrestricted						
Performance Measure		FY2016	FY2017	FY2018	FY2019	FY2020
2. Pavement in Good or Fair Condition	actual	85%	85%	88%	91%	----
	target	80%	80%	80%	80%	80%
3. Bridges in Good or Fair Condition	actual	76%	75%	74%	75%	----
	target	80%	80%	80%	80%	80%
4. Percent of Time Mobility Unimpeded during Winter Storms (<i>start year of winter season</i>)	actual	79%	74%	85%	86%	----
	target	73%	73%	73%	73%	73%

For More Information, Contact

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