

Part I – Agency Profile

Agency Overview

The Idaho Commission on Aging (ICOA) administers state and federal programs for seniors and persons with disabilities in accordance with Idaho Code, Title 67, Chapter 50, Idaho Senior Services Act (SSA); Title 39, Chapter 53, Adult Abuse, Neglect, and Exploitation Act; Idaho Administrative Procedures Act, (IDAPA) 15.01; and the Older Americans Act (OAA) of 1965, as amended.

The Governor appointed Judy Taylor as ICOA Administrator, and the Senate confirmed the appointment during the 2019 Legislative session. The Governor also appoints a Board of Commissioners made up of seven members who represent geographical regions across Idaho. The ICOA was originally called the Office on Aging when it was established in 1968 under the Office of the Governor and continues to provide a broad array of statewide services and supports to improve the quality of life for seniors and persons with disabilities. These services allow Idahoans to retain their autonomy and to determine their own life course as they age.

Core Functions/Idaho Code

The ICOA's core functions are to:

- Administer OAA and SSA programs and promulgate, adopt, amend and rescind rules affecting senior services.
- Advocate for older Idahoans within state government, community, and long-term care facilities and serve as an advisory body regarding state legislative issues.
- Conduct public hearings and program evaluations to determine the health and social needs of older Idahoans and determine the public and private resources to meet those needs.
- Designate Planning and Service Areas (PSA) and Area Agencies on Aging (AAA) in accordance with the OAA and federal regulations. ICOA reviews the boundaries of the PSAs periodically and changes them as necessary.
- Contract with AAAs and other providers to implement senior services within the PSAs:
 - The AAAs are responsible for planning within their PSAs and issuing service contracts at the local level. Below are the services delivered by the AAAs through contracts (direct services) and those they provide themselves (in-house services).
 - Direct Services: Transportation, Congregate Meals, Home Delivered Meals, Homemaker, In-home Respite, Adult Day Care, and Legal Assistance.
 - In-house Services: Adult Protective Services, Case Management, Information & Assistance (I&A), and Ombudsman.
- Contract with Easter Seals/Goodwill to provide Senior Community Service Employment Program (SCSEP) statewide.

Revenue and Expenditures

Revenue	FY 2016	FY 2017	FY 2018	FY 2019
General Fund	\$4,492,600	\$4,531,000	\$4,527,400	\$4,339,347
American Reinvestment Fund	\$0	\$0	\$0	\$0
Federal Grant	\$7,935,500	\$7,875,686	\$7,544,188	\$8,892,544
Miscellaneous Revenue	\$0	\$0	\$0	\$0
Total	\$12,428,100	\$12,406,686	\$12,071,588	\$13,231,891
Expenditures	FY 2016	FY 2017	FY 2018	FY 2019
Personnel Costs	\$1,124,600	\$1,184,439	\$1,143,956	\$1,150,691
Operating Expenditures	\$1,117,700	\$616,107	\$318,348	\$323,389
Capital Outlay	\$6,200	\$0	\$0	\$11,400
Trustee/Benefit Payments	\$10,238,300	\$10,759,571	\$10,690,908	\$11,607,972
Total	\$12,486,800	\$12,560,117	\$12,153,212	\$13,231,891

Profile of Cases Managed and/or Key Services Provided

Key Services Provided	FY 2016	FY 2017	FY 2018	FY 2019
<i>Direct Services:</i>				
Homemaker (Hourly Units)	52,187	53,936	50,165	45,777
Home Delivered Meals (Number of Meals)	586,777	554,226	544,546	583,520
Congregate Meals (Number of Meals)	505,730	497,530	500,583	492,440
Respite & Adult Day Care (Hourly Units)	22,833	20,358	22,484	23,093
Transportation (Boardings)	125,151	135,023	146,099	162,832
<i>AAA In-house Services:</i>				
<i>Adult Protective Services (Investigations)</i>	2,400	2,499	2,364	2,141
<i>Information and Assistance (Contacts)</i>	49,113	30,022	23,575	26,991
<i>Ombudsman (Closed Complaints)</i>	1,350	1,090	1,338	1,232

Italic indicates services directly provided by the regional Area Agency on Aging.

Red Tape Reduction Act

Each agency shall incorporate into its strategic plan a summary of how it will implement the Red Tape Reduction Act, including any associated goals, objectives, tasks, or performance targets. This information may be included as an addendum.

	As of July 1, 2019
Number of Chapters	5
Number of Words	8,990
Number of Restrictions	172

The ICOA implemented the Red Tap Reduction Act by eliminating and simplifying rules. The ICOA eliminated 2 chapters, from a total of 7 to 5, and reduced a total of 50 pages to 31. Code language was also updated to allow clarity and simplification while reducing redundancies.

Part II – Performance Measures

Performance Measure		FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
Goal 1						
Support Older Idahoans to live independent and healthy lives in the communities of their choice.						
1. Design, promote and coordinate caregiver services statewide.	actual	New for FY 2018	New for FY 2018	3 Meetings Conducted	12 Meetings Conducted	-----
	target	N/A	N/A	<i>Establish caregiver advisory council that meets semi-annually</i>	<i>Establish caregiver advisory council that meets semi-annually</i>	<i>Establish caregiver advisory council that meets semi-annually</i>
2. Collaborate with agencies and health care professionals to improve access to and knowledge of reliable resources and supports.	actual	New for FY 2018	New for FY 2018	4 Programs Added	2 programs Added	-----
	target	N/A	N/A	<i>Annually incorporate one additional service description on the LiveBetter website</i>	<i>Annually incorporate one additional service description on the LiveBetter website</i>	<i>Annually incorporate one additional service description on the LiveBetter website</i>

Performance Measure		FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
3. Engage in a wide range of activities to prevent early institutional placement.	actual	New for FY 2018	New for FY 2018	25% Increase	9% Increase	-----
	target	N/A	N/A	<i>Increase the number of persons served by 5% annually for Disease Prevention and Health Promotion services Statewide</i>	<i>Increase the number of persons served by 5% annually for Disease Prevention and Health Promotion services Statewide</i>	<i>Increase the number of persons served by 5% annually for Disease Prevention and Health Promotion services Statewide</i>
Goal 2						
Promote safety, self-determination and dignity for seniors and vulnerable adults.						
4. Serve as statewide advocate and advisory body related to Adult Protective Services issues.	actual	New for FY 2018	New for FY 2018	3 Meetings Conducted	4 Meetings Conducted	-----
	target	N/A	N/A	<i>Implement APS advisory council that meets semi-annually</i>	<i>Implement APS advisory council that meets semi-annually</i>	<i>Implement APS advisory council that meets semi-annually</i>
Goal 3						
Champion an effective and efficient community-based aging service network.						
5. Establish ICOA as the center of excellence for resources related to aging in place.	actual	New for FY 2018	New for FY 2018	No Trainings Added	2 Training Topics Added	-----
	target	N/A	N/A	<i>Add two training topics to the ICOA Learning Management System annually</i>	<i>Add two training topics to the ICOA Learning Management System annually</i>	<i>Add two training topics to the ICOA Website/Learning Management System annually</i>
6. Design, promote and evaluate activities to increase dementia capabilities in Idaho's aging network.	actual	New for FY 2018	New for FY 2018	12 Meetings Attended	8 Meetings Attended	-----
	target	N/A	N/A	<i>Attend six planning and development meetings with stakeholders</i>	<i>Attend six planning and development meetings with stakeholders</i>	<i>Attend six planning and development meetings with stakeholders</i>
7. Leadership – invest in Commissioners as local aging experts.	actual	New for FY 2018	New for FY 2018	4 Educational Topics Presented	4 Educational Topics Presented	-----
	target	N/A	N/A	<i>Provide Commissioners with at least two educational topics that impact Idaho's senior and disability communities</i>	<i>Provide Commissioners with at least two educational topics that impact Idaho's senior and disability communities</i>	<i>Provide Commissioners with at least two educational topics that impact Idaho's senior and disability communities</i>

Performance Measure		FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
Goal 4						
Enhance Long-term care services and supports through coordination with discretionary programs.						
8. State Plan Development.	actual	New for FY 2018	New for FY 2018	5 Stakeholders Added	44 Stakeholders Added	-----
	target	N/A	N/A	<i>Annually add stakeholders to help identify specific gaps and service needs that will be included in the development of the State Plan</i>	<i>Annually add stakeholders to help identify specific gaps and service needs that will be included in the development of the State Plan</i>	<i>Annually add stakeholders to help identify specific gaps and service needs that will be included in the development of the State Plan</i>

For More Information Contact

Judy B. Taylor, Administrator
 Idaho Commission on Aging
 341 W. Washington Street, 3rd Floor
 PO Box 83720
 Boise, ID 83720-0007
 Phone: (208) 334-3833
 E-mail: judy.taylor@aging.idaho.gov