# *Part I – Agency Profile*

**Agency Overview**

The Department of Finance is a regulatory agency charged with the supervision and oversight of state-chartered financial institutions, regulated lenders, securities issuers, broker-dealers and stockbrokers, residential mortgage brokers, lenders, and originators, investment advisers and sales personnel, collection agencies, endowed care cemeteries, and others.

**Core Functions / Idaho Code**

The Department administers and enforces the following 22 regulatory statutes:

Idaho Bank Act § 26-101 Idaho Credit Code § 28-41-101

Idaho Bank Holding Company Act § 26-501 Idaho Financial Fraud Prevention Act § 67-2750

Idaho Interstate Banking Act § 26-2601 Idaho Collection Agency Act § 26-2221

Idaho Interstate Branching Act § 26-1601 Idaho Securities Act (2004) § 30-14-101

Idaho International Banking Act § 26-1701 Idaho Residential Mortgage Practices Act § 26-31-101

Idaho Trust Institutions Act § 26-3201 Business Combination Act § 30-1701

Idaho Savings Bank Act § 26-1801 Control Share Acquisition Act § 30-1601

Business And Industrial Development Idaho Commodity Code § 30-1501

Corporation Act (BIDCO) § 26-2701 Endowment Care Cemetery Act § 27-401

Idaho Credit Union Act § 26-2101 Continuing-Care Disclosure Act § 26-3701

Idaho Money Transmitters Act § 26-2901 Idaho Escrow Act § 30-901

Idaho Loan Broker Act § 26-2501

**Revenue and Expenditures**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Revenue** | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** |
| State Regulatory Fund | $15,879,978 | $17,570,252 | $18,212,889 |  |
| **Total** | **$15,879,978** | **$17,570,252** | **$18,212,889** |  |
| **Expenditures** | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** |
| Personnel Costs | $6,057,113 | $6,471,619 | $7,130,604 |  |
| Operating Expenditures | $4,150,945 | $1,590,275 | $1,779,220 |  |
| Capital Outlay | $9,876 | $45,683 | $69,895 |  |
| **Total** | **$10,217,934** | **$8,107,576** | **$8,979,719** |  |

**Profile of Cases Managed and/or Key Services Provided**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Cases Managed and/or Key Services Provided** | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** |
| Business or Individuals Regulated | 207,955 | 221,121 | 234,277 |  |
| Transfers to General Fund | $7,770,186 | $8,255,764 | $8,402,645 |  |

**Licensing Freedom Act**

Agencies who participate in licensure must report on the number of applicants denied licensure or license renewal and the number of disciplinary actions taken against license holders.

|  | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** |
| --- | --- | --- | --- | --- |
|  **COLLECTION AGENT \**1st year branch #’s available and included*** |
| Total Number of Licenses | *1,181* | *1,315* | *1,254* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *52* | *33* | *44* |  |
| Number of Final Disciplinary Actions Against Licensees | *2* | *3* | *11* |  |
|  **DEBT/CREDIT COUNSELOR \**Includes Branches*** |
| Total Number of Licenses | *48* | *48* | *40* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *1* | *0* | *0* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *0* | *0* |  |
|  **REGULATED LENDER** |
| Total Number of Licenses | *662* | *712* | *722* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *14* | *36* | *27* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *1* | *3* |  |
|  **SECURITIES BROKER – DEALER** |
| Total Number of Licenses | *1,314* | *1,350* | *1,371* | *1,371* |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* | *0* |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* | *0* |
| Number of Complaints Against Licensees | *5* | *6* | *1* | *1* |
| Number of Final Disciplinary Actions Against Licensees | *0* | *1* | *1* | *1* |
|  **SECURITIES AGENT** |
| Total Number of Licenses | *132,562* | *146,664* | *160,697* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *4* | *1* | *1* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *0* | *0* |  |
|  **SECURITIES INVESTMENT ADVISER** |
| Total Number of Licenses | *1,369* | *1,481* | *1,557* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *0* | *3* | *1* |  |
| Number of Final Disciplinary Actions Against Licensees | *2* | *1* | *0* |  |
|  **SECURITIES INVESTMENT ADVISER REPRESENTATIVE** |
| Total Number of Licenses | *3,324* | *3,4801* | *3,587* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *1* | *2* | *1* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *1* | *1* |  |
|  **ESCROW AGENT** |
| Total Number of Licenses | *41* | *43* | *50* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *0* | *3* | *0* |  |
| Number of Final Disciplinary Actions Against Licensees | *1* | *2* | *2* |  |
|  **CREDIT REPAIR AGENT \**Includes Branches*** |
| Total Number of Licenses | *14* | *12* | *10* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *0* | *0* | *0* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *0* | *0* |  |
|  **TITLE LENDER** |
| Total Number of Licenses | *54* | *46* | *34* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *2* | *1* | *0* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *0* | *0* |  |
|  **DEBT SETTLEMENT \**Includes Branches*** |
| Total Number of Licenses | *22* | *23* | *24* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *2* | *0* |  |
| Number of Complaints Against Licensees | *0* | *0* | *0* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *2* | *0* |  |
|  **MONEY TRANSMITTER** |
| Total Number of Licenses | *148* | *176* | *195* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *17* | *22* | *16* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *6* | *5* |  |
|  **PAYDAY LENDER** |
| Total Number of Licenses | *118* | *110* | *88* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *4* | *2* | *0* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *0* | *0* |  |
|  **MORTGAGE LENDER/BROKER** |
| Total Number of Licenses | *1,513* | *2,568* | *2,597* |  |
| Number of New Applicants Denied Licensure | *0* | *0* | *0* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *41* | *32* | *0* |  |
| Number of Final Disciplinary Actions Against Licensees | *0* | *1* | *37* |  |
|  **MORTGAGE LOAN ORIGINATOR** |
| Total Number of Licenses | *7,584* | *9,594* | *8,573* |  |
| Number of New Applicants Denied Licensure | *30* | *80* | *32* |  |
| Number of Applicants Refused Renewal of a License | *0* | *0* | *0* |  |
| Number of Complaints Against Licensees | *7* | *10* | *0* |  |
| Number of Final Disciplinary Actions Against Licensees | *2* | *80* | *32* |  |

**FY 2023 Performance Highlights**

Including Fiscal Year 2023,TOTAL transferred TO General Fund since 1994

$133.1 Million

***Part II – Performance Measures***

| **Performance Measure** | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** | **FY 2025** |
| --- | --- | --- | --- | --- | --- |
| **Promote public and industry confidence in the banking and credit union systems through timely, reasonable and effective supervision and regulation** |
| 1. % of state-chartered banks examined within statutory timeframe
 | Actual | 100% | 100% | 100% |  |  |
| *Target* | *Maintain 100%* | *Maintain 100%* | *Maintain 100%* | *Maintain 100%* |  |
| 1. % of state-chartered credit unions examined within statutory timeframe
 | Actual | 100% | 100% |  100% |  |  |
| *Target* | *Maintain 100%* | *Maintain 100%* | *Maintain 100%* | *Maintain 100%* |  |
| 1. % of on-site examinations of state-registered / Idaho-based investment advisers\*
 | Actual | 36.7% | 24% | 29.5% |  |  |
| *target* | *33%* | *33%* | *25%* | *25%* |  |
| 1. Conduct 200 compliance examinations of Consumer Finance Bureau licensees (does not include “for cause” examinations)
 | actual | 133 | 56 | 64 |  |  |
| *target* | *200* | *200* | *200* | *Minimum of 200* |  |

**Performance Measure Explanatory Notes**

\* Investment Adviser exam scheduling sometimes weighted to later part of calendar year – exams were completed, or will be completed, by end of calendar year.

For the FY25 Budget, we may change a few of these metrics due to nationwide accreditation standards and other industry changes; at that time we will provide 4 years of data for the new metrics from FY20 to FY23.

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