# *Part I – Agency Profile*

**Agency Overview**

**Mission:** Dedicated to strengthening the health, safety, and independence of Idahoans.

**Role in the Community:** The Department of Health and Welfare’s (DHW) primary role in the community is to provide services and oversight to enhance the well-being, safety, and self-sufficiency of the people of Idaho. The department accomplishes this through several core functions, including:

* Administering state and federal public assistance and health coverage programs, which includes Supplemental Nutrition Assistance Program (commonly known as food stamps) and Medicaid
* Providing direct-care services for disadvantaged or underserved populations
* Protecting children, youth, and vulnerable adults
* Licensing various types of care facilities
* Promoting healthy lifestyles
* Identifying and reducing public health risk

**Leadership:** The department serves Idahoans under the leadership of Gov. Brad Little. DHW Director Dave Jeppesen oversees all department operations and is advised by the Idaho Board of Health and Welfare. The board consists of seven voting members appointed by the governor, the chairs of both House and Senate Health and Welfare legislative committees, and the DHW director, who serves as the secretary.

**Organization:** Idaho is a leader in the integration of service delivery for health and human services. In some states, health and human services is divided into several departments with separate administrations. Idaho is fortunate to have these services under one umbrella with a single administration. This is not only cost-effective, it also allows the department to coordinate services more effectively for struggling families so they can achieve self-sufficiency with as little government support as possible.

The department has eight divisions: Medicaid, Behavioral Health, Public Health, Family and Community Services, Welfare, Management Services, Licensing and Certification, and Information and Technology Services. The Office of the Director includes the Office of Communications and the Strategic Business Office.

Department business is managed by the Director with the assistance of three deputy directors. Together, they provide oversight and coordination of the eight divisions, grouped into three areas of business:

* Medicaid, Behavioral Health, Family and Community Services
* Welfare and Public Health
* Management Services, Licensing and Certification, and Information and Technology

Each division contains individual bureaus and programs that provide services for Idahoans. DHW provides some services directly and contracts with community partners for others. For example, the Division of Family and Community Services provides direct services for child protection. It also contracts with community partners to assist people with developmental disabilities. Community partners enhance the services provided throughout the department.

**Locations and Authorized Positions:** The Department operates in 38 locations, of which 32 are publicly accessible throughout the state. In addition to field and administrative offices, the department operates visitation and counseling offices, state institutions, the state laboratory, and the Emergency Communications Center. There are 3022 authorized full-time employees in Fiscal Year 2023(FY 2023).

**Core Functions/Idaho Code**

Specific statutory responsibilities of the department are outlined in Idaho Code:

| **Title and Chapter** | **Heading** |
| --- | --- |
| Title 6, Chapter 2 | Waste and Willful Trespass on Real Property |
| Title 6, Chapter 26 | Clandestine Drug Laboratory Cleanup Act |
| Title 7, Chapter 10 | Uniform Interstate Family Support Act |
| Title 7, Chapter 11 | Proceedings to Establish Paternity |
| Title 7, Chapter 12 | Enforcement of Child Support Orders |
| Title 7, Chapter 14 | Family Law License Suspensions |
| Title 7, Chapter 16 | Gestational Agreements Act |
| Title 11, Chapter 6 | Exemption of Property from Attachment or Levy |
| Title 11, Chapter 7 | Garnishments |
| Title 15, Chapter 3 | Probate of Wills and Administrations |
| Title 15, Chapter 5 | Protection of Persons Under Disability and their Property |
| Title 16, Chapter 1 | Early Intervention Services |
| Title 16, Chapter 15 | Adoption of Children |
| Title 16, Chapter 16 | Child Protective Act |
| Title 16, Chapter 20 | Termination of Parent and Child Relationship |
| Title 16, Chapter 21 | Interstate Compact on the Placement of Children |
| Title 16, Chapter 24 | Children’s Mental Health Services |
| Title 18, Chapter 2 | Persons Liable, Principals, and Accessories |
| Title 18, Chapter 5 | Pain-Capable Unborn Child Protection Act |
| Title 18, Chapter 6 | Abortion and Contraceptive |
| Title 18, Chapter 9 | Assault and Battery |
| Title 18, Chapter 15 | Children and Vulnerable Adults |
| Title 18, Chapter 45 | Kidnapping |
| Title 18, Chapter 80 | Motor Vehicles |
| Title 18, Chapter 83 | Sexual Offender Registration Notification and Community Right-To-Know Act |
| Title 19, Chapter 25 | Judgment |
| Title 19, Chapter 48 | Criminal Justice Integrated Data System Act |
| Title 19, Chapter 56 | Idaho Drug Court and Mental Health Court Act |
| Title 20, Chapter 2 | State Board of Corrections |
| Title 20, Chapter 5 | Juvenile Corrections Act |
| Title 20, Chapter 7 | Interstate Corrections Compact |
| Title 22, Chapter 1 | Department of Agriculture |
| Title 22, Chapter 54 | Agriculture and Horticulture |
| Title 23, Chapter 10 | Beer |
| Title 31, Chapter 34 | Nonmedical Indigent Assistance |
| Title 31, Chapter 35 | Hospitals for Indigent Sick |
| Title 31, Chapter 48 | Emergency Communications Act |
| Title 32, Chapter 7 | Divorce Actions |
| Title 32, Chapter 12 | Mandatory Income Withholding for Child Support |
| Title 32. Chapter 13 | Parent Responsibility Act |
| Title 32, Chapter 16 | Financial Institution Data Match Process |
| Title 32, Chapter 17 | De Facto Custodian Act |
| Title 32, Chapter 18 | Temporary Caregivers and Temporary Care Assistance Programs |
| Title 34, Chapter 4 | Voters—Privileges, Qualifications, and Registration |
| Title 37, Chapter 1 | Idaho Food, Drug, and Cosmetic Act |
| Title 37, Chapter 27 | Uniform Controlled Substances |
| Title 37, Chapter 31 | Narcotic Drugs – Treatment of Addicts |
| Title 37, Chapter 34 | Syringe and Needle Exchange Act |
| Title 39, Chapter 1 | Environmental Quality--Health |
| Title 39, Chapter 2 | Vital Statistics |
| Title 39, Chapter 3 | Alcoholism and Intoxication Treatment Act |
| Title 39, Chapter 4 | Public Health Districts |
| Title 39, Chapter 6 | Control of Venereal Diseases |
| Title 39, Chapter 9 | Prevention of Blindness and other Preventable Diseases in Infants |
| Title 39, Chapter 10 | Prevention of Congenital Syphilis |
| Title 39, Chapter 11 | Basic Day Care License |
| Title 39, Chapter 12 | Child Care Licensing Reform Act |
| Title 39, Chapter 13 | Hospital Licenses and Inspection |
| Title 39, Chapter 14 | Health Facilities |
| Title 39, Chapter 16 | Food Establishment Act |
| Title 39, Chapter 24 | Home Health Agencies |
| Title 39, Chapter 25 | Rural Nursing Loan Repayment Program [Effective Until June 30, 2029] |
| Title 39, Chapter 27 | Alzheimer’s Disease and Related Dementias |
| Title 39, Chapter 31 | Regional Behavioral Health Services |
| Title 39, Chapter 32 | Idaho Community Health Center Grant Program |
| Title 39, Chapter 33 | Idaho Residential Care or Assisted Living Act |
| Title 39, Chapter 34 | Revised Uniform Anatomical Gift Act |
| Title 39, Chapter 35 | Idaho Certified Family Homes |
| Title 39, Chapter 36 | Water Quality |
| Title 39, Chapter 37 | Anatomical Tissue, Organ, Fluid Donations |
| Title 39, Chapter 39 | Sterilization |
| Title 39, Chapter 45 | The Medical Consent and Natural Death Act |
| Title 39, Chapter 46 | Idaho Developmental Disabilities Services and Facilities Act |
| Title 39, Chapter 47 | Yellow DOT Motor Vehicle Medical Information Act |
| Title 39, Chapter 48 | Immunization |
| Title 39, Chapter 51 | Family Support and In-Home Assistance |
| Title 39, Chapter 53 | Adult Abuse, Neglect, and Exploitation Act |
| Title 39, Chapter 55 | Clean Indoor Air |
| Title 39, Chapter 56 | Personal Assistance Services |
| Title 39, Chapter 57 | Prevention of Minors’ Access to Tobacco |
| Title 39, Chapter 59 | Idaho Rural Health Care Access Program |
| Title 39, Chapter 60 | Children’s Trust Fund |
| Title 39, Chapter 61 | Idaho Conrad J-1 Visa Waiver Program |
| Title 39, Chapter 63 | Domestic Violence Crime Prevention |
| Title 39, Chapter 75 | Adoption and Medical Assistance Interstate Compact |
| Title 39, Chapter 77 | Volunteer Health Care Provider Immunity |
| Title 39, Chapter 82 | Idaho Safe Haven Act |
| Title 39, Chapter 84 | Tobacco Master Settlement Agreement Complementary Act |
| Title 39 Chapter 91 | Behavioral Health Community Crisis Centers |
| Title 39 Chapter 95 | Abortion Complications Reporting Act |
| Title 39, Chapter 98 | Essential Caregivers |
| Title 39, Chapter 99 | Down Syndrome Diagnosis Information Act |
| Title 40, Chapter 5 | Idaho Transportation Department |
| Title 41, Chapter 3 | Cooperation with Department of Health and Welfare |
| Title 41, Chapter 21 | Disability Insurance Policies |
| Title 41, Chapter 22 | Group and Blanket Disability Insurance |
| Title 41, Chapter 34 | Hospital and Professional Service Corporations |
| Title 41, Chapter 39 | Managed Care Reform |
| Title 41, Chapter 40 | Self-Funded Health Care Plans |
| Title 41, Chapter 41 | Joint Public Agency Self-Funder Health Care Plans |
| Title 41, Chapter 60 | Immunization Assessments [Effective Until July 1, 2024] |
| Title 41, Chapter 61 | Idaho Health Insurance Exchange Act |
| Title 42, Chapter 17 | Department of Water Resources—Water Resource Board |
| Title 45, Chapter 19 | State Liens |
| Title 46, Chapter 10 | State Disaster Preparedness Act |
| Title 49, Chapter 1 | Definitions |
| Title 49, Chapter 3 | Motor Vehicle Driver’s License |
| Title 49, Chapter 4 | Motor Vehicle Registration |
| Title 49, Chapter 9 | Vehicle Equipment |
| Title 54, Chapter 11 | Morticians, Funeral Directors, and Embalmers |
| Title 54, Chapter 14 | Nurses |
| Title 54, Chapter 17 | Pharmacists |
| Title 54, Chapter 26 | Plumbing and Plumbers |
| Title 54, Chapter 29 | Speech and Hearing Services Practice Act |
| Title 54, Chapter 33 | Freedom of Choice of Dentures Act |
| Title 54, Chapter 50 | Installation of Heating, Ventilation and Air Conditioning Systems |
| Title 54, Chapter 58 | Barber and Cosmetology Services Act |
| Title 55, Chapter 8 | Requirements Regarding a Request for Notice of Transfer or Encumbrance—Rulemaking |
| Title 55, Chapter 10 | Homesteads |
| Title 56, Chapter 1 | Payment for Skilled and Intermediate Services |
| Title 56, Chapter 2 | Public Assistance Law |
| Title 56, Chapter 3 | County Councils of Public Assistance |
| Title 56, Chapter 4 | Cooperative Welfare Fund |
| Title 56, Chapter 8 | Hard-To-Place Children |
| Title 56, Chapter 9 | Telecommunications Service Assistance |
| Title 56, Chapter 10 | Department of Health and Welfare |
| Title 56, Chapter 11 | Idaho Family Assets Building Initiative |
| Title 56, Chapter 13 | Long-Term Care Partnership Program |
| Title 56, Chapter 14 | Idaho Hospital Assessment Act |
| Title 56, Chapter 15 | Idaho Skilled Nursing Facility Assessment Act |
| Title 56, Chapter 16 | Idaho Intermediate Care Facility Assessment Act |
| Title 56, Chapter 17 | Crisis Standards of Care Act |
| Title 56, Chapter 18 | Extended Employment Services Program |
| Title 57, Chapter 17 | Central Cancer Registry Fund |
| Title 57, Chapter 20 | Time Sensitive Emergency (TSE) Registry |
| Title 59, Chapter 9 | Resignations and Vacancies |
| Title 59, Chapter 13 | Public Employee Retirement System |
| Title 63, Chapter 6 | Exemptions from Taxation |
| Title 63, Chapter 13 | Miscellaneous Provisions of Tax Law |
| Title 63, Chapter 30 | Income Tax |
| Title 63, Chapter 36 | Sales Tax |
| Title 65, Chapter 2 | Division of Veterans Services—Veterans Affairs Commission |
| Title 66, Chapter 3 | Hospitalization of Mentally Ill |
| Title 66, Chapter 4 | Treatment and Care of the Developmentally Disabled |
| Title 66, Chapter 5 | State Asylum and Sanitarium Funds for Patients |
| Title 66, Chapter 12 | Interstate Compact on Mental Health |
| Title 66, Chapter 13 | Idaho Security Medical Program |
| Title 66, Chapter 14 | Secure Treatment Facility Act |
| Title 67, Chapter 8 | Executive Administrative Officers |
| Title 67, Chapter 14 | Attorney General |
| Title 67, Chapter 24 | Civil State Departments—Organization |
| Title 67, Chapter 30 | Criminal History Records and Crime Information |
| Title 67, Chapter 31 | Department of Health and Welfare–Miscellaneous Provisions |
| Title 67, Chapter 34 | Civil State Departments—Amendments and Repeals |
| Title 67, Chapter 35 | State Budget |
| Title 67, Chapter 50 | Commission on Aging |
| Title 67, Chapter 52 | Idaho Administrative Procedure Act |
| Title 67, Chapter 53 | Personnel System |
| Title 67, Chapter 65 | Local Land Use Planning |
| Title 67, Chapter 67 | Idaho State Council on Developmental Disabilities |
| Title 67, Chapter 69 | Food Service Facilities |
| Title 67, Chapter 73 | Idaho State Council for the Deaf and Hard of Hearing |
| Title 67, Chapter 74 | Idaho State Lottery |
| Title 67, Chapter 79 | Restrictions on Public Benefits |
| Title 67, Chapter 81 | Idaho Housing Trust Fund |
| Title 67, Chapter 88 | Idaho Law Enforcement, Firefighting, and EMS Medal of Honor |
| Title 67, Chapter 92 | State Procurement Act |
| Title 68, Chapter 14 | Court-Approved Payments or Awards to Minors or Incompetent Persons |
| Title 72, Chapter 2 | Public Assistance Coverage |
| Title 72, Chapter 4 | Benefits |
| Title 72, Chapter 13 | Employment Security Law (§1365 child support) |
| Title 72, Chapter 16 | State Directory of New Hires (§1605 Public Assistance and Child Support) |
| Title 74, Chapter 1 | Public Records Act |
| Title 74, Chapter 2 | Open Meetings Law |

**Revenue and Expenditures**

| **Revenue** | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** |
| --- | --- | --- | --- | --- |
| American Rescue Plan Act (ARPA) | 0 | 0 | 22,230,500 |  |
| Cancer Control | 346,800 | 348,000 | 353,300 |  |
| Central Cancer Registry | 120,000 | 120,000 | 120,000 |  |
| Coop.Welfare Acct – Federal | 2,844,406,000 | 3,333,108,900 | 3,766,037,300 |  |
| Coop.Welfare Acct – General | 820,953,300 | 855,419,300 | 942,666,400 |  |
| Coop.Welfare Acct – Other | 354,738,000 | 427,689,400 | 527,872,300 |  |
| Domestic Violence Project | 530,800 | 534,900 | 543,400 |  |
| Emergency Medical Services | 3,051,300 | 3,087,300 | 3,227,900 |  |
| Health and Welfare – EMS III | 1,700,000 | 1,700,000 | 1,700,000 |  |
| Hospital Assessment Fund | 45,203,200 | 36,081,000 | 63,780,800[[1]](#footnote-2) |  |
| Immunization Vaccine Fund | 18,970,000 | 18,970,000 | 18,970,000 |  |
| Liquor Control | 650,000 | 650,000 | 650,000 |  |
| Medicaid Management Information Systems (MMIS) | 0 | 0 | 183,900 |  |
| Millennium Fund | 17,553,000 | 18,895,200 | 19,730,900 |  |
| Prev. Minors’ Access to Tobacco | 43,800 | 43,800 | 43,800 |  |
| State Hospital Endowment | 8,070,000 | 8,173,500 | 9,580,500 |  |
| Technology Infrastructure Fund | 5,348,000 | 0 | 0 |  |
| Time-Sensitive Emergency Fund | 430,100 | 432,200 | 440,400 |  |
| **Total** | **$ 4,122,114,300** | **$4,705,253,500** | **$5,378,131,400** |  |
| **Expenditures** | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** |
| Capital Outlay | 1,981,300 | 19,137,800 | 2,493,700 |  |
| Operating Expenditures | 176,843,200 | 170,062,200 | 201,440,400 |  |
| Personnel Costs | 209,851,800 | 227,122,300 | 251,415,600 |  |
| Trustee/Benefit Payments | 3,519,688,700 | 3,981,822,900 | 4,654,651,300 |  |
| **Total** | **$ 3,908,365,000** | **$4,398,145,200** | **$5,110,001,000** |  |

*Note: Some revenue and expenditures do not show up on the table due to their small percentages relative to other financial figures. FY 2023 revenue is based upon the Total Appropriation for that year.*

**Profile of Cases Managed and/or Key Services Provided**

| **Cases Managed and/or Key Services Provided** | **FY 2021** | | **FY 2022** | | **FY 2023** | | **FY 2024** | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **DIVISION OF MEDICAID** | | | | | | | | |
| Total Medicaid expenditures (w/ Admin) | $3,305,269,200 | | $3,678,103,600 | | $4,272,283,600 | |  | |
| Medicaid Trustee and Benefit expenditures only | $3,243,612,100 | | $3,620,702,400 | | $4,214,931,800 | |  | |
| Percentage spent as payments to providers | 98.1% | | 98.4% | | 98.7% | |  | |
| Total average Medicaid enrollees per month (adjusted to include retroactive enrollees) | 379,988 | | 417,000 | | 446,783 | |  | |
| Avg. monthly eligible basic plan children (0-20 yrs) | 172,416 | | 182,242 | | 189,623 | |  | |
| Avg. monthly eligible basic plan adults | 128,892 | | 152,928 | | 172,038 | |  | |
| Avg. monthly eligible enhanced plan children (0-20 yrs) | 26,939 | | 27,343 | | 27,387 | |  | |
| Avg. monthly eligible enhanced plan adults | 22,546 | | 23,806 | | 25,101 | |  | |
| Avg. monthly dual-eligible coordinated plan adults | 28,971 | | 30,681 | | 32,630 | |  | |
| **DIVISION OF LICENSING AND CERTIFICATION** | | | | | | | | |
| Total number of initial licensing or certification surveys conducted | 226 | | 221 | | 327 | |  | |
| Total number of re-licensure or recertification surveys conducted | 2,631 | | 2,887 | | 2,821 | |  | |
| Total number of follow-up surveys conducted | 231 | | 239 | | 213 | |  | |
| Total number of fire/life safety surveys conducted | 402 | | 375 | | 345 | |  | |
| Total number of complaint-only surveys conducted | 129 | | 284 | | 258 | |  | |
| Total number of other surveys conducted[[2]](#footnote-3) | 593 | | 529 | | 59[[3]](#footnote-4) | |  | |
| **DIVISION OF BEHAVIORAL HEALTH** | | | | | | | | |
| **Children’s Mental Health Services** | | | | | | | | |
| Total children’s mental health clients served | 2,516 | | 2,189 | | 1,715 | |  | |
| Court-ordered clients (I.C. § 20-511A) | 319 | | 328 | | 279 | |  | |
| Total support services provided to children and families[[4]](#footnote-5) | 356 | | 358 | | 255 | |  | |
| **Adult Mental Health Services** | | | | | | | | |
| Total adult mental health clients served | 11,816 | | 11,803 | | 9,887 | |  | |
| **Substance Use Disorders Services** | | | | | | | | |
| Total adult and adolescent substance use disorder clients served[[5]](#footnote-6) | 1,176 | | 1,373 | | 1,489 | |  | |
| **State Hospital South** | | | | | | | | |
| **Adult Psychiatric**[[6]](#footnote-7) | | | | | | | | |
| Patient days | 29,200 | | 33,505 | | 33,791 | |  | |
| Number of admissions | 666 | | 604 | | 645 | |  | |
| Percentage of occupancy | 86.2% | | 83.4% | | 84.2% | |  | |
| Cost per patient day | $636 | | $665 | | $769 | |  | |
| **Syringa Skilled Nursing** | | | | | | | | |
| Patient days | 12,023 | | 13,040 | | 12,912 | |  | |
| Number of admissions | 12 | | 4 | | 5 | |  | |
| Percentage of occupancy | 85.1% | | 85.1% | | 84.2% | |  | |
| Cost per patient day | $863[[7]](#footnote-8) | | $719 | | $660 | |  | |
| **State Hospital North** | | | | | | | | |
| Patient days | 18,236 | | 16,564 | | 15,564 | |  | |
| Number of admissions | 235 | | 211 | | 174 | |  | |
| Percentage of occupancy | 83% | | 76% | | 71% | |  | |
| Cost per patient day | $552 | | $888[[8]](#footnote-9) | | $9198 | |  | |
| **State Hospital West**[[9]](#footnote-10) | | | | | | | | |
| Patient days | 309 | | 3,149 | | 1,845[[10]](#footnote-11) | |  | |
| Number of admissions | 11 | | 58 | | 39 | |  | |
| Percentage of occupancy | 37.87% | | 53.92% | | 31.59% | |  | |
| Cost per patient day | $3,477.99 | | $1709.03 | | $2,839.65[[11]](#footnote-12) | |  | |
| **DIVISION OF PUBLIC HEALTH** | | | | | | | | |
| **Immunization Program** | | | | | | | | |
| Children’s vaccines distributed | 708,306 | | 640,570 | | 616,332 | |  | |
| Immunization rates (birth cohort)  (4:3:1:3:3:1 series)[[12]](#footnote-13) | 71.6%[[13]](#footnote-14) | | 75.0%[[14]](#footnote-15) | | 71.8%[[15]](#footnote-16) | |  | |
| Immunization rates (school age children - kindergarten) | 83.1%17 | | 80.7%17 | | 77.6% | |  | |
| Total number of cases of childhood vaccine preventable diseases (Hib, Measles, Mumps, Whooping Cough, Rubella)[[16]](#footnote-17) | 9 | | 16[[17]](#footnote-18) | | 13[[18]](#footnote-19) | |  | |
| **Women, Infants, and Children** | | | | | | | | |
| Women, Infants, and Children (WIC) served monthly | 30,409 | | 28,925 | | 30,200 | |  | |
| Average monthly food benefits purchased | $45.30 | | $53.97 | | $63.12 | |  | |
| **Cancer Prevention** | | | | | | | | |
| Women’s Health Check (women screened) | 1,216 | | 821 | | 710[[19]](#footnote-20) | |  | |
| Women’s Health Check (breast cancer diagnosed)[[20]](#footnote-21) | 14 | | 8 | | 921 | |  | |
| Women’s Health Check (cervical cancer diagnosed)[[21]](#footnote-22) | 0 | | 1 | | 921 | |  | |
| **HIV, STD, and Hepatitis** | | | | | | | | |
| New HIV reports[[22]](#footnote-23) | 53 | | 47 | | 4520 | |  | |
| Idahoans living with HIV/AIDS[[23]](#footnote-24) | 1,551 | | 1,648 | | 1,71320 | |  | |
| Acute Hepatitis B | 2[[24]](#footnote-25) | | 226 | | 220 | |  | |
| **DIVISION OF FAMILY AND COMMUNITY SERVICES** | | | | | | | | |
| **Idaho CareLine/211** | | | | | | | | |
| Total number of calls received by CareLine/211 | 92,465 | | 89,621 | | 90,060 | |  | |
| **Navigation Program** | | | | | | | | |
| Total referrals to navigation | 4,791 | | 4,187 | | 5,316 | |  | |
| **Child Protection, Foster Care, Adoptions** | | | | | | | | |
| Total child protection and prevention referrals | 23,092 | | 23,131 | | 24,442 | |  | |
| Number of children served in foster care | 2,867 | | 2,756 | | 2,606 | |  | |
| Adoptions finalized | 388 | | 309 | | 260 | |  | |
| **Infant Toddler Program** | | | | | | | | |
| Number of children served | 3,831 | | 4,239 | | 4,650 | |  | |
| **Developmental Disabilities Services** | | | | | | | | |
| Children's Case Management | 4,129 | | 4,177 | | 4,593 | |  | |
| Children’s Habilitation Intervention Services | 2,772 | | 3,170 | | 3,572 | |  | |
| **Southwest Idaho Treatment Center** | | | | | | | | |
| Census | 13 | | 13 | | 15 | |  | |
| Crisis bed admissions | 5 | | 3 | | 9 | |  | |
| Cost per patient day | $1,728 | | $1,398 | | $1,678 | |  | |
|  |  | |  | |  | |  | |
| **DIVISION OF WELFARE (SELF-RELIANCE)** | | | | | | | | |
| **Applications** | | | | | | | | |
| Temporary Assistance for Families in Idaho (TAFI) applications processed | 3,562 | | 3,751 | | 4,030 | |  | |
| Aid to the Aged Blind and Disabled (AABD) applications processed | 6,166 | | 5,891 | | 5,683 | |  | |
| Medicaid applications processed | 112,744 | | 88,968 | | 76,894 | |  | |
| Child care applications processed | 9,086 | | 9,306 | | 8,653 | |  | |
| Food stamps applications processed | 86,037 | | 83,617 | | 90,972 | |  | |
| Total applications processed | 217,595 | | 191,533 | | 186,232 | |  | |
| **Self-Reliance Benefit Programs** | | | | | | | | |
| TAFI cash assistance avg. monthly participants | 2,547 | | 2,301 | | 2,169 | |  | |
| TAFI annual benefits provided | $6,336,082 | | $5,716,234 | | $5,468,660 | |  | |
| AABD cash assistance avg. monthly participants | 18,416 | | 17,372 | | 16,747 | |  | |
| AABD annual benefits provided | $10,019,815 | | $9,438,503 | | $9,116,180 | |  | |
| Food Stamps avg. monthly participants | 137,202 | | 125,918 | | 123,947 | |  | |
| Food stamps annual benefits provided | $280,720,955 | | $220,661,741 | | $248,290,551 | |  | |
| Child care avg. monthly participants | 6,963 | | 6,832 | | 6,444 | |  | |
| Child care annual benefits provided | $35,519,140 | | $39,877,530 | | $41,379,200 | |  | |
| **Self-Reliance Child Support Services** | | | | | | | | |
| Paternity established | | 3,315 | | 2,886 | | Available Nov. 15, 2023[[25]](#footnote-26) | |  |
| Support orders established | | 4,002 | | 3,679 | | Available Nov. 15, 202327 | |  |
| Child support caseload | | 146,929 | | 144,025 | | Available Nov. 15, 202327 | |  |
| Total child support dollars collected | | $203,695,787 | | $200,669,092 | | Available Nov. 15, 202327 | |  |
| Collections through wage withholding | | $89,161,361 | | $90,442,819 | | Available Nov. 15, 202327 | |  |
| **Community Services Grant** | | | | | | | | |
| Grant amount | | $7,384,821 | | $3,855,347 | | $3,894,290 | |  |
| Total served | | 44,055 | | 46,147 | | 60,935 | |  |
|  | |  | |  | |  | |  |
| **DIVISION OF MANAGEMENT SERVICES** | | | | | | | | |
| **Financial Services – Electronic Payment System** | | | | | | | | |
| Child support electronic payments | | $190,013,319 | | $186,947,489 | | $183,176,223 | |  |
| **Bureau of Compliance** | | | | | | | | |
| Fingerprints processed | | 29,883[[26]](#footnote-27) | | 32,455 | | 33,050[[27]](#footnote-28) | |  |
| Medicaid Program Integrity: Identified overpayments and cost savings | | $3,900,000 | | $3,900,000 | | $6,000,000[[28]](#footnote-29) | |  |
| Internal Audit reports issued | | 2 | | 7 | | 3[[29]](#footnote-30) | |  |

**Licensing Freedom Act**

Agencies that participate in licensure must report on the number of applicants denied licensure or license renewal and the number of disciplinary actions taken against license holders.

|  | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** |
| --- | --- | --- | --- | --- |
| **DAYCARE FACILITY OPERATOR** | | | | |
| Total Number of Licenses | 682 | 737 | 672 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License[[30]](#footnote-31) | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees[[31]](#footnote-32) | 334 | 430 | 470 |  |
| Number of Final Disciplinary Actions Against Licensees | 3 | 4 | 3 |  |
| **FOOD ESTABLISHMENT OPERATOR[[32]](#footnote-33)** | | | | |
| Total Number of Licenses | 10,084 | 10,882 | 11,147 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 6 |  |
| Number of Complaints Against Licensees | 569 | 513 | 623 |  |
| Number of Final Disciplinary Actions Against Licensees | 2 | 2 | 4 |  |
| **EMERGENCY MEDICAL SERVICES (EMS) PERSONNEL** | | | | |
| Total Number of Licenses | 5,081 | 4,841 | 5,214 |  |
| Number of New Applicants Denied Licensure[[33]](#footnote-34) | 1 | 2 | 4 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees[[34]](#footnote-35) | 12 | 4 | 8 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 5 | 0[[35]](#footnote-36) |  |

***Part II – Performance Measures***

**Current Performance Measures**

The performance measures outlined below are related to the [FY 2023-2027 Strategic Plan](https://publicdocuments.dhw.idaho.gov/WebLink/DocView.aspx?id=22741&dbid=0&repo=PUBLIC-DOCUMENTS).

| **Performance Measure** | | | **FY 2021** | | | **FY 2022** | | | **FY 2023** | | **FY 2024** | **FY 2025** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ***Goal 1: Ensure affordable, available healthcare that works*** | | | | | | | | | | | | |
| ***Objective 1.2: By July 1, 2023, 50 percent of Medicaid payments will be tied to measurable outcomes of better health and cost-efficient care.*** | | | | | | | | | | | | |
| Percentage of Medicaid dollars that are paid under a value-based payment. | actual | | | 41.6% | | | 41.3% | | | 37.6%[[36]](#footnote-37) | ----------- |  |
| *target* | | | *50%* | | | *50%* | | | *50%* | *Completed[[37]](#footnote-38)* |  |
| ***Goal 2: Protect children, youth, and vulnerable adults*** | | | | | | | | | | | | |
| ***Objective 2.1: Ensure children who have experienced abuse or neglect, who can be served safely in their homes, receive in-home preventative services by July 1, 2025. ​*** | | | | | | | | | | | | |
| Number of months to achieve permanency through reunification.  Number of months to achieve permanency through adoption. Number of months to achieve permanency through guardianship.[[38]](#footnote-39) | actual | | | 7.9  29.3  22.8 | | | 8.4  28.6  13.4 | | | 8.9  27.1  19.9 | ----------- |  |
| *target* | | | *7.4*  *24.6*  *16.1* | | | *7.4*  *24.6*  *16.1* | | | *7.4*  *24.6*  *16.1* | *7.4*  *24.6*  *16.1* |  |
| ***Objective 2.2: Develop and implement a behavioral healthcare system in Idaho that provides the services that people need, when they need them through implementation of the Youth Empowerment Services implementation plan and the Idaho Behavioral Health Council strategic action plan by July 1, 2024.*** | | | | | | | | | | | | |
| Number of proposed recommendations in the Idaho Behavioral Health Strategic Action Plan implemented to transform the Idaho Behavioral Healthcare System. | actual | | | 0 | | | 2 | | | 2 | ----------- |  |
| *target* | | | *No target set* | | | *1* | | | *2* | *1* |  |
|  |  | | |  | | |  | | |  |  |  |
| Percentage of children/youth in the YES system of care whose functional impairment has improved demonstrated by improvement in strengths. | actual | | | 35.08% | | | 35.63% | | | 35.66%[[39]](#footnote-40) | ----------- |  |
| *target* | | | *32%* | | | *37%* | | | *37%* | *Establish New Baseline*41 |  |
| ***Objective 2.3:***  ***Implement three new crisis system components for adults with development disabilities so they can access a full continuum of crisis care that supports them to remain in communities whenever possible by July 1, 2026. ​*** | | | | | | | | | | | | |
| Number of department staff trained in the new system model[[40]](#footnote-41) | actual | | | New for  FY 2023 | | | New for  FY 2023 | | | 35 | ----------- |  |
| *target* | | | *New for*  *FY 2023* | | | *New for*  *FY 2023* | | | *30* | *45* |  |
| ***Goal 3: Help Idahoans become as healthy and self-sufficient as possible*** | | | | | | | | | | | | |
| ***Objective 3.1: Reduce Idaho’s suicide rate from 23.8 to fewer than 19.0 per 100,000 by June 30, 2025*** | | | | | | | | | | | | |
| Number of Idaho Suicide deaths.[[41]](#footnote-42) | actual | | | | 20.4 | | | 22.7[[42]](#footnote-43) | | Available in 2024 | ----------- |  |
| *target* | | | | *21.6* | | | *20.9* | | *20.2* | *19.6* |  |
|  |  | | | |  | | |  | |  |  |  |
| ***Goal 4: Strengthen the public’s trust and confidence in the Department of Health and Welfare*** | | | | | | | | | | | | |
| ***Objective 2.2: Develop and implement a behavioral healthcare system in Idaho that provides the services that people need, when they need them through implementation of the Youth Empowerment Services implementation plan and the Idaho Behavioral Health Council strategic action plan by July 1, 2024.*** | | | | | | | | | | | | |
| Customer effort score for the Dual Diagnosis customer experience project.[[43]](#footnote-44) | | actual | | | New for  FY 2022 | | | BH 2.86  DD 3.04 | | BH 2.86[[44]](#footnote-45)  DD 3.04 | ----------- |  |
| *target* | | | *New for*  *FY 2022* | | | *No Target Set* | | *BH 2.89*  *DD 3.07* | *No Target Set[[45]](#footnote-46)* |  |

**Prior Years’ Performance Measures**

The performance measures outlined below are from prior strategic plans and continue to be tracked and reported. Measures in this section are listed by goal, objective, and then from newest to oldest.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Performance Measure** | | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** | | **FY 2025** |
| ***Goal 1: Transform Idaho’s healthcare delivery system to promote healthier Idahoans while increasing healthcare quality and reducing costs*** | | | | | | | |
| ***Objective: Implement Youth Empowerment Services (YES) System of Care.*** | | | | | | | |
| Achievement of the Jeff D. implementation plan action items. | actual | 80% | 80% | 80%[[46]](#footnote-47) | | ----------- |  |
| *target* | *85%* | *90%* | *90%* | | *90%* |  |
| The Child and Adolescent Needs and Strengths (CANS) comprehensive assessment will be used to establish a threshold of current class member functional impairment and levels of care. | actual | 75.7% | 76.85% | 72.7%[[47]](#footnote-48) | | ----------- |  |
| *target* | *80%* | *90%* | *90%* | | *90%* |  |
| Development of the YES Quality Management, Improvement, and Accountability Plan and full system performance measures. | actual | 85% | 85% | 90%[[48]](#footnote-49) | | ----------- |  |
| *target* | *No target set* | *No target set* | *100%* | | *100%* |  |
| **Performance Measure** | | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** | | **FY 2025** |
| ***Objective: Address Gap Population Health Care and Access Needs*** | | | | | | | |
| Reduction in episodic and acute health care costs. | actual | -10.6%[[49]](#footnote-50) | 1.1% | -1.4% | ----------- | |  |
| *target* | *-1.50%* | *-2%* | *-2%* | *-2%* | |  |
| Number of new lives attributed to routine sources of care.[[50]](#footnote-51) | actual | 1,071 | 1,196 | 2,210[[51]](#footnote-52) | ----------- | |  |
| *target* | *135* | *145* | *150* | *Discontinued[[52]](#footnote-53)* | |  |
| ***Goal 3: Promote stable and healthy individuals, families, and populations through medical coverage, program access, support services, and policy.*** | | | | | | | |
| ***Objective: Implement Comprehensive Suicide Prevention Strategies*** | | | | | | | |
| Number of Zero Suicide Health System Partners that have developed and/or implemented Zero Suicide action plans. | actual | 4 | 1 | 1[[53]](#footnote-54) | ----------- | |  |
| *target* | *14* | *1 pilot project / Maintain Partnerships* | *1 pilot project / Maintain Partnerships* | *3 pilot projects / Maintain Partnerships* | |  |
| Number of middle and high schools trained in life-long resilience and well-being trainings. | actual | 143 | *176[[54]](#footnote-55)* | *0[[55]](#footnote-56)* | ----------- | |  |
| *target* | *25* | *150* | *180* | *Discontinued*57 | |  |
| Amount of financial support provided to the Idaho Suicide Prevention Hotline. | actual | $348,000 | $1,310,000 | $3,680,539[[56]](#footnote-57) | ----------- | |  |
| *target* | *$348,000* | *$498,000* | *$787,165* | *$1,581,000[[57]](#footnote-58)* | |  |
|  |  |  |  |  |  | |  |
| **Performance Measure** | | **FY 2021** | **FY 2022** | **FY 2023** | **FY 2024** | | **FY 2025** |
| The number of behavioral health clinicians who have been trained in suicide assessment and management through university curricula and re-licensing training have been identified. | actual | 0 | 578 | 743[[58]](#footnote-59) | ----------- | |  |
| *target* | *300* | *200* | *650* | *Discontinued[[59]](#footnote-60)* | |  |
| Provide suicide prevention training to DHW employees and Idahoans.[[60]](#footnote-61) | actual | 10,165 | 839 | 481[[61]](#footnote-62) | ----------- | |  |
| *target* | *5021 trainings* | *1,000 trainings* | *500 trainings* | *2200 trainings* | |  |
| Number of suicide survivor packets provided to survivors of suicide loss. | actual | 671 | 328 | 511[[62]](#footnote-63) | ----------- | |  |
| *target* | *3,000* | *750* | *400* | *450* | |  |

**Prior Years’ Performance Measures reported as completed or discontinued will not change in future years and will be removed from future reports.**

Measures reported as completed or discontinued in past reports can be viewed on the Division of Financial Management’s Performance Report site: <https://dfm.idaho.gov/publication/?type=budget&level=performance>

|  |
| --- |
| **For More Information Contact**  Michelle Watson, Project Manager  Phone: (208) 334-5545  E-mail: [michelle.watson@dhw.idaho.gov](mailto:michelle.watson@dhw.idaho.gov)  Department of Health and Welfare  Division of Management Services  450 W. State St.  PO Box 83720  Boise, ID 83720-0036 |

1. During the state’s 2023 legislative session, Medicaid received ongoing increases in dedicated funds for receipt authority in the Hospital Assessment Fund, in dedicated and federal authority for the hospital Upper Payment Limit, a supplemental payment to hospitals that represents the difference between what Medicaid paid for a service and what Medicare would have paid for the same service, and for increases to hospitals providing care to Medicaid eligible patients. [↑](#footnote-ref-2)
2. The dramatic increase in the number of "Other" surveys starting in FY 2021 is due to the addition of targeted infection control surveys that CMS mandated be conducted frequently in nursing homes in response to the COVID pandemic. ​ [↑](#footnote-ref-3)
3. Focused infection control survey requirements were greatly reduced in FY 2023. Long Term Care completed 15 in FY 2023. Certified Family Home completed 38 relocation surveys, 5 monitoring reviews, and 1 admission review. [↑](#footnote-ref-4)
4. Support services include Wraparound and Parenting with Love and Limits. [↑](#footnote-ref-5)
5. In January 2020, many adult and adolescent substance use disorder clients previously served by the Division of Behavioral Health became eligible to receive services through Medicaid due to Medicaid expansion. This resulted in about a $2.4 million reduction in total General Funds for the Substance Use Disorders program. [↑](#footnote-ref-6)
6. The high needs/high risk unit opened on May 17, 2021. This increased adult beds from 90 beds to 110 beds. This data is incorporated in Adult Psychiatric data beginning FY 2021. [↑](#footnote-ref-7)
7. Syringa Skilled Nursing cost per patient day increased due to two new facility bond payments. Only one bond payment was due in following fiscal years, and cost per patient day decreased.​ [↑](#footnote-ref-8)
8. FY 2022 and FY 2023 Costs Per Patient Day are elevated relative to previous years due to increased one-time expenditures associated with preparing to attain Joint Commission accreditation, as well as periods of low census due to COVID outbreaks and an ongoing staffing crisis. [↑](#footnote-ref-9)
9. State Hospital West opened for admissions on May 10, 2021. In FY 2022, the number of patient days and admissions increased, and the cost per patient day decreased as a result of a full year of occupancy. [↑](#footnote-ref-10)
10. The decrease in patient days from FY 2022 to FY 2023 is attributed to a temporary reduction in available beds due to a construction project and incoming patients requiring extended care. [↑](#footnote-ref-11)
11. The increase in cost per patient day is attributed to a reduced census; the fixed costs of maintaining the facility and staff are spread over fewer patients, leading to a higher cost per patient day. [↑](#footnote-ref-12)
12. Vaccination rates are now based on the child’s birth year “birth cohort” instead of “19 to 35 month old”. Data are estimates available as of the state fiscal year. The National Immunization Survey (NIS) data is published annually in October for surveys conducted 2 years prior. [↑](#footnote-ref-13)
13. Data are for the 2017 birth cohort. [↑](#footnote-ref-14)
14. Data are for the 2018 birth cohort. The percentage listed in the FY 2022 report was 72.3 percent; but has been updated after data were finalized in January 2023. [↑](#footnote-ref-15)
15. Data are for the 2019 birth cohort. Data are preliminary. [↑](#footnote-ref-16)
16. Metric reworded to better reflect the data being recorded. Due to the impacts of the COVID-19 pandemic and related isolation and mitigation efforts such as masking and social distancing, these diseases were not prevalent in FY 2022 and FY 2023. [↑](#footnote-ref-17)
17. FY 2022 data have been updated. [↑](#footnote-ref-18)
18. FY 2023 data are preliminary. [↑](#footnote-ref-19)
19. FY 2023 data are preliminary due to a 90 day close out period for claims/enrollments. [↑](#footnote-ref-20)
20. Some forms of precancers require treatment, those women get enrolled in the Breast and Cervical Cancer Medicaid program along with women who have a diagnosed invasive cancer. [↑](#footnote-ref-21)
21. Some forms of precancers require treatment, those women get enrolled in the Breast and Cervical Cancer Medicaid program along with women who have a diagnosed invasive cancer. Diagnosed measure does not include neoplasia (CIN 2 & 3). [↑](#footnote-ref-22)
22. Reports among residents of Idaho at first diagnosis with HIV infection. Data for FY 2021 and 2022 updated after completion of record de-duplication process involving other state jurisdictions. [↑](#footnote-ref-23)
23. Reported HIV infection cases presumed living - Total number of HIV infection cases with last known address in Idaho for which death has not been reported, regardless of residence at first diagnosis. Calculation methodology improved to make data more accurate and data for FY 2019, 2020, and 2021 has been revised accordingly. Prior calculation included only those for which death was not reported and verifying last known address has improved accuracy of these data. [↑](#footnote-ref-24)
24. FY 2021 and FY 2022 data updated to reflect final confirmed numbers. [↑](#footnote-ref-25)
25. Data collected by Federal Fiscal Year. Data is reported November 15, 2023. [↑](#footnote-ref-26)
26. FY 2021 data updated to correct an error in reporting [↑](#footnote-ref-27)
27. The Background Check Unit disqualified 655 applicants in fiscal year 2023. [↑](#footnote-ref-28)
28. The Medicaid Program Integrity Unit overpayments confirmed were $3.3 million, penalties were $403K and cost savings were $2.3 million. [↑](#footnote-ref-29)
29. Internal Audit also evaluated 188 external reports (single audit reports, service organization reports, and indirect cost rate plans) and conducted 252 grant risk assessments in FY 2023. [↑](#footnote-ref-30)
30. Applicants are provided license renewal assistance prior to their renewal date to help prevent refused licensure. [↑](#footnote-ref-31)
31. Data includes complaints received for state licensed, city licensed, and unlicensed daycare providers; tracking systems are currently unable to separate these data. [↑](#footnote-ref-32)
32. Data collected from all seven Idaho Public Health Districts. [↑](#footnote-ref-33)
33. Applications are denied when an applicant does not pass the background check, as such the number of denials is out of our control. [↑](#footnote-ref-34)
34. Complaints are received from external sources, as such the number of complaints is out of our control. [↑](#footnote-ref-35)
35. Data are preliminary and may be updated once active investigations conclude. [↑](#footnote-ref-36)
36. The overall percentage dropped in FY 2023 as enrollment reached an all-time high due to the COVID public health emergency; this led to an increase in pharmacy and developmental disability expenditures which are not included as value-based services. The percentage will likely rise back to 41 percent now that the public health emergency has ended, and Medicaid memberships are dropping. [↑](#footnote-ref-37)
37. Medicaid has implemented all legislation directing programs and services to be under a value-based arrangement. These programs and services fall under the Healthy Connections Value Care Program, nursing facility services, and managed care products. No other services will be moved under a value-based arrangement at this time and the department has determined that this goal will be considered complete. [↑](#footnote-ref-38)
38. ​ Processes to achieve a reduction in the time to permanency are currently in development. With process implementation, Child and Family Services expects a 10 percent decrease in months to permanency. [↑](#footnote-ref-39)
39. FY 2023 actual data uses the same method for measuring improvement that has been used since 2020. This measure is based on the percentage of children/youth in the YES system of care whose functional impairment has improved as represented by a change in the CANS rating for children and youth who have at least three CANS assessments. For FY 2024, the method used will more closely align with reporting practices recommended by the Praed Foundation, developer of the CANS assessment. At this time there is no projection for FY 2024 as it will be based on establishing a new baseline. [↑](#footnote-ref-40)
40. Accreditation/certification training is up to a 4-year process that consists of multiple courses. Data reported reflects staff who have initiated vs. completed the training process. The goal is to have 75 staff complete the training process by the end of FY 2026. [↑](#footnote-ref-41)
41. The calculation for this measure was revised in May 2022, changing from the number of suicides to resident suicide rate to account for changes in state population. Target figures established with a goal of steady decline in annual rate, achieving 19.0 by FY 2025. Targets and actuals have been revised to account for this change. Number of suicide source: Idaho Bureau of Vital Records and Health Statistics. [↑](#footnote-ref-42)
42. Rates are for January-December 2022 released by Bureau of Vital Records and Health Statistics, August 2023. [↑](#footnote-ref-43)
43. The Customer effort score for the Dual Diagnosis customer experience project ​measure prior to FY 2022 was focused on the Katie Beckett project. This year forward the measure will be focused on the Dual Diagnosis project measuring customer experience for individuals served by Behavioral Health (BH) and Developmental Disability (DD) services. The baseline for this metric is BH 2.86 and DD 3.04. Because this metric is focused on people’s awareness of the program rather than how the program is working it is listed under Goal 4 [DHW's 2024 - 2028 Strategic Plan](https://publicdocuments.dhw.idaho.gov/WebLink/DocView.aspx?id=26501&dbid=0&repo=PUBLIC-DOCUMENTS&cr=1). [↑](#footnote-ref-44)
44. No change from baseline at this time. The department did not complete a second survey and is not planning to until the project outcomes are implemented, expected 2025. [↑](#footnote-ref-45)
45. A target of 10 percent will be set for this metric in FY 2025 to align with the due date for the related performance measure in DHW's 2024 - 2028 Strategic Plan. [↑](#footnote-ref-46)
46. The current work that is tied to full implementation of the Jeff D. Settlement Agreement is described in the Implementation Assurance Plan (IAP). The IAP identifies the requirements of specific action items and deliverables and dates. It is projected that the 90 percent of IAP action items that are due July 2024 will be completed on time. [↑](#footnote-ref-47)
47. During FY 2020, a new requirement was implemented to require all Medicaid providers in the Optum Idaho network to use the CANS to assess all children and youth for functional impairment and level of care. Based on the implementation of this new requirement the targeted goal for the number of initial CANS for 2020 (20,000) was established based on the expectation that many children and youth would be receiving the CANS for the first time. The goal for following years will be based on the number of unduplicated children and youth who are expected to receive a CANS during that time-period, which is expected to change annually based on population growth and other population changes (e.g., Number of Medicaid members under 18). For FY 2023, the goal for the number of children and youth to receive a CANS assessment was 10,000 which was the same as the previous two years. The actual assessed by the end of 3rd quarter was 7,270 or 72.7 percent. FY 2023 year end data was not available at the time of this report. Based on projections the total number expected to receive a CANS by year end is 10,000 or 100 percent of the target. [↑](#footnote-ref-48)
48. A requirement to update the 2016 YES Quality Management, Improvement, and Accountability Plan (QMIA Plan) was included in the new YES Implementation Assurance Plan. A draft of the revised QMIA was delivered to YES Workgroups in August of 2022 but was not finalized. The new date for completion of the updated QMIA Plan is August 2023. [↑](#footnote-ref-49)
49. The decrease is likely due to COVID deterring members from receiving service. [↑](#footnote-ref-50)
50. COVID prevented many Medicaid participants from receiving preventative health services the last 3 months of FY 2020. FY 2021 saw a dramatic increase due to members not being able to receive care at the end of FY 2020 and then getting services in FY 2021. FY 2022 continued to see a big increase of members getting services due to all-time highs in Medicaid membership because of the Public Health Emergency. [↑](#footnote-ref-51)
51. FY 2023 was the peak for membership growth due to the COVID Public Health Emergency. We will likely see a significant decrease in enrollment in FY 2024 which will affect this performance measure. [↑](#footnote-ref-52)
52. Data for this metric reflects the increase or decrease in the number of Medicaid members receiving annual preventative health services. This metric is being discontinued because the data is too heavily reliant on Medicaid eligibility, a factor that is out of our control. [↑](#footnote-ref-53)
53. Four healthcare providers (Kootenai Health, St Luke’s, Panhandle Health District clinics, and Lost Rivers Medical Center) have committed to full Zero Suicide pilot programming as of 8/8/23. [↑](#footnote-ref-54)
54. Schools trained in "Sources of Strength" or "Gizmo 4 Mental Health​ include 50 elementary schools and 126 secondary schools receiving SDE regional coordinator support. [↑](#footnote-ref-55)
55. Number of schools trained is no longer included in State Dept of Education (SDE) sub-grant performance deliverables. No data to report. [↑](#footnote-ref-56)
56. Provided an additional $2,893,374 to Hotline subgrant from Division of Behavioral Health managed federal sources. [↑](#footnote-ref-57)
57. Includes Suicide Prevention Program state general funds, Division of Behavioral Health federal funds, and Year 2 Substance Abuse and Mental Health Services Administration 988 grant funds. [↑](#footnote-ref-58)
58. Includes continuing education eligible participants in "Assessing and Treating Suicide Risk" workshop by David Rudd, Ph.D (March 2023). [↑](#footnote-ref-59)
59. The "Assessing and Treating Suicide Risk" workshop is no longer sponsored by Suicide Prevention Program and is not tied to overarching goal of reducing Idaho suicide rate. New goals for expanding Zero Suicide implementation better support health care organizations to help reduce statewide suicide rates. [↑](#footnote-ref-60)
60. Metric reworded to better reflect the data that is being recorded. [↑](#footnote-ref-61)
61. A total of 1,320 DHW employees participated in the Question, Persuade, and Refer (QPR) workshop in 2022-2023. The 481 figure reflects only those completing for credit during FY 2023. [↑](#footnote-ref-62)
62. Reflects number of survivors reached with postvention materials during the measurement period. Counts from prior years include packets distributed to stock inventories in the Public Health District’s community- based programs. [↑](#footnote-ref-63)