# *Part I – Agency Profile*

**Agency Overview**

A major state government reorganization in 1974 resulted in the creation of the Department of Self-Governing Agencies, which incorporates professional and occupational licensing boards. In the 2020 Idaho Legislative Session, HB 318 was signed into law codifying two substantial changes:

* Creation of a new Division of Occupational and Professional Licenses from the former Bureau of Occupational Licensing.
* Providing the Governor authority to reorganize programs and boards within the Department of Self-Governing Agencies as needed to create an orderly arrangement in the administration of government.

Pursuant to title 67-2601(2)(h), Idaho Code, the Division of Occupational and Professional Licenses exists within the Department of Self-Governing Agencies. On June 3, 2020, Governor Little issued Executive Order 2020-10 reorganizing 11 agencies into one. The 48 Boards and Commissions were organized into the following three bureaus, and the fourth bureau contains administrative functions that are common across the other three bureaus that have been consolidated for efficiencies and consistency:

1. Building, Construction, and Real Estate;
2. Occupational Licenses;
3. Health Professions; and
4. Administration

Executive Order 2020-10 tasked the Division administrator to establish a plan to coordinate the move of boards assigned to DOPL to a central office location so that Idahoans may access a one-stop shop for state licenses. In addition, Executive Order 2020-10 tasked the Division administrator to establish a plan to seek efficiencies from the combined organization including, but not limited to, the consolidation of information technology systems across boards where practicable. In the 2021 Idaho Legislative Session, the restructuring of 11 agencies encompassing 48 boards and commissions into DOPL was enshrined into Idaho Code with the signature of three regulatory framework bills:

* SB 1024 – Vesting the division hiring authority in the division administrator
* SB 1026 – Changing the statute references of previous self-governing agencies to their new name, the Division of Occupational and Professional Licenses
* SB 1056 – Detailing the duties of the Division administrator and transitioning all boards and commissions to the ‘Occupational Licenses Fund’

In the 2022 Idaho Legislative Session, the legislature consolidated the Architects and Landscape Architects professions into one board through SB 1232 and created the new Board of Naturopathic Health Care to regulate and license naturopathic doctors in SB 1330a. In the 2024 Idaho Legislative Session, the legislature consolidated the Idaho Board of Nursing and the Idaho Midwifery Board into one board through HB 437 and consolidated the four (4) advisory boards under the Board of Medicine into one Allied health board through HB 436. The four (4) boards that now name up the Allied health Board are, Respiratory Therapy Licensure Board, Naturopathic Medical Board, Board of Athletic Trainers, and the Dietetic Licensure Board. The Division serves 45 boards and commissions and 3 major safety programs and 8 advisory committees with a leadership staff that consists of the Division administrator, and five bureau chiefs. The Division has reorganized the entire structure to allow for efficient service to regulatory Boards, licensees, applicants, and the public. The Division is subject to economic changes, population trends, and other factors that directly affect the number of new applicants, permits, plan reviews, the number of licenses renewed annually, and the number of complaints. These, in turn, impact each board’s revenues and expenses.

The Division’s operations depend almost exclusively on dedicated funds generated from fees for applications, original licenses/registrations, renewals, permits, plan reviews, examinations, and disciplinary fines.  The Damage Prevention Program generates fees based on One-Call activity, is awarded federal funds through the U.S. Department of Transportation and assesses penalties for the damage of underground utilities. The Industrial Safety and Logging Safety programs bill the Idaho Industrial Commission for the authorized appropriation associated with the operation of these programs. In addition, federal funding is received from the U.S. Department of Housing and

Urban Development (HUD) which is utilized to help defray the costs of the Division serving as the State Administrative Agency for the HUD Manufactured Housing Program.

**Core Functions/Idaho Code**

The Division of Occupational and Professional Licenses is a self-governing agency pursuant to [Idaho Code § 67-2601(2)(h)](https://legislature.idaho.gov/statutesrules/idstat/Title67/T67CH26/SECT67-2601/). The Division umbrella provides the administrative, fiscal, legal, and investigative services for each of the forty-eight boards and commissions. While each profession, occupation, and trade is different, all Boards have the same charge: consumer protection. They do this by ensuring that those entering the practice meet minimum standards of competency before issuing a license and responding to complaints from the public. Each Board operates independently under its own laws and rules and operates in alignment with the Division structure and operations. This arrangement allows Boards to maintain an office, to have staff, and to provide services to the public and licensees at a greatly reduced cost to applicants and licensees.

As of July 1, 2024, the following boards and commissions make up three bureaus within the Division:

1. Board of Accountancy
2. Idaho State Board of Acupuncture
3. Board of Architects and Landscape Architects
4. Athletic Commission
5. Barber and Cosmetology Services Licensing Board
6. Building Code Board
7. Board of Chiropractic Physicians
8. Contractors Board
9. Licensing Board of Professional Counselors and Marriage and Family Therapists
10. Damage Prevention Board
11. Board of Dentistry
12. Board of Denturitry
13. Driving Businesses Licensure Board
14. Factory Built Structures Board
15. Electrical Board
16. HVAC Board
17. Professional Engineers and Professional Land Surveyors Board
18. Genetic Counselors Licensing Board
19. Board of Registration for Professional Geologists
20. Liquefied Petroleum Gas Safety Board
21. Board of Massage Therapy
22. Board of Veterinary Medicine
23. Board of Drinking Water and Wastewater Professionals.
24. Board of Medicine
25. Physician Assistant Advisory Committee
26. Allied Health Board
27. Respiratory Therapy Licensure Board
28. Naturopathic Medical Board
29. Board of Athletic Trainers
30. Dietetic Licensure Board
31. Boad of Morticians
32. Board of Naturopathic Health Care
33. Board of Nursing
	1. Board of Midwifery
34. Board of Examiners of Nursing Home Administrators
35. Occupational Therapy Licensure Board
36. Board of Optometry
37. Outfitters and Guides Licensing Board
38. Board of Pharmacy
39. Board of Physical Therapists
40. Plumbing Board
41. Board of Podiatry
42. Board of Psychologist Examiners
43. Public Works Contractors Licensing Board
44. Real Estate Appraiser Board
45. Real Estate Commission
46. Board of Examiners of Residential Care Facility Administrators
47. Board of Social Work Examiners
48. Shorthand Reporters Board
49. Speech, Hearing & Communication Services Licensure Board

**Revenue and Expenditures**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Revenue** | **FY 2022** | **FY 2023** | **FY 2024** | **FY 2025** |
| Dedicated State Regulatory Fund | $34,500,800 | $33,567,400 | $38,089,001 |  |
| Federal Grant Fund | $181,700 |  $111,500 | $134,862 |  |
| General Fund | $0 | $0 | $0 |  |
| Logging/Industrial Safety Misc. Rev Fund | $1,284,300 | $1,123,500 | $854,852 |  |
| **Total** | **$35,966,800** |  **$34,802,400** | **$39,078,715** |  |
| **Expenditures** | **FY 2022** | **FY 2023** | **FY 2024** | **FY 2025** |
| Personnel Costs | $19,323,100 | $20,827,700 | $22,031,246 |  |
| Operating Expenditures | $14,640,300 |  $8,166,400 | $7,343,997 |  |
| Capital Outlay | $218,200 |  $1,001,200 | $793,252 |  |
| Trustee/Benefit Payments | $8,400 | $0 | $0 |  |
| **Total** | **$34,190,000** | **$29,995,300** | **$30,168,495** |  |

**Profile of Cases Managed and/or Key Services Provided**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Cases Managed and/or Key Services Provided** | **FY 2022** | **FY 2023** | **FY 2024** | **FY 2025** |
| Active Licensees on June 30 | 231,201 | 236,953 | 248,735 |  |
| Applications Received | 59,220 | 42,600 | 41,109 |  |
| New Licenses Issued | 46,646 | 39,658 | 40,157 |  |
| License Renewals Issued | 114,470 | 138,899 | 118,002 |  |
| Board Meetings Held | 223 | 269 | 249 |  |
| Administrative Hearings Held | 9 | 1 | 0 |  |
| Disciplinary Actions4 | 1,156 | 1,135 | 383 |  |
| Facility Inspections 1 | 14,069  | 14,067 | 15,984 |  |
| Building Permits Issued2 | 73,933 | 66,639 | 65,871 |  |
| Building Permits Inspections Completed2 | 158,657 | 145,875 | 141,401 |  |
| Building Plan Reviews Completed3 | 2,107 | 1,216 | 1,216 |  |
| Damage Prevention Education Participants | 1,140 | 1,546 | 763 |  |
| Manufactured Housing HUD Labels Issued | 2,874 | 318 | 291 |  |
| Controlled Substance Prescriptions Reported | 2,994,666 | 3,105,173 | 3,203,985 |  |
| Patient Profiles Provided | 957 | 2,050 | 2,996 |  |
| PDMP 24/7 Online Request | 107,210,493 | 131,802,861 | 155,455,964 |  |
| Pre-Litigation Screening Panels | 90 | 80 | 93 |  |
| Real Estate Office Audits Completed | 590 | 430 | 477 |  |

1 Regular facility inspections of pharmacies, drug outlets, barber/cosmetology, dental sedation, public buildings, logging operations, elevators, crematories, and liquified petroleum gas storage facilities.

2 Building, modular, manufactured housing, electrical, plumbing, & HVAC permits and permit inspections.

3 Building and modular plan reviews inclusive of mechanical, electrical, plumbing and Manual S, J & D design reviews where applicable. FY2022 numbers were updated in FY2023.

4 FY22 reporting expanded to include trade permit discipline and notice of violations.

**Licensing Freedom Act**

Agencies who participate in licensure must report on the number of applicants denied licensure or license renewal and the number of disciplinary actions taken against license holders.

|  | **FY 2022** | **FY 2023** | **FY 2024** | **FY 2025** |
| --- | --- | --- | --- | --- |
| **BOARD OF ACCOUNTANCY** |
| Total Number of Licenses | 2949 | 3,343 | 3,240 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 6 | 13 | 25 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 2 |  |
| **IDAHO BOARD OF ACUPUNCTURE** |
| Total Number of Licenses | 222 | 219 | 225 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 0 | 4 | 1 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 1 | 0 |  |
| **IDAHO BOARD OF ARCHITECTS & LANDSCAPE ARCHITECTS**  |
| Total Number of Licenses | 2,536 | 2,598 | 2,681 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 6 | 7 | 6 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 1 | 0 |  |
| **IDAHO ATHLETIC COMMISSION** |
| Total Number of Licenses | 118 | 196 | 305 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 1 | 0 | 0 |  |
| Number of Final Disciplinary Actions Against Licensees | 1 | 0 | 0 |  |
| **IDAHO BARBER AND COSMETOLOGY SERVICES LICENSING BOARD** |
| Total Number of Licenses | 27,441 | 28,537 | 29,646 |  |
| Number of New Applicants Denied Licensure | 0 | 1 | 5 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 353 | 279 | 191 |  |
| Number of Final Disciplinary Actions Against Licensees | 249 | 233 | 95 |  |
| **IDAHO BOARD OF CHIROPRACTIC PHYSICIANS** |
| Total Number of Licenses | 915 | 905 | 896 |  |
| Number of New Applicants Denied Licensure | 3 | 2 | 1 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 5 | 23 | 17 |  |
| Number of Final Disciplinary Actions Against Licensees | 2 | 1 | 6 |  |
| Total Number of Licenses | 20,788 | 21,775 | 22,773 |  |
|  |  |  |  |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 206 | 217 | 419 |  |
| Number of Final Disciplinary Actions Against Licensees | 68 | 89 | 1 |  |
| **IDAHO LICENSING BOARD OF PROFESSIONAL COUNSELORS AND MARRIAGE AND FAMILY THERAPISTS** |
| Total Number of Licenses | 3,208 | 3,544 | 4,285 |  |
| Number of New Applicants Denied Licensure | 2 | 0 | 1 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 22 | 81 | 78 |  |
| Number of Final Disciplinary Actions Against Licensees | 7 | 17 | 16 |  |
| **BOARD OF DENTISTRY** |
| Total Number of Licenses | 4,099 | 3,281 | 4,171 |  |
| Number of New Applicants Denied Licensure | 0 | 1 | 1 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 9 | 17 | 24 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 1 | 0 |  |
| **IDAHO BOARD OF DENTURITY** |
| Total Number of Licenses | 32 | 25 | 28 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 0 | 0 | 0 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **STATE DRIVING BUSINESSES LICENSURE BOARD** |
| Total Number of Licenses | 201 | 221 | 253 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 1 | 0 | 4 |  |
| Number of Final Disciplinary Actions Against Licensees | 2 | 0 | 0 |  |
| **ELECTRICAL BOARD** |
| Total Number of Licenses | 18,658 | 12,413 | 17,230 |  |
| Number of New Applicants Denied Licensure  | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License \* | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees  | 211 | 95 | 66 |  |
| Number of Final Disciplinary Actions Against Licensee  | 183 | 75 | 64 |  |
| **BOARD OF PROFESSIONAL ENGINEERS AND LAND SURVEYORS** |
| Total Number of Licenses | 12,165 | 13,505 | 14,739 |  |
| Number of New Applicants Denied Licensure | 5 | 2 | 11 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 13 | 6 | 42 |  |
| Number of Final Disciplinary Actions Against Licensees | 7 | 1 | 0 |  |
| **FACTORY BUILT STRUCTURES BOARD** |
| Total Number of Licenses | 104 | 106 | 114 |  |
| Number of New Applicants Denied Licensure \*\* | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License \* | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 1 | 0 | 0 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **GENETIC COUNSELORS LICENSING BOARD** |
| Total Number of Licenses | 344 | 368 | 332 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 0 | 0 | 0 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **IDAHO BOARD OF REGISTRATION FOR PROFESSIONAL GEOLOGISTS** |
| Total Number of Licenses | 514 | 511 | 573 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 0 | 0 | 0 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **HVAC BOARD** |
| Total Number of Licenses | 9,039 | 8,846 | 7,093 |  |
| Number of New Applicants Denied Licensure \*\* | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License \* | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees  | 436 | 51 | 39 |  |
| Number of Final Disciplinary Actions Against Licensees  | 424 | 32 | 36 |  |
| **IDAHO LIQUEFIED PETROLEUM GAS SAFETY BOARD** |
| Total Number of Licenses | 447 | 461 | 485 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 7 | 60 | 4 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 11 | 0 |  |
| **IDAHO BOARD OF MASSAGE THERAPY** |
| Total Number of Licenses | 2,538 | 2,605 | 2,729 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 9 | 31 | 20 |  |
| Number of Final Disciplinary Actions Against Licensees | 4 | 8 | 7 |  |
| **BOARD OF MEDICINE** |
| Total Number of Licenses | 10,288 | 10,503 | 13,621 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 336 | 234 | 178 |  |
| Number of Final Disciplinary Actions Against Licensees | 10 | 4 | 7 |  |
| **BOARD OF ATHLETIC TRAINERS** |
| Total Number of Licenses | 344 | 336 | 340 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 1 | 2 | 0 |  |
| Number of Final Disciplinary Actions Against Licensees | 1 | 0 | 0 |  |
| **DIETETIC LICENSURE BOARD** |
| Total Number of Licenses | 817 | 878 | 950 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 0 | 0 | 0 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **RESPIRATORY THERAPY LICENSURE BOARD** |
| Total Number of Licenses | 1,380 | 1,277 | 1,373 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 7 | 1 | 0 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **NATUROPATHIC MEDICAL BOARD (established 7/2020)** |
| Total Number of Licenses | 64 | 69 | 81 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 8 | 2 | 1 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **STATE BOARD OF MIDWIFERY** |
| Total Number of Licenses | 76 | 85 | 85 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 0 | 3 | 13 |  |
| Number of Final Disciplinary Actions Against Licensees | 1 | 3 | 2 |  |
| **IDAHO BOARD OF MORTICIANS** |
| Total Number of Licenses | 372 | 367 | 463 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 7 | 16 | 13 |  |
| Number of Final Disciplinary Actions Against Licensees | 6 | 3 | 2 |  |
| **BOARD OF NURSING** |
| Total Number of Licenses | 35,721 | 38,776 | 37,069 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 1 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 331 | 215 | 146 |  |
| Number of Final Disciplinary Actions Against Licensees | 7 | 4 | 14 |  |
| **IDAHO BOARD OF EXAMINERS OF NURSING HOME ADMINISTRATORS** |
| Total Number of Licenses | 201 | 202 | 215 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 0 | 3 | 4 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **STATE OCCUPATIONAL THERAPY LICENSURE BOARD** |  |
| Total Number of Licenses | 1,329 | 1,336 | 1,443 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 0 | 0 | 3 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **IDAHO BOARD OF OPTOMETRY** |
| Total Number of Licenses | 498 | 525 | 532 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 3 | 0 | 1 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **OUTFITTERS AND GUIDES LICENSING BOARD** |
| Total Number of Licenses | 3,846 | 4,482 | 3,231 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 15 | 29 | 62 |  |
| Number of Final Disciplinary Actions Against Licensees | 2 | 5 | 0 |  |
| **BOARD OF PHARMACY** |
| Total Number of Licenses | 24,446 | 25,776 | 26,731 |  |
| Number of New Applicants Denied Licensure | 0 | 1 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 197 | 234 | 282 |  |
| Number of Final Disciplinary Actions Against Licensees | 26 | 11 | 4 |  |
| **PHYSICAL THERAPY LICENSURE BOARD** |
| Total Number of Licenses | 3,891 | 3,963 | 4,078 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 4 | 2 | 14 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 1 | 1 |  |
| **PLUMBING BOARD** |
| Total Number of Licenses | 8,190 | 8,670 | 9,174 |  |
| Number of New Applicants Denied Licensure  | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License  | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees  | 150 | 102 | 73 |  |
| Number of Final Disciplinary Actions Against Licensees | 135 | 78 | 72 |  |
| **IDAHO BOARD OF PODIATRY** |
| Total Number of Licenses | 91 | 92 | 91 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 4 | 0 | 1 |  |
| Number of Final Disciplinary Actions Against Licensees | 1 | 0 | 0 |  |
| **IDAHO BOARD OF PSYCHOLOGIST EXAMINERS** |
| Total Number of Licenses | 655 | 566 | 653 |  |
| Number of New Applicants Denied Licensure | 0 | 1 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 5 | 4 | 3 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **PUBLIC WORKS CONTRACTORS LICENSE BOARD** |
| Total Number of Licenses | 3,467 | 3,641 | 3,375 |  |
| Number of New Applicants Denied Licensure  | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License  | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 3 | 0 | 2 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 2 |  |
| **IDAHO BOARD OF EXAMINERS OF RESIDENTIAL CARE FACILITY ADMINISTRATORS** |
| Total Number of Licenses | 460 | 449 | 449 |  |
| Number of New Applicants Denied Licensure | 2 | 1 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 2 | 6 | 5 |  |
| Number of Final Disciplinary Actions Against Licensees | 4 | 2 | 2 |  |
| **IDAHO REAL ESTATE APPRAISER BOARD** |
| Total Number of Licenses | 909 | 922 | 1,051 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 1 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 13 | 11 | 6 |  |
| Number of Final Disciplinary Actions Against Licensees | 2 | 4 | 0 |  |
| **IDAHO REAL ESTATE COMMISSION** |
| Total Number of Licenses | 18,411 | 18,151 | 18,118 |  |
| Number of New Applicants Denied Licensure | 5 | 2 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 387 | 796 | 129 |  |
| Number of Final Disciplinary Actions Against Licensees | 329 | 537 | 25 |  |
| **IDAHO CERTIFIED SHORTHAND REPORTERS BOARD** |
| Total Number of Licenses | 165 | 176 | 177 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 0 | 0 | 0 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 0 |  |
| **SOCIAL WORKERS** |
| Total Number of Licenses | 4,696 | 4,914 | 5,347 |  |
| Number of New Applicants Denied Licensure | 2 | 0 | 4 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 36 | 68 | 89 |  |
| Number of Final Disciplinary Actions Against Licensees | 10 | 13 | 21 |  |
| **SPEECH, HEARING & COMMUNICATION SERVICES LICENSURE BOARD** |
| Total Number of Licenses | 2,142 | 2,039 | 2,343 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 7 | 6 | 5 |  |
| Number of Final Disciplinary Actions Against Licensees | 0 | 0 | 2 |  |
| **BOARD OF VETERINARY MEDICINE** |
| Total Number of Licenses | 1,743 | 1,595 | 1,922 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 0 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 14 | 11 | 17 |  |
| Number of Final Disciplinary Actions Against Licensees | 1 | 0 | 1 |  |
| **WATER AND WASTEWATER PROFESSIONALS** |
| Total Number of Licenses | 3,613 | 3,704 | 4,025 |  |
| Number of New Applicants Denied Licensure | 0 | 0 | 1 |  |
| Number of Applicants Refused Renewal of a License | 0 | 0 | 0 |  |
| Number of Complaints Against Licensees | 3 | 5 | 4 |  |
| Number of Final Disciplinary Actions Against Licensees | 3 | 0 | 0 |  |

1. FY 23 combined Architects and Landscape Architects

2. Naturopathic Medical Board established 7/2020

3. The Naturopathic Health Care Board Anticipates processing licensure application in FY25

***Part II – Performance Measures***

| **Performance Measure**  | **FY 2022** | **FY 2023** | **FY 2024** | **FY 2025** | **FY 2026** |
| --- | --- | --- | --- | --- | --- |
| 1. Annually perform inspections for 100% of trade installation code compliance, elevator, drug outlets, infection control, barbers and cosmetology, and mortician inspections.
 | actual | 80% | 80% | 80% |  |  |
| *target* | *100%* | *100%* | *100%* |  |  |
| 1. By December 2025, 90% of board and commission investigations resolved within 120 days
 | actual | 55% | 60% | 40% |  |  |
| *target* | *60%* | *70%* | *75%* |  |  |
| 1. By July 2027, 90% of applications processed within 5 business days
 | actual |  | - | 50% |  |  |
| *target* | *-* | *90%* | *90%* |  |  |
| 1. By July 2025, 90% of permits issued within 1 business day
 | actual |  |  | 99% |  |  |
| *target* | *-* | *90%* | *90%* |  |  |
| 1. By July 2025, 90% of inspections completed within 2 business days
 | actual |  | - | 99% |  |  |
| *target* | *-* | *90%* | *90%* |  |  |
| 1. By December 2028, 80% of healthcare prescribers will meet the statutory requirement of checking the prescription drug monitoring program before prescribing opioids or benzodiazepines.
 | actual | 7.93% | 26.38% | 25.78% |  |  |
| *target* | *25%* | *50%* | *60%* |  |  |

**Goals 3-5 were new in FY 2023 and did not have measurable data at this time.**

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