# Part I - Agency Profile

## **Agency Overview**

The Idaho Commission for the Blind and Visually Impaired (ICBVI) has been serving Idahoans since 1967. The agency assists blind and visually impaired persons to achieve independence by providing education, developing work skills, increasing self-confidence, and helping them retain or prepare for employment. The ICBVI Board members are chosen by the Governor and serve three-year terms. The Board hires the agency Administrator. The key divisions of the agency include Vocational Rehabilitation, Independent Living/Home Instruction, Sight Restoration, Assessment & Training Center, Low Vision Clinic, Aids & Appliances Store, and the Business Enterprise Program. The central office is located in Boise with five regional offices located in Coeur d'Alene, Lewiston, Twin Falls, Pocatello, and Idaho Falls, with a total of 41 staff and five board members.

#### Core Functions/Idaho Code

**Vocational Rehabilitation** – Provides intensive programs to assist blind and visually impaired persons establish and reach vocational goals that help them become productive, working, and tax paying citizens. Title 67, Chapter 54.

**Prevention of Blindness and Sight Restoration** – This program is designed to pay for medical expenses related to procedures which preserve, stabilize and restore vision, allowing individuals to retain their independence at home or to maintain employment. The individual must be without financial resources to obtain the needed services. Title 67, Chapter 54.

**Revenue and Expenditures** 

| Revenue                    | FY 2016     | FY 2017     | FY 2018     | FY 2019     |
|----------------------------|-------------|-------------|-------------|-------------|
| General Fund               | \$1,370,300 | \$1,455,500 | \$1,460,300 | \$1,472,300 |
| Bus. Enterprise Programs   | \$69,700    | \$69,900    | \$67,500    | \$62,900    |
| Rehab Revenue & Refunds    | \$133,100   | \$8,000     | \$13,300    | \$-0-       |
| Federal Grant              | \$2,968,100 | \$3,427,400 | \$2,871,600 | \$2,969,500 |
| Miscellaneous Revenue      | \$7,100     | \$12,700    | \$12,600    | \$71,400    |
| Adaptive Aids & Appliances | \$77,700    | \$67,100    | \$86,000    | \$78,600    |
| Total                      | \$4,626,000 | \$5,040,600 | \$4,511,300 | \$4,654,700 |
| Expenditures               | FY 2016     | FY 2017     | FY 2018     | FY 2019     |
| Personnel Costs            | \$2,440,400 | \$2,815,100 | \$2,853,900 | \$2,806,300 |
| Operating Expenditures     | \$885,200   | \$761,800   | \$730,100   | \$734,700   |
| Capital Outlay             | \$44,300    | \$-0-       | \$28,100    | \$38,600    |
| Trustee/Benefit Payments   | \$1,300,900 | \$1,246,300 | \$1,169,800 | \$1,128,500 |
| Total                      | \$4,670,800 | \$4,823,200 | \$4,781,900 | \$4,708,100 |

Profile of Cases Managed and/or Key Services Provided

| Cases Managed and/or Key Services Provided    | FY 2016 | FY 2017 | FY 2018 | FY 2019 |
|---|---------|---------|---------|---------|
| Total Idaho citizens served in ICBVI Programs | 2,055   | 2,710   | 2,719   | 2,869   |

#### **Red Tape Reduction Act**

Each agency shall incorporate into its strategic plan a summary of how it will implement the Red Tape Reduction Act, including any associated goals, objectives, tasks, or performance targets. This information may be included as an addendum.

|                        | As of July 1, 2019 |
|------------------------|--------------------|
| Number of Chapters     | 4                  |
| Number of Words        | 12,388             |
| Number of Restrictions | 222                |

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## Part II - Performance Measures

|                                  | Performance Measure  |        | SY 2016         | SY 2017  | SFY 2018    | SFY 2019    | SFY 2020 |  |  |  |
|----------------------------------|--|--------|-----------------|----------|-------------|-------------|----------|--|--|--|
|                                  | Goal 1 - Increase Independence and Employment Outcomes through Quality Rehabilitation Services                             |        |                 |          |             |             |          |  |  |  |
| Vocational Records Clients Serve | Vocational Rehabilitation  | actual | 537             | 506      | 424         | 407         |          |  |  |  |
|                                  | Clients Served   | target | 500             | 525      | 530         | 430         | 350      |  |  |  |
| 2.                               | All Independent Living Clients Served  | actual | 797             | 812      | 832         | 892         |          |  |  |  |
|                                  |  | target | 690             | 700      | 705         | 750         | 880      |  |  |  |
| 3.                               | Sight Restoration Program<br>Served  | actual | 74              | 57       | 74          | 81          |          |  |  |  |
|                                  |  | target | 70              | 72       | 65          | 70          | 75       |  |  |  |
| 4. Lo                            | Low Vision Clinic Served   | actual | 496             | 452      | 581         | 587         |          |  |  |  |
|                                  |  | target | 400             | 402      | 425         | 550         | 600      |  |  |  |
| _                                | Number of Vocational<br>Rehabilitation Clients Employed  | actual | 84              | 65       | 44          | 30          |          |  |  |  |
|                                  |  | target | 70              | 72       | 72          | 32          | 40       |  |  |  |
| 6.                               | Average Hourly Wage at<br>Closure of Vocational<br>Rehabilitation Client   | actual | \$12.86         | \$16.14  | \$12.34     | \$17.64     |          |  |  |  |
|                                  |  | target | \$7.25          | \$7.25   | \$7.50      | \$7.50      | \$10.00  |  |  |  |
| 7.                               | Average Vendor Earnings in the Business Enterprise Program   | actual | \$53,706        | \$42,421 | \$63,137.58 | \$54,302.36 |          |  |  |  |
|                                  |  | target | \$45,000        | \$46,000 | \$47,000    | \$48,050    | \$49,100 |  |  |  |
| 8.                               | Number of clients that participated in ATC training  | actual | New for<br>2017 | 30       | 32          | 29          |          |  |  |  |
|                                  |  | target | N/A             | 30       | 30          | 30          | 30       |  |  |  |
|                                  | Goal 2 - ICBVI will promote self-awareness and confidence through statewide peer support groups and other consumer groups. |        |                 |          |             |             |          |  |  |  |
| 9.                               | Number of days ICBVI staff participated in collaborative partner group meetings  | actual | New for<br>2017 | 63       | 59          | 58          |          |  |  |  |
|                                  |  | target | N/A             | 50       | 50          | 52          | 58       |  |  |  |
| 10.                              | Number of Consumers who participate in peer support groups   | actual | 1,420           | 1,300    | 1,521       | 1,320       |          |  |  |  |
|                                  |  | target | 1,200           | 1,210    | 1,220       | 1,250       | 1,300    |  |  |  |

## **Performance Measure Explanatory Notes**

Goal 1 – All Performance Measures are based on a state fiscal year.

Performance Measure 1 and 5-There are several factors that influence the decrease in VR clients served and employment outcomes. These include: having a robust economy, the new federal mandate under WIOA that requires us to reserve 15% of our grant to serve students, and the transition to the new federal Common Performance Measures (WIOA)

Goal 2 - Performance Measures are in relation to outreach, membership and participation of ICBVI Staff. Performance Measure 9 is based on the combination of measures 1-9 in our Strategic Plan and is based on a state fiscal year and how many days out of that year staff were involved. This goal is monitored by the ICBVI Management Team.

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## **For More Information Contact**

Trina Ayres Blind and Visually Impaired, Commission for the 341 W Washington PO Box 83720

Boise, ID 83720-0012 Phone: (208) 334-3220

E-mail: tayres@icbvi.idaho.gov

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