194

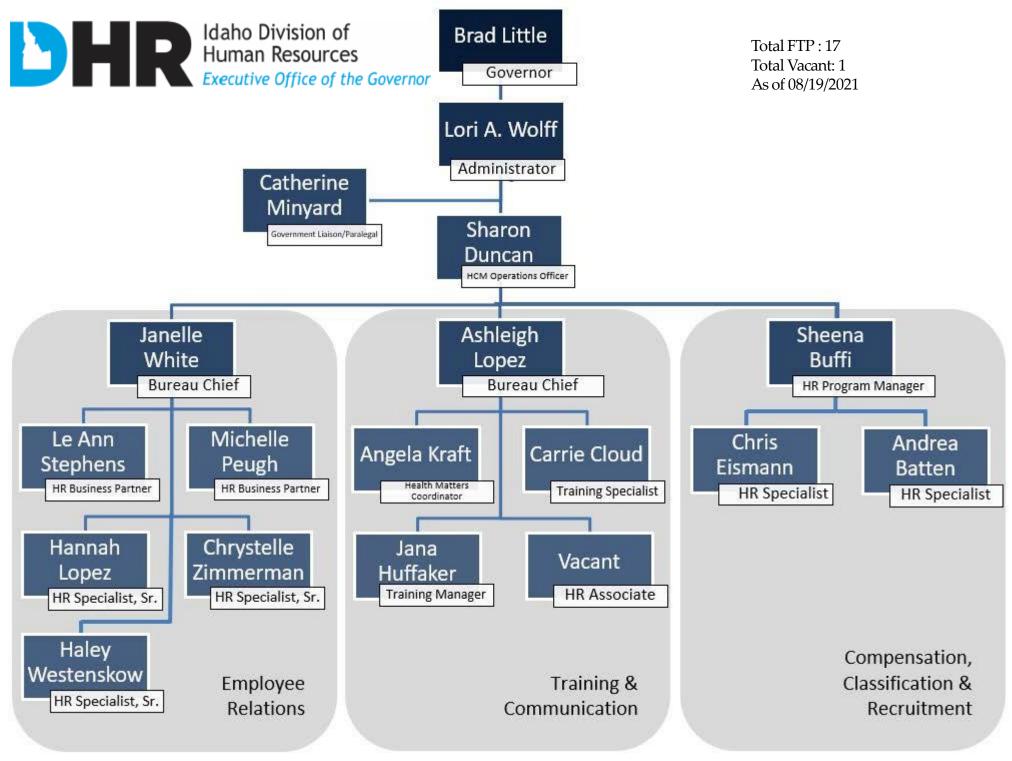
In accordance with 67-3502 Idaho Code, I certify the included budget properly states the receipts and expenditures of the departments (agency, office, or institution) for the fiscal years indicated.

Signature of Department Director:

Lori Wolff
Date: 08/31/2021

			FY 2021 Total Appropriation	FY 2021 Total Expenditures	FY 2022 Original Appropriation	FY 2022 Estimated Expenditures	FY 2023 Total Request
Appropriation Unit	t						
Division of Human	Resources		2,514,200	2,390,700	2,549,000	2,724,260	3,201,851
		Total	2,514,200	2,390,700	2,549,000	2,724,260	3,201,851
By Fund Source							
D 47512	Dedicated		2,514,200	2,390,700	2,549,000	2,724,260	3,201,851
		Total	2,514,200	2,390,700	2,549,000	2,724,260	3,201,851
By Account Categor	ory						
Operating Expense	е		812,600	797,500	832,000	832,000	1,032,000
Capital Outlay			19,800	32,800	0	20,300	0
Personnel Cost			1,681,800	1,560,400	1,717,000	1,871,960	2,169,851
		Total	2,514,200	2,390,700	2,549,000	2,724,260	3,201,851
FTP Positions			17.00	17.00	17.00	21.00	21.00
		Total	17.00	17.00	17.00	21.00	21.00

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## Part I - Agency Profile

### **Agency Overview**

The Division of Human Resources (DHR) is responsible for the administration of the State of Idaho personnel system. DHR provides a system for classified state employees to be examined, selected, retained, promoted, and compensated on the basis of merit and their performance of duties.

The Division Administrator advises the Governor on employee compensation changes and other human resource management issues. The Division provides administrative support to the Idaho Personnel Commission (IPC) which focuses on formal hearings to resolve employment related disputes.

DHR is a dedicated fund agency. Agencies pay a percentage of their classified employee payroll for DHR services. These services include:

- Review of Idaho Code on Human Resources and proposed legislative changes;
- Statewide human resource policy formulation and interpretation;
- Statewide compensation plan and evaluation of state job classifications;
- Facilitation of agency partnerships;
- Review audits of agency HR functions to ensure compliance with federal and state requirements;
- General HR consultation to assist with minimizing risk of employee relations issues;
- Development of annual Change in Employee Compensation (CEC) report;
- Employee, supervisor, and leadership training;
- Recruitment for non-delegated agencies and announcements for non-classified positions;
- Assist executive state agencies with employee relations, complaints, and related investigations;
- System administration for I-PERFORM (statewide performance evaluation system) and NeoGov (online job application system).
- Conduct cybersecurity and phishing training for executive branch employees.

During FY 2007, Governor Otter issued Executive Order 2007-04. This Executive Order directs DHR to delegate certain HR functions through a Memorandum of Understanding (MOU). DHR currently has MOU's with 17 delegated executive branch agencies. DHR contracts with the State Controller's Office (SCO) to maintain the statewide performance evaluation system: I-PERFORM. DHR contracts with NeoGov for the online job application system.

### Core Functions/Idaho Code

Idaho Code Title 67, Chapter 53, establishes the Division of Human Resources in the Office of the Governor. DHR is authorized and directed to administer a personnel system, including provision of personal and professional training, for classified Idaho state employees.

Idaho Code Title 59, Chapter 16, directs agencies in the executive department with non-classified positions, to the extent possible, to pay salary and wages similar to classified positions in consultation with DHR.

**Revenue and Expenditures** 

notoniae ana Expenditare				
Revenue	FY 2018	FY 2019	FY 2020	FY2021
Seminars and Publications	\$0	\$0	\$0	\$0
DHR Fund	\$2,150,072	<u>\$2,321,500</u>	\$1,328,400	\$2,462,800
Total	<b>\$2,150,072</b>	<b>\$2,321,500</b>	<b>\$1,328,400</b>	<b>\$2,462,800</b>

Expenditures	FY 2018	FY 2019	FY 2020	FY2021
Personnel Costs	\$1,233,762	\$1,293,700	\$1,525,800	\$1,560,400
Operating Expenditures	\$989,134	\$626,600	\$691,300	\$797,500
Capital Outlay	\$5,774	\$3,500	\$12,500	\$32,800
Trustee/Benefit Payments	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
Total	\$2,228,670	\$1,923,800	\$2,229,600	\$2,390,700

## Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key				
Services Provided	FY 2018	FY 2019	FY 2020	FY2021
Supervisor Academy training hours*	9,120	8,840	8,232	7,080
Supervisor Academy participants	394	360	343	295
Crucial Conversations training hours*	5,376	3,104	4,448	2,032
Certified Public Manager students	95	84	71	60
Certified Public Manager training				
hours*	12,880	11,661	10,224	15,000
CPM Annual Alumni Conference				
attendees	245	245	121	0**
Respectful Workplace attendees	1,784	2,729	6,222	7,073
Respectful Workplace training hours*	3,568	5,458	12,444	14,146
Human Resource Officer Meetings**	12	12	26**	22**
Personnel Complaints Received***	N/A	N/A	N/A	182
Personnel Complaint Investigations				
Conducted	9	21	12	62

<sup>\*</sup>Total hours calculated by total course hours per student (x) # of students

### **Red Tape Reduction Act**

Each agency shall incorporate into its strategic plan a summary of how it will implement the Red Tape Reduction Act, including any associated goals, objectives, tasks, or performance targets. This information may be included as an addendum.

	As of July 1, 2019	As of July 1, 2020	As of July 1, 2021
Number of Chapters	1	1	1
Number of Words	20,619	20,619	20,600
Number of Restrictions	289	289*	277*

<sup>\*</sup>Reflects the adoption of temporary rules from 2019

## Part II - Performance Measures

Performance Measu	FY 2018	FY 2019	FY 2020	FY 2021	FY2022			
	Goal 1							
Support Human Resource	Support Human Resources and Related Business Processes to Ensure Integrity and Efficiency of the State's Personnel System							
1. Number of Director/	actual	New FY2019	2	18*	22*			
Agency Head Trainings	target	N/A	2	2	2	2 times/year		
2. Number of DHR Forums	actual	2	2	2*	1*			
	target	2 times/year	2 times/year	2 times/year	2 times/year	2times/year		

<sup>\*\*</sup>Impacted by COVID-19

<sup>\*\*\*</sup>As of July 1, 2021 – Implementation date of the state employee complaint line

Performance Measu	ıre	FY 2018	FY 2019	FY 2020	FY 2021	FY2022
3.Percentage of Initial	actual	N/A	N/A	N/A	100%	
Complaints with Timely Responses	target	New FY2021	New FY2021	New FY2021	2 business days	2 business days
Develop a Highly Skilled \Care				ngs Supporti en and Grand		Workplace and
4.Number of Certified	actual	3 tracks	3 tracks	3 tracks	3 tracks	
Public Manager Program Tracks for Public Entities	target	(12,880 hours) 3 tracks bi- annually	(11,661 hours) 3 tracks bi- annually	(10,224 hours) 3 tracks bi- annually	(15,000 hours) 3 tracks bi- annually	3 tracks bi-annuall
5. Number of Supervisor	actual	23 cohorts	24 cohorts	17 cohorts	17	
Academy Cohorts for State Employees	target	6 cohorts	6 cohorts	6 cohorts	6 cohorts	6 cohorts
6. Number of Respectful	actual	New FY2019	12	12*	12*	
Workplace Trainings for State Employees	target	N/A	Monthly	Monthly	Monthly	Monthly
7. Percentage of State	actual	New FY 2020	New FY 2020	81%	98%	
Employees Completing Online Cybersecurity and Phishing Training	target	N/A	N/A	100%	100%	100%
Provide Accurate Analysis	•		Goal 3 sation to Sup ate Governm		etitive Compe	nsation Strateg
8. Deadline to Publish CEC	actual	New FY 2017	Dec 1	Nov 26	Nov 30	
Report	target	Dec 1	Dec 1	Dec 1	Dec 1	Dec 1- Each Fisca Year
Develop Recruitment and Planning Needs; Enhanc Being a Great Place to W	HR Anal					
9. Develop an Annual	actual	New FY 2022	New FY 2022	New FY 2022	New FY 2022	
Employee Engagement Survey	target	N/A	N/A	N/A	N/A	October
Review and Modify D		s and Rules f Management			ecruitment, Re	tention, and
10. Deadline to Submit Rule Reduction	actual	New FY 2020	New FY 2020	DFM Established Deadline	DFM Established Deadline	
Modifications	target	N/A	N/A	August 7	August 12	August

<sup>\*</sup>Impacted by COVID-19

### **For More Information Contact**

Lori A. Wolff, Administrator Human Resources, Division of 304 N. 8<sup>th</sup> Street, Suite 347 Boise, ID 83720-0066

Phone: (208) 854-3075 E-mail: lori.wolff@dhr.idaho.gov

# Director Attestation for Performance Report

In accordance with Idaho Code 67-1904, I certify the data provided in the Performance Report has been internally assessed for accuracy, and, to the best of my knowledge, is deemed to be accurate.

Department: Division of Human Resources

Rosi Division of Human Resources

8/27/2021

Please return to:

Division of Financial Management 304 N. 8th Street, 3rd Floor Boise, Idaho 83720-0032

FAX: 334-2438 E-mail: info@dfm.idaho.gov

#### FIVE-YEAR FACILITY NEEDS PLAN, pursuant to IC 67-5708B **AGENCY INFORMATION** AGENCY NAME: Executive Office of the Governor Division/Bureau: Division of Human Resources Prepared By: Jason Martinez E-mail Address: jason.martinez@dfm.idaho.gov Telephone Number: 208-854-3063 Fax Number: 208-854-3063 DFM Analyst: David Hahn LSO/BPA Analyst: Christine Otto Date Prepared: 6/1/2021 For Fiscal Year: 2023 FACILITY INFORMATION (please list each facility separately by city and street address) Facility Name: Borah Building City: Boise County: ADA Zip Code: Street Address 304 N. 8th Street 83702 Facility Ownership: (could be private Private Lease (use State Owned (use Lease Expires: or state-owned, use "X" to mark one): "X" to mark): 'X" to mark):

FUNCTION/USE OF FACILITY: Could be administrative use, client counseling, hearing rooms, field offices, etc. Address any specialized needs which require additional square feet.

Administrative Space, DHR

COMMENTS: Address reasons for expanding or relocating; amount of space leased to other state agencies, federal agencies, etc. & the amount of rent they pay for the use of your facility; or other comments which might be helpful.

SURPLUS PROPERTY: Facilities to be disposed of and funds re-utilized for building replacement or renovation of facilities. This could also include leased facilities if the leased facility is to be vacated prior to the expiration date of the lease.

FISCAL YR:	ACTUAL 2021	ESTIMATE 2022	REQUEST 2023	REQUEST 2024	REQUEST 2025	REQUEST 2026
Use "X" to mark the year facility						
would be surplused.						

WORK AREAS: Work areas are areas occupied by full-time employees, contractors, seasonal employees, auditors, etc. (3 people working in one building would be 3 work areas)

FISCAL YR:	ACTUAL 2021	ESTIMATE 2022	REQUEST 2023	REQUEST 2024	REQUEST 2025	REQUEST 2026
Total Number of Work Areas:	50	50	50	50	50	50
Full-Time Equivalent Positions:	40	40	40	40	40	40
Temp. Employees, Contractors,	10	10	10	10	10	10
Auditors, etc.:						

SQUARE FEET: Use "net rentable" sq ft if in a facility leased from a private party; use "usable" sq ft if in a State-owned facility. Typically, this will be the figure shown in the Lease Agreement if leased from a private party or in the MOU if state-owned.

FISCAL YR:	ACTUAL 2021	ESTIMATE 2022	REQUEST 2023	REQUEST 2024	REQUEST 2025	REQUEST 2026
Square Feet:	6,753	6,753	6,753	6,753	6,753	6,753

FACILITY COST: Include annual rent, plus any facility-related costs, such as utilities, janitorial service, property taxes or building maintenance which are not included in rent payment made to your Landlord. If improvements will need to be made to the facility and will be paid by the agency, this should be included as well. If the lease will be expiring and the future rent is not specified in the lease agreement, increase rent by 3%/yr. Increase all other facility-related costs by 3%/yr as well. Use "Calculation Sheet" tab below if necessary. Do not include telephone costs or rent discounts. If you anticipate moving to a new facility, you need to take into account any increase in sq ft leased and estimate a new market rate for the new facility. Do NOT use your old rate per sq ft – it may not be a realistic figure.

	FISCAL YR:	ACTUAL 2021	ESTIMATE 2022	REQUEST 2023	REQUEST 2024	<b>REQUEST 2025</b>	REQUEST 2026
Total Facility Cost/Yr:		\$79,549.83	\$89,882.10	\$92,578.56	\$95,355.92	\$98,216.60	\$101,163.10

- IMPORTANT NOTES:
- Please fill in the white sections only! If you have any questions, please call Melissa Broome @ 208-332-1933.
- 2. Upon completion, please send to Melissa Broome at the Division of Public Works via email to Melissa.Broome@adm.idaho.gov.
- 3. If you have five or more locations, please summarize the information on the Facility Information Summary Sheet and include this summary sheet with your submittal.
- 4. Attach a hardcopy of this submittal, as well as the Facility Information Summary Sheet, if applicable, with your budget request.

#### **AGENCY NOTES:**

Division Description Request for Fiscal Year: 2023

Agency: Division of Human Resources

Division: Division of Human Resources DH1

### **Statutory Authority:**

The Division of Human Resources (DHR) is organized within the Office of the Governor. The division is responsible for employee recruitment, job classification, employee assessment and selection processes, compensation issues, workforce planning and development, employee relations, and providing human resource policy to comply with applicable laws and regulations.

Most of the former powers and duties of the Personnel Commission were statutorily transferred to the administrator of the Division of Human Resources in FY 2000. The administrator is appointed by and reports to the Governor. The Personnel Commission still exists to hear appeals of dismissals, demotions, or suspensions by agency directors, or rulings made by the administrator. The commission is financially and administratively supported by the Division of Human Resources. [Statutory Authority: Chapter 53, Title 67, Idaho Code]

DHR transitioned to a new employee recruiting system, NEOGOV, in December 2018. The Department of Labor (DOL) was the agency extracting the data from the previous Applicant Tracking System (ATS) to a server database that is hosted by the Office of Information Technology Services. Now that the data has been transferred from DOL, DHR no longer requires DOL's assistance for the recruiting system platform and now works directly with NEOGOV.

This budget is funded with fees paid by all state agencies that have classified employees. The amount is equivalent to a portion of each classified position's gross salary and is 0.5535% for agencies with non-delegated authority (where DHR is that agency's primary human resources authority) and 0.306% for agencies with delegated authority (where that agency manages its own human resource issues). Agencies do not contribute for non-classified positions.

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		FY 19 Actuals	FY 20 Actuals	FY 21 Actuals	FY 22 Estimated Revenue	FY 23 Estimated Revenue	Significant Assumptions
Fund 47512 Pro Fur	ofessional Services: Division Of Human and	Resources					
410	License, Permits & Fees	80,800	110,200	90,500	90,500	90,500	
435	Sale of Services	2,130,900	1,126,900	2,309,100	2,309,000	2,309,000	
441	Sales of Goods	38,400	48,600	53,800	53,800	53,800	
460	Interest	60,200	42,700	9,000	9,000	9,000	
470	Other Revenue	1,120	0	400	0	0	
Profess	sional Services: Division Of Human Resources Fund Total	2 311 <i>4</i> 20	1,328,400	2,462,800	2,462,300	2,462,300	
	Agency Name Total	2,311,420	1,328,400	2,462,800	2,462,300	2,462,300	

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Fund: Professional Services: Division Of Human Resources Fund 47512

#### Sources and Uses:

The Division of Human Resources (DHR) is funded with fees paid by all state agencies that have classified positions. The amount is equivalent to a portion of each classified position's gross salary (.5535% for agencies with non-delegated authority and .3 This fund pays all expenses at the Division of Human Resources, including personnel costs, operating expenditures, and capital outlay (Section 67-5301, Idaho Code).

		FY 19 Actuals	FY 20 Actuals	FY 21 Actuals	FY 22 Estimate	FY 23 Estimate
01.	Beginning Free Fund Balance	2,251,900	2,740,400	1,838,300	1,911,900	1,649,940
02.	Encumbrances as of July 1	265,000	0	0	0	0
02a.	Reappropriation (Legislative Carryover)	0	0	0	0	0
03.	Beginning Cash Balance	2,516,900	2,740,400	1,838,300	1,911,900	1,649,940
04.	Revenues (from Form B-11)	2,321,500	1,328,400	2,462,800	2,462,300	2,462,300
05.	Non-Revenue Receipts and Other Adjustments	2,200	(900)	2,000	0	0
06.	Statutory Transfers In	90,800	0	0	0	0
07.	Operating Transfers In	0	0	0	0	0
08.	Total Available for Year	4,931,400	4,067,900	4,303,100	4,374,200	4,112,240
09.	Statutory Transfers Out	0	0	0	0	0
10.	Operating Transfers Out	0	0	0	0	0
11.	Non-Expenditure Distributions and Other Adjustments	2,200	0	500	0	0
12.	Cash Expenditures for Prior Year Encumbrances	265,000	0	0	0	0
13.	Original Appropriation	2,164,000	2,389,500	2,514,200	2,549,000	3,201,851
14.	Prior Year Reappropriations, Supplementals, Recessions	0	(3,100)	0	175,260	0
15.	Non-cogs, Receipts to Appropriations, etc.	0	0	0	0	0
16.	Reversions and Continuous Appropriations	(240,200)	(156,800)	(123,500)	0	0
17.	Current Year Reappropriation	0	0	0	0	0
18.	Reserve for Current Year Encumbrances	0	0	0	0	0
19.	Current Year Cash Expenditures	1,923,800	2,229,600	2,390,700	2,724,260	3,201,851
19a.	Budgetary Basis Expenditures (CY Cash Exp + CY Enc)	1,923,800	2,229,600	2,390,700	2,724,260	3,201,851
20.		2,740,400	1,838,300	1,911,900	1,649,940	910,389
21.	Prior Year Encumbrances as of June 30	0	0	0	0	0
22.	Current Year Encumbrances as of June 30	0	0	0	0	0
22a.	Current Year Reappropriation	0	0	0	0	0
23.	Borrowing Limit	0	0	0	0	0
24.	Ending Free Fund Balance	2,740,400	1,838,300	1,911,900	1,649,940	910,389
	Investments Direct by Agency (GL 1203)	0	0	0	0	0
24b.	Ending Free Fund Balance Including Direct Investments	2,740,400	1,838,300	1,911,900	1,649,940	910,389
26.	of a loan program)	0	0	0	0	0

Note:

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		FTP	Personnel Costs	Operating Expense	Capital Outlay	Trustee Benefit	Total
Agency	: Division of Human Resources						194
Division	n: Division of Human Resources						DH1
Approp	riation Unit: Division of Human F	Resources					GVHR
FY 2021	Total Appropriation						
1.00	FY 2021 Total Appropriation						GVHR
H0	563						
	47512 Dedicated	17.00	1,681,800	808,000	0	0	2,489,800
OT	47512 Dedicated	0.00	0	4,600	19,800	0	24,400
		17.00	1,681,800	812,600	19,800	0	2,514,200
1.21	Account Transfers						GVHR
Ob	ject Transfer						
	47512 Dedicated	0.00	0	(13,000)	13,000	0	0
		0.00	0	(13,000)	13,000	0	0
1.61	Reverted Appropriation Balance	ces					GVHR
Re	eversion						
	47512 Dedicated	0.00	(121,400)	(2,100)	0	0	(123,500)
		0.00	(121,400)	(2,100)	0	0	(123,500)
FY 2021	Actual Expenditures						
2.00	FY 2021 Actual Expenditures						GVHR
	47512 Dedicated	17.00	1,560,400	792,900	13,000	0	2,366,300
ОТ	47512 Dedicated	0.00	0	4,600	19,800	0	24,400
		17.00	1,560,400	797,500	32,800	0	2,390,700
FY 2022	2 Original Appropriation						
3.00	FY 2022 Original Appropriation	1					GVHR
S1	164						
	47512 Dedicated	17.00	1,717,000	832,000	0	0	2,549,000
		17.00	1,717,000	832,000	0	0	2,549,000
Approp	riation Adjustment						
4.31	Additional FTEs						GVHR
Tra	ansfer of 4 FTEs from other agenci	es.					
	47512 Dedicated	4.00	154,960	0	0	0	154,960
ОТ	47512 Dedicated	0.00	0	0	20,300	0	20,300
		4.00	154,960	0	20,300	0	175,260

			FTP	Personnel Costs	Operating Expense	Capital Outlay	Trustee Benefit	Total
FY 2022	2Total Ap	propriation						
5.00	FY 20	022 Total Appropriation						GVHR
	47512	Dedicated	21.00	1,871,960	832,000	0	0	2,703,960
ОТ	47512	Dedicated	0.00	0	0	20,300	0	20,300
			21.00	1,871,960	832,000	20,300	0	2,724,260
FY 2022	2 Estimat	ed Expenditures						
7.00	FY 20	022 Estimated Expenditu	res					GVHR
	47512	Dedicated	21.00	1,871,960	832,000	0	0	2,703,960
ОТ	47512	Dedicated	0.00	0	0	20,300	0	20,300
			21.00	1,871,960	832,000	20,300	0	2,724,260
Base A	djustmen	ıts						
8.41	Remo	oval of One-Time Expend	litures					GVHR
		n unit removes one-time		r FY 2021.				
ОТ		Dedicated	0.00	0	0	(20,300)	0	(20,300)
			0.00	0	0	(20,300)	0	(20,300)
FY 2023	3 Base							
		200 B						GVHR
9.00	FY 20	023 Base						
	47512	Dedicated	21.00	1,871,960	832,000	0	0	2,703,960
ОТ		Dedicated	0.00	0	0	0	0	0
			21.00	1,871,960	832,000	0	0	2,703,960
Prograi	m Mainte	nance						
10.12		ge in Variable Benefit Co	ooto					GVHR
		/ariable Benefit Costs	7313					
0.	_	Dedicated	0.00	(5,584)	0	0	0	(5,584)
			0.00	(5,584)	0	0	0	(5,584)
								GVHR
10.51		alization						GVHK
Th		n unit provides an annua						
	47512	Dedicated	0.00	288,300	0	0	0	288,300
			0.00	288,300	0	0	0	288,300
10.61	Salar	y Multiplier - Regular Em	ployees					GVHR
Sa	alary Adjus	stments - Regular Emplo	yees					
	47512	Dedicated	0.00	15,175	0	0	0	15,175
			0.00	15,175	0	0	0	15,175

		FTP	Personnel Costs	Operating Expense	Capital Outlay	Trustee Benefit	Total
FY 2023	3 Total Maintenance						
11.00	FY 2023 Total Maintenance						GVHR
	47512 Dedicated	21.00	2,169,851	832,000	0	0	3,001,851
ОТ	47512 Dedicated	0.00	0	0	0	0	0
		21.00	2,169,851	832,000	0	0	3,001,851
Line Ite	ms						
12.01	Employee Engagement						GVHR
Sy	stem support that supports emplo	yee engagemen	t.				
	47512 Dedicated	0.00	0	200,000	0	0	200,000
		0.00	0	200,000	0	0	200,000
FY 2023	3 Total						
13.00	FY 2023 Total						GVHR
	47512 Dedicated	21.00	2,169,851	1,032,000	0	0	3,201,851
OT	47512 Dedicated	0.00	0	0	0	0	0
		21.00	2,169,851	1,032,000	0	0	3,201,851

**GVHR** 

Agency: Division of Human Resources

Appropriation

Division of Human Resources

Unit:

Decision Unit Number 4.31 Descriptive Additional FTEs Title

		General	Dedicated	Federal	Total
Personnel Cost					
500 Employees		0	114,440	0	114,440
512 Employee Benefits		0	24,212	0	24,212
513 Health Benefits		0	16,308	0	16,308
	Personnel Cost Total	0	154,960	0	154,960
Operating Expense					
625 Computer Supplies		0	0	0	0
	Operating Expense Total	0	0	0	0
Capital Outlay					
740 Computer Equipment		0	20,300	0	20,300
	Capital Outlay Total	0	20,300	0	20,300
Full Time Positions					
FTP - Permanent		0.00	4.00	0.00	4.00
	Full Time Positions Total	0	4	0	4
		0	175,260	0	175,260

#### Explain the request and provide justification for the need.

The Division of Human Resources (DHR) is requesting spending authority for the transfer of 4 FTEs from the following agencies: Department of Labor, Division of Veterans Services, Water Resources, and the Idaho Division of Occupational Licensing. These positions are currently vacant and will not be refilled at the respective agencies. These positions would provide the additional staff needed to support the Governor's HR Modernization Initiative. This initiative will provide consistency and efficiency in human resource services delivered by executive state agencies in conjunction with the implementation of Human Capital Management (HCM) and payroll for Luma Phase 2. The HR Modernization Initiative includes consolidation of HR staff and HR functions through centralization with DHR. These four positions are critical to the planning and implementation efforts of the Initiative.

#### If a supplemental, what emergency is being addressed?

The Division of Human Resources is in critical need of additional FTE support to plan and implement the HR Modernization Initiative. The Initiative will assist agency leaders in fulfilling and carrying out their missions by ensuring they hire, train, and retain a skilled workforce.

### Specify the authority in statute or rule that supports this request.

Under Title 67, chapter 53 defining the State Personnel System, the Division of Human Resources has the authority to administer a personnel system for the State of Idaho.

In order to manage the personnel system effectively and efficiency, HR Modernization needs to be planned and implemented in a thorough and thoughtful manner to ensure a smooth transition for impacted employees and stakeholders.

### Indicate existing base of PC, OE, and/or CO by source for this request.

This is an additional request for PC and CO which would be adequately funded by the dedicated DHR Fund account with appropriate spending authority.

#### What resources are necessary to implement this request?

An Increase in spending authority from DHR's dedicated fund.

#### List positions, pay grades, full/part-time status, benefits, terms of service.

Human Resource Officer (HRO), pay grade O, Full-time, full benefits, permanent.

### Will staff be re-directed? If so, describe impact and show changes on org chart.

No, the additional staff will assume the responsibilities required for planning and implementation of the HR Modernization Initiative.

#### Detail any current one-time or ongoing OE or CO and any other future costs.

One-time CO will be used for purchase of:

Desks \$1500 Phones: \$350 Chairs: \$900 Bookcase: \$300 Laptop: \$1200

Monitors (2) per person \$550 Docking station/ cables = \$220

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Keyboard = \$60 Total per FTE \$5,080 x 4= \$20,320

#### Describe method of calculation (RFI, market cost, etc.) and contingencies.

HRO is in pay grade O -90% of policy = \$38.91 \$38.91 x 2080= 80,932.80 x 22% (annual benefit costs) = \$17,805 + (annual medical costs) \$11,650. Total per FTE \$110,388. Total PC requested 4 FTE = \$441,552.

#### Provide detail about the revenue assumptions supporting this request.

The dedicated DHR fund provides adequate revenue for this request.

#### Who is being served by this request and what is the impact if not funded?

DHR will not be able to ensure the state personnel system is operationalized efficiently and consistency as possible. This will have a direct impact on state business and the state's employees.

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### **FY22Supplemental Request for Additional FTEs**

### 1. Explain the request and provide justification for the need.

The Division of Human Resources (DHR) is requesting spending authority for the transfer of 4 FTEs from the following agencies: Department of Labor, Division of Veterans Services, Water Resources, and the Idaho Division of Occupational Licensing. These positions are currently vacant and will not be refilled at the respective agencies. These positions would provide the additional staff needed to support the Governor's HR Modernization Initiative. This initiative will provide consistency and efficiency in human resource services delivered by executive state agencies in conjunction with the implementation of Human Capital Management (HCM) and payroll for Luma Phase 2. The HR Modernization Initiative includes consolidation of HR staff and HR functions through centralization with DHR. These four positions are critical to the planning and implementation efforts of the Initiative.

### 2. If a supplemental what emergency is being addressed?

The Division of Human Resources is in critical need of additional FTE support to plan and implement the HR Modernization Initiative. The Initiative will assist agency leaders in fulfilling and carrying out their missions by ensuring they hire, train, and retain a skilled workforce.

### 3. Specify the authority in statute of rule that supports this request.

Under Title 67, chapter 53 defining the State Personnel System, the Division of Human Resources has the authority to administer a personnel system for the State of Idaho. In order to manage the personnel system effectively and efficiency, HR Modernization needs to be planned and implemented in a thorough and thoughtful manner to ensure a smooth transition for impacted employees and stakeholders.

### 4. Indicate existing base of PC, OE, and/or Co by source for this request.

This is an additional request for PC and CO which would be adequately funded by the dedicated DHR Fund account with appropriate spending authority.

### 5. What resources are necessary to implement this request?

An Increase in spending authority from DHR's dedicated fund.

#### 6. List positions, pay grades, full/part-time status, benefits, terms of service.

Human Resource Officer (HRO), pay grade O, Full-time, full benefits, permanent.

#### 7. Will staff be redirected? If so, describe impact and show changes on org chart.

No, the additional staff will assume the responsibilities required for planning and implementation of the HR Modernization Initiative.

### 8. Detail any current one-time or ongoing OE or CO and any other future costs.

One-time CO will be used for purchase of:

Desks \$1500 Phones: \$350 Chairs: \$900 Bookcase: \$300 Laptop: \$1200

Monitors (2) per person \$550 Docking station/ cables = \$220

Keyboard = \$60

Total per FTE \$5,080 x 4= \$20,320

#### 9. Describe method of calculation.

HRO is in pay grade O - 90% of policy = \$38.91 \$38.91 x 2080= 80,932.80 x 22% (annual benefit costs) = \$17,805 + (annual medical costs) \$11,650. Total per FTE \$110,388.

Total PC requested 4 FTE = \$441,552.

### 10. Provide detail about revenue assumptions supporting this request.

The dedicated DHR fund provides adequate revenue for this request.

### 11. Who is being served by this request and what is the impact if not funded?

DHR will not be able to ensure the state personnel system is operationalized efficiently and consistency as possible. This will have a direct impact on state business and the state's employees.

194

 Appropriation
 Division of Human Resources
 GVHR

 Unit:
 Output
 Output

Decision Unit Number 12.01 Descriptive Employee Engagement

		General	Dedicated	Federal	Total
Operating Expense					
587 Administrative Services		0	200,000	0	200,000
	Operating Expense Total	0	200,000	0	200,000
		0	200.000	0	200.000

#### Explain the request and provide justification for the need.

The Division of Human Resources would like to invest in a system that supports employee engagement surveys across all State of Idaho agencies to measure employee experience and engagement at all levels of our organizations. The value of this activity is to understand and predict behavior of our state employees and empower leaders and the state to make better strategic decisions related to improving state employment, increasing retention, and improving overall performance. Today, we don't have tools in place to engage the employee about their experience in state employment until either they leave state service and conduct an exit evaluation, or they have a complaint and escalate that through the complaint line or management. There are now robust tools used by both private and public companies that are aimed at gathering insights from employees which allow us to drive experience outcomes, build trust, and overall reduce turnover and unengaged and low-performing employees. With this investment, DHR will procure an effect employee engagement platform and survey system that allows us to engage state employees often.

#### If a supplemental, what emergency is being addressed?

N/A

### Specify the authority in statute or rule that supports this request.

Under Title 67, chapter 53 defining the State Personnel System, the Division of Human Resources has the responsibility for employee relations, pay delivery options, rules governing compensation and classification, and recruitment and retention policies. An investment in an employee engagement tool will help get regular and useful feedback from employees of state government to understand challenges and shortcomings in our personnel and operating systems and allow DHR and Agency directors to mitigate issues early and strategize improvements and changes to our state personnel system.

#### Indicate existing base of PC, OE, and/or CO by source for this request.

There is no existing base in OE, this is an additional request.

### What resources are necessary to implement this request?

DHR is not requesting additional FTE to implement this system. The scope of work for this system will include development and implementation of the employee engagement system. Current staff and DHR will administer the surveys, analyze the results, and use the results within current practices

#### List positions, pay grades, full/part-time status, benefits, terms of service.

N/A

#### Will staff be re-directed? If so, describe impact and show changes on org chart.

Staff will not be redirected, but rather will use this as an additional tool in our work around organizational and professional development that exists in our Training and Development Bureau.

### Detail any current one-time or ongoing OE or CO and any other future costs.

This is an ongoing request of \$200,000 per year in OE to utilize the employee engagement tools at different times during an employee's journey in state government. We plan to survey at recruitment, after onboarding, conduct semi-annual or annual surveys, after promotions, and upon exit from state government.

#### Describe method of calculation (RFI, market cost, etc.) and contingencies.

The calculation for cost is an estimate based on industry costs for similar tools and the number of state employees we hope to engage through this survey process. DHR will issue an RFP and final costs will be determined upon negotiation of a contract. We are confident that our budget estimates are within range of the work we plan to do with our current state employee count.

#### Provide detail about the revenue assumptions supporting this request.

The DHR Dedicated fund provides adequate revenue for this request.

#### Who is being served by this request and what is the impact if not funded?

Ultimately this request will benefit employees of the State of Idaho as their perspective and input can be gathered regularly to inform strategies and priorities for decision makers to address deficiencies in our personnel system. Although pay and benefits are always a point of concern for employees, there are also other areas that play a significant role in employee satisfaction, engagement, and experience. How well they are connecting with their supervisor, communication from their Agency, employee development and promotional opportunities, process or equipment deficiencies, hiring and training practices are all examples of ways the State can improve our personnel practices to embed a positive employee experience throughout state government.

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### 1. Explain the request and provide justification for the need.

The Division of Human Resources would like to invest in a system that supports employee engagement surveys across all State of Idaho agencies to measure employee experience and engagement at all levels of our organizations. The value of this activity is to understand and predict behavior of our state employees and empower leaders and the state to make better strategic decisions related to improving state employment, increasing retention, and improving overall performance. Today, we don't have tools in place to engage the employee about their experience in state employment until either they leave state service and conduct an exit evaluation, or they have a complaint and escalate that through the complaint line or management. There are now robust tools used by both private and public companies that are aimed at gathering insights from employees which allow us to drive experience outcomes, build trust, and overall reduce turnover and unengaged and low-performing employees. With this investment, DHR will procure an effect employee engagement platform and survey system that allows us to engage state employees often.

### 2. If a supplemental what emergency is being addressed?

N/A

#### 3. Specify the authority in statute of rule that supports this request.

Under Title 67, chapter 53 defining the State Personnel System, the Division of Human Resources has the responsibility for employee relations, pay delivery options, rules governing compensation and classification, and recruitment and retention policies. An investment in an employee engagement tool will help get regular and useful feedback from employees of state government to understand challenges and shortcomings in our personnel and operating systems and allow DHR and Agency directors to mitigate issues early and strategize improvements and changes to our state personnel system.

#### 4. Indicate existing base of PC, OE, and/or Co by source for this request.

There is no existing base in OE, this is an additional request.

### 5. What resources are necessary to implement this request?

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#### 6. List positions, pay grades, full/part-time status, benefits, terms of service.

N/A

### 7. Will staff be redirected? If so, describe impact and show changes on org chart.

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**PCF Detail Report** 

Request for Fiscal Year: 20

Agency: Division of Human Resources

194

Appropriation Unit: Division of Human Resources

GVHR 47512

Fund: Professional Services: Division Of Human Resources

Fund

PCN	Class	Description	FTP	Salary	Health	Variable Benefits	Total
Totals	from Perso	nnel Cost Forecast (PCF)					
		Permanent Positions	17.00	1,253,013	198,050	266,855	1,717,918
		Total from PCF	17.00	1,253,013	198,050	266,855	1,717,918
		FY 2022 ORIGINAL APPROPRIATION	17.00	1,255,900	196,545	264,555	1,717,000
		Unadjusted Over or (Under) Funded:	.00	2,887	(1,505)	(2,300)	(918)
Other /	Adjustment	s					
	500	Employees	.00	(1,200)	0	0	(1,200)
	512	Employee Benefits	.00	0	0	(300)	(300)
Estima	ted Salary	Needs					
		Permanent Positions	17.00	1,251,813	198,050	266,555	1,716,418
		Estimated Salary and Benefits	17.00	1,251,813	198,050	266,555	1,716,418
Adjust	ed Over or	(Under) Funding					
		Original Appropriation	.00	4,087	(1,505)	(2,000)	582
		Estimated Expenditures	4.00	118,527	14,803	22,212	155,542
		Base	4.00	118,527	14,803	22,212	155,542

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**PCF Summary Report** 

Request for Fiscal Year:

Agency: Division of Human Resources

194

Appropriation Unit: Division of Human Resources

**GVHR** 

Fund: Professional Services: Division Of Human Resources Fund

47512

DU		FTP	Salary	Health	Variable Benefits	Total
3.00	FY 2022 ORIGINAL APPROPRIATION	17.00	1,255,900	196,545	264,555	1,717,000
4.31	Additional FTEs	4.00	114,440	16,308	24,212	154,960
5.00	FY 2022 TOTAL APPROPRIATION	21.00	1,370,340	212,853	288,767	1,871,960
7.00	FY 2022 ESTIMATED EXPENDITURES	21.00	1,370,340	212,853	288,767	1,871,960
9.00	FY 2023 BASE	21.00	1,370,340	212,853	288,767	1,871,960
10.12	Change in Variable Benefit Costs	0.00	0	0	(5,584)	(5,584)
10.51	Annualization	0.00	288,300	0	0	288,300
10.61	Salary Multiplier - Regular Employees	0.00	12,530	0	2,645	15,175
11.00	FY 2023 PROGRAM MAINTENANCE	21.00	1,671,170	212,853	285,828	2,169,851
13.00	FY 2023 TOTAL REQUEST	21.00	1,671,170	212,853	285,828	2,169,851

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Agency	/Departr	ment:	Office of the Governor	_						Agency Number:	194	
Budgete	ed Divisi	ion:	Division of Human Resources						L	uma Fund Number	47!	512
Budgete	ed Progr	ram	Division of Human Resources	_					Appropri	ation (Budget) Unit	GVHR	
				_						Fiscal Year:	2023	
Origina	Reques	st Date:	9/1/2021				Fund Name:	Division o	f Human R	esources	Historical Fund #:	0475-12
	Revisio	on Date:		- Revision #:				Budget Subm	nission Page #		of	
	11011010	on Bato.						Daagot Gabii	noolon rago n		O.	
						I	FY 2022					
	CLASS			Indicator		FY 2022	HEALTH	FY 2022 VAR	FY 2022	FY 2023 CHG	FY 2023 CHG VAR	TOTAL BENEFIT
PCN	CODE		DESCRIPTION	Code	FTP	SALARY	BENEFITS	BENEFITS	TOTAL	HEALTH BENEFITS	BENEFITS	CHANGES
		339	n Wage and Salary Report (WSR):									
		Permanent	Positions	1	17.00	1,253,013	198,050	266,857	1,717,919	0	(5,464)	(5,464)
		Board & G	roup Positions	2		0	0	0	0			
		333	icials & Full Time Commissioners	3	0.00	0	0	0	0	0	0	0
		TOTAL FR	OM WSR		17.00	1,253,013	198,050	266,857	1,717,919	0	(5,464)	(5,464)
		FY 2022	ORIGINAL APPROPRIATION	1,717,000	17.00	1,252,342	197,944	266,714	1,717,000			
			Unadjusted Over or (Under) Funded:	Est Difference	0.00	(671)	(106)	(143)		Calculated underfunding	s (.1% ) of Original App	ropriation
			nts to Wage & Salary:			(2)	( /	( -7	(2.2)	3		
			d / Subtract Unfunded - Vacant or Authorized -									
		Retire Cd	Adjustment Description / Position Title									
					0.00	0	0	0	0	0	0	0
					0.00	0	0	0	0	0	0	0
					0.00	0	0	0	0	0	0	
					0.00	0	0	0	0	0	0	
					0.00	0	0	0	0	0	0	
					0.00	0	0	0	0	0	0	
					0.00	0	0	0	0	0	0	
					0.00	0	0	0	0	0	0	_
					0.00	0	0	0	0	0	0	
		_			0.00	0	0	0	0	0	0	
			Other Adjustments:		0.00	0	0	0	0	0	0	0
0005	05158	R1	Position Vacant for portion of year	1	0.00	(1,200)	0	(258)	(1,458)	0	6	6
0005	03130	IXI	1 osition vacant for portion of year		0.00	0	0	0	(1,430)	0	0	0
					0.00	0	0	0	0	0	0	0
					0.00	0	0	0	0	0	0	
											-	
		Estimated	Salary Needs:									
		Permanent	Positions	1	17.00	1,251,813	198,050	266,599	1,716,462	0	(5,458)	(5,458)
		Board & G	roup Positions	2	0.00	0	0	0	0	0	0	0
		Elected Of	icials & Full Time Commissioners	3	0.00	0	0	0	0	0	0	0
		Estimated	Salary and Benefits		17.00	1,251,813	198,050	266,599	1,716,462	0	(5,458)	(5,458)
				Orig. Approp	0.00	400	100	100	600	Calculated overfunding	g is .0% of Original Appr	ropriation
			Adjusted Over or (Under) Funding:	Est. Expend	4.00	113,700	16,400	25,400	155,500		g is 8.3% of Estimated E	•
				Base	4.00	113,700	16,400	25,400	155,500	Calculated overfunding	g is 8.3% of the Base	·
								·				
				Persoi	nnel Cost	Reconcilia	tion - Relatio	n to Zero Variano	ce>			
		111										
Dii				Original		EV 00 5 :	EV 00 II 5	EV 001: 5	FV 0005 =	F1/ 00 01 /: - :: - 5	EV 00 01	Taral Barra (fr. Cr.
DU		EV 0000	ODICINAL ADDDODDIATION	Appropriation	FTP	FY 22 Salary	FY 22 Health Ben	FY 22 Var Ben	FY 2022 Total	FY 23 Chg Health Bens	FY 23 Chg Var Bens	Total Benefit Change
3.00	l	FY 2022	ORIGINAL APPROPRIATION	1,717,000	17.00	1,252,205	198,112	266,683	1,717,000			

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1 1								1	1 1
	Rounded Appropriation		17.00	1,252,200	198,100	266,700	1,717,000		
	Appropriation Adjustments:	•							
4.11	Reappropriation		0.00	0	0	0	0		
4.31	Supplemental		4.00	113,306	16,310	25,344	154,960		0
5.00	FY 2022 TOTAL APPROPRIATION		21.00	1,365,506	214,410	292,044	1,871,960		
	Expenditure Adjustments:								
6.31	FTP or Fund Adjustment		0.00	0	0	0	0		0
6.51	Transfer Between Programs		0.00	0	0	0	0		0
7.00	FY 2022 ESTIMATED EXPENDITURES		21.00	1,365,506	214,410	292,044	1,871,960		
	Base Adjustments:	_							
8.31	Transfer Between Programs		0.00	0	0	0	0		0
8.41	Removal of One-Time Expenditures		0.00	0	0	0	0		0
8.51	Base Reduction		0.00		0		0		0
			FTP	FY 23 Salary	FY23 Health Ben	FY 23 Var Ben	FY 2023 Total		
9.00	FY 2023 BASE		FTP 21.00	FY 23 Salary 1,365,506	FY23 Health Ben 214,410	FY 23 Var Ben 292,044	FY 2023 Total 1,871,960		
<b>9.00</b>									
	FY 2023 BASE Change in Health Benefit Costs Change in Variable Benefits Costs				214,410				
10.11	Change in Health Benefit Costs	Indicator Code			214,410	292,044	<b>1,871,960</b>		
10.11	Change in Health Benefit Costs	Indicator Code			214,410	292,044	<b>1,871,960</b>		
10.11 10.12	Change in Health Benefit Costs Change in Variable Benefits Costs	Indicator Code 1 1.00%		1,365,506	214,410	292,044 (5,500)	1,871,960 0 (5,500) 0		
10.11 10.12 10.51	Change in Health Benefit Costs Change in Variable Benefits Costs Annualization	1		1,365,506 213,294	214,410	292,044 (5,500) 44,700	1,871,960 0 (5,500) 0 288,284		
10.11 10.12 10.51 10.61	Change in Health Benefit Costs Change in Variable Benefits Costs  Annualization CEC for Permanent Positions	1 1.00%		1,365,506 213,294 12,500	214,410	292,044 (5,500) 44,700	1,871,960 0 (5,500) 0 288,284		
10.11 10.12 10.51 10.61 10.62	Change in Health Benefit Costs Change in Variable Benefits Costs  Annualization CEC for Permanent Positions CEC for Group Positions	1 1.00%		1,365,506 213,294 12,500	214,410	292,044 (5,500) 44,700	1,871,960 0 (5,500) 0 288,284		
10.11 10.12 10.51 10.61 10.62 10.63	Change in Health Benefit Costs Change in Variable Benefits Costs  Annualization CEC for Permanent Positions CEC for Group Positions CEC for Elected Officials & Commissioners	1 1.00%	21.00	1,365,506 213,294 12,500 0	214,410 0 30,290	292,044 (5,500) 44,700 2,600 0	1,871,960 0 (5,500) 0 288,284 15,100 0		
10.11 10.12 10.51 10.61 10.62 10.63	Change in Health Benefit Costs Change in Variable Benefits Costs  Annualization CEC for Permanent Positions CEC for Group Positions CEC for Elected Officials & Commissioners	1 1.00%	21.00	1,365,506 213,294 12,500 0	214,410 0 30,290	292,044 (5,500) 44,700 2,600 0	1,871,960 0 (5,500) 0 288,284 15,100 0		
10.11 10.12 10.51 10.61 10.62 10.63	Change in Health Benefit Costs Change in Variable Benefits Costs  Annualization CEC for Permanent Positions CEC for Group Positions CEC for Elected Officials & Commissioners  FY 2023 PROGRAM MAINTENANCE	1 1.00%	21.00	1,365,506 213,294 12,500 0	214,410 0 30,290	292,044 (5,500) 44,700 2,600 0	1,871,960 0 (5,500) 0 288,284 15,100 0		
10.11 10.12 10.51 10.61 10.62 10.63	Change in Health Benefit Costs Change in Variable Benefits Costs  Annualization CEC for Permanent Positions CEC for Group Positions CEC for Elected Officials & Commissioners  FY 2023 PROGRAM MAINTENANCE	1 1.00%	21.00	1,365,506 213,294 12,500 0	214,410 0 30,290	292,044 (5,500) 44,700 2,600 0	1,871,960 0 (5,500) 0 288,284 15,100 0		
10.11 10.12 10.51 10.61 10.62 10.63 11.00	Change in Health Benefit Costs Change in Variable Benefits Costs  Annualization CEC for Permanent Positions CEC for Group Positions CEC for Elected Officials & Commissioners  FY 2023 PROGRAM MAINTENANCE	1 1.00%	21.00	1,365,506 213,294 12,500 0	214,410 0 30,290	292,044 (5,500) 44,700 2,600 0	1,871,960 0 (5,500) 0 288,284 15,100 0		

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