

Part I – Agency Profile

Agency Overview

The Idaho Department of Commerce strives to increase jobs and advance economic prosperity of Idaho citizens, upgrade public facilities necessary for economic growth and promote Idaho's products, people, and places.

Economic development and businesses are the top priorities of the department. The department's constant focus is to understand the needs of Idaho's industries and communities and to provide timely, effective, and flexible solutions that are lockstep with the aggressive timeframes that commerce demands. The end result: businesses and communities in Idaho will know they have a resource, advocate, and most importantly, a partner in state government.

Four advisory boards — Economic Advisory Council (EAC), Idaho Travel Council (ITC), Idaho Global Entrepreneurial Mission (IGEM) Council, and Idaho Broadband Advisory Board (IBAB) — provide guidance and oversight for several department programs. All members of these boards are appointed by the Governor or Legislature to represent the various regions of the state. Council members represent a broad constituency of private and public-sector interests.

Core Functions/Idaho Code

Idaho Department of Commerce is designated under Idaho Code Title 67, Chapter 47. The Idaho Department of Commerce is committed to ensuring access to a comprehensive menu of high-quality services, education, training, and information for all its customers and partners. The agency offers many economic development programs through:

Business Retention and Expansion provides ongoing communication and outreach to existing Idaho businesses to support growth and expansion opportunities. This team also provides a curriculum of tiered training opportunities for Idaho communities - especially rural communities - to ensure they are prepared to support business growth.

Business Attraction coordinates with local economic development professionals throughout Idaho on demand-driven and proactive business expansion opportunities that are initiated by companies and/or site selectors reaching out to the state to explore potential expansion or relocation opportunities.

Tourism Development works to expand Idaho's tourism and recreation industry by marketing the state and travel opportunities to both domestic and international business and leisure travelers; awards grants to local communities to promote tourism; develops, supports, and promotes tourism events and attractions.

Community Development provides financial and technical assistance to Idaho's cities and counties for construction and rehabilitation of public facilities necessary to support economic diversification, job creation, business expansion, and a sense of community.

Office of Broadband serves as a dedicated resource for the Idaho Broadband Advisory Board (IBAB) and its state broadband strategy and plan including consumer education, facilitating new service opportunities, funding resources, and infrastructure coordination to reach unserved and underserved communities in the state.

Idaho Global Entrepreneurial Mission, or IGEM, leverages private-industry guidance and the talent and expertise of Idaho's research universities to commercialize innovative and viable technologies that will strengthen Idaho's economy.

International Business Development supports Idaho businesses' efforts to export goods and services; develops new markets; increases foreign awareness and acceptance of Idaho's products and services; supports foreign direct investment opportunities; and manages Idaho's three international trade offices.

Economic Development Projects include identifying partners throughout the state and discussing issues that are affecting economic development such as broadband, cybersecurity, the semiconductor industry, nuclear energy, affordable housing, outdoor recreation, etc. Through these conversations it is the goal of the department to develop recommendations so the state can properly address these challenges.

Marketing and Public Information provides support to the entire department through strategic outreach to media, government partners, and other key stakeholders that are focused on showcasing the success stories of Idaho businesses and highlighting Idaho's business-friendly environment to companies outside the state.

Operations supports the department through day-to-day fiscal, payroll and HR functions. The team also provides grant management and reporting across the various grant programs throughout the department. The Shared Services team provides centralized administrative support to all Commerce teams to ensure team members can maintain their focus on key goals and objectives.

Revenue and Expenditures

Revenue	FY 2020	FY 2021	FY 2022	FY 2023
General Fund	\$5,372,700	\$5,043,800	\$5,526,800	\$6,338,100
Idaho Opportunity Fund	\$0	\$0	\$0	\$2,000,000
Misc. Revenue	\$3,400	\$100	\$1,200	\$0
Federal Fund	\$10,017,900	\$7,089,500	\$8,658,900	\$8,178,300
Seminars & Publications	\$158,700	\$57,500	\$67,000	\$132,300
Idaho Travel & Convention	\$13,132,800	\$14,854,900	\$20,719,400	\$21,436,600
Broadband Fund		\$35,000,000	\$126,500	\$821,978
CARES Act		\$46,591,900	\$63,720	\$1,000,000
Total	\$28,685,500	\$108,637,700	\$35,163,520	\$39,907,278
Expenditures	FY 2020	FY 2021	FY 2022	FY 2023
Personnel Costs	\$3,289,700	\$3,176,000	\$3,322,400	\$3,686,600
Operating Expenditures	\$9,041,000	\$14,852,200	\$10,503,700	\$11,806,400
Capital Outlay	\$400	\$2,000	\$77,800	\$48,100
Trustee/Benefit Payments	\$17,940,100	\$52,103,500	\$30,050,500	\$17,737,600
Total	\$30,271,200	\$70,133,700	\$43,954,400	\$33,278,700

Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2020	FY 2021	FY 2022	FY 2023
Business Attraction Leads	89	91	76	61
Business Retention & Expansion: Outreach	743	956	1267	828
Community Development Consultations	76	40	45	40
International Trade Inquiries	496	558	460	570
Total Tourism Inquiries	2,170,084	4,822,297	2,932,022	2,896,704
Total Number of Grants Deployed	110	173	143	185

Part II – Performance Measures

Performance Measure		FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
Goal 1: Support Existing Business						
1. Number of jobs created and retained	actual	5232	2278	1549	3134	
	target	1500	1500	1500	1500	1700
2. Percentage growth of State GDP (billions)	actual	\$69,414 (-7.93%)	\$77,776 12.05%	\$94,316 12.50%	\$109,546 13.80%	
	target	3% growth	2% growth	3% growth	3% growth	3.2% growth
3. Number of new business expansion projects announced	actual	16	18	21	23	
	target	8	8	8	8	10
Goal 2: Strategic Business Attraction & Promoting Responsible Incentives						
4. Amount of statewide capital expenditures by companies in Idaho	actual	\$573,383,179	\$950,872,107	\$1,725,500,000	\$15,314,198,000	
	target	\$300,000,000	\$500,000,000	\$500,000,000	\$500,000,000	\$500,000,000
5. Conversion rate of leads to site visits	actual	56%	67%	51%	50%	
	target	50%	50%	50%	50%	50%
6. Number of TRI project awards	actual	12	15	11	4	
	target	8	8	8	8	8
Goal 3: Support Idaho Businesses with International & Domestic Trade Expansions						
7. Number of international trade outreach activities organized	actual	1-Trade Mission 7-Trade Shows	2- Trade Missions 4 – Trade Show	18 Trade Missions &/or Trade Shows	15 Trade Missions &/or Trade Shows	
	target	1-Trade Mission 5-Trade Shows	1-Trade Mission 5-Trade Shows	9 trade shows &/or missions	6 Trade Shows &/or missions	8 Trade Shows &/or Trade Missions
Goal 4: Market and Promoting Idaho’s Tourism and Outdoor Recreation Opportunities						
8. Percentage change in 2% lodging tax collection revenue year over year	actual	\$13,119,105 (-3.91)	\$14,811,691 12.90%	\$20,642,939 39.37%	\$21,255,249 3.41%	
	target	11% growth	-30% decline	10% growth	10% growth	2.80% growth

Performance Measure		FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
Goal 5: Advance Idaho’s Innovation and Commercialization Ecosystem						
9. Number of funded IGEM projects initiated by Commerce	actual	2	6	6	5	
	target	1	1	2	2	2
Goal 6: Facilitate the Idaho Broadband Office, Broadband Grant Programs and Other Projects to Support the Governor’s Broadband Connectivity for all Communities						
	actual	NA	\$50M	\$10M	\$120M	
OLD						
10. Office of Broadband to lead the solicitation for ARPA and IIJA funds for approx. \$500M to \$1B for broadband in Idaho over approx. 5 years	target	NA	\$50M	\$10M	\$100M	NA
NEW						
10. Number of new broadband service connections for households through grants directed by the Idaho Broadband Advisory Board	actual	NA	30,329	4,467	NA	
	target	NA	40,000	10,000	NA	75,000 households within 5 years from FY 24

Performance Measure Explanatory Notes

1. New jobs are created through the expansion of existing Idaho businesses or the recruitment of new businesses to the state. Jobs included in this calculation encompass those resulting from the Department of Commerce’s business development efforts, and/or through support the department provides to local economic development organizations throughout the state. One of the department’s other priorities is to protect and retain existing jobs within the state. Idaho companies are not immune from aggressive recruitment efforts undertaken by other states and communities; thus, the department is continually engaged with local businesses to ensure they maintain their presence in the state. Job creation and retention numbers are monitored and tracked through the department’s internal Salesforce database system.
2. Idaho Gross Domestic Product (GDP) is a primary measurement to track the economic growth of Idaho. GDP is reported by the U.S. Bureau of Economic Analysis.
3. Assist existing Idaho businesses with expansion.
4. Capital expenditure represents the private-sector investment in land, property, and/or equipment in a business expansion or relocation project. Cap Ex is tracked through the department’s internal Salesforce database system.

5. A lead represents an entry-level contact with the state from a company with the expressed desire to expand or relocate its business. One of the key indicators that the state is under strong consideration by a company is a site visit made by its decision makers. The conversion rate of leads to site visits is a performance measure by which the department will measure the success of its business attraction efforts.
6. Award incentive for existing and new Idaho businesses that generate higher-wage jobs.
7. Trade missions are led by high ranking government officials to take a group of companies to a foreign country or region to promote their products and/or services. The Idaho Department of Commerce organizes Idaho pavilions at various international trade shows to provide companies the opportunities to exhibit their products and/or services. Both activities aid the increase of export sales.
8. The total 2% hotel/motel and private campground tax collected as reported to the department by the Idaho State Tax Commission.
9. Strengthen the existing partnerships with universities, the private sector, INL, HERC, and CAES to enhance spinoff business activity and commercialization of university research.
10. The Office of Broadband completed the solicitation of funds in FY23. New broadband service to households is a benchmark created for FY21 and FY22, but we did not award any grants in FY23 thus no households were connected. Going forward in FY24 and for the next 5 years our goal will be to measure service to households. Broadband speed is defined by the Federal Communications Commission (FCC) as any type of internet connection delivered at speeds at a minimum of 25 megabits per second (Mbps) download and at a minimum of 3 Mbps upload. But the new guideline speeds for FY24 are 100 Mbps download speed and 20 Mbps upload speed for federal funding purposes. New service to households is defined as the Idaho Office of Broadband helping facilitate grants, assistance, coordination, and implementation of new service to households who do not meet the minimum criteria of broadband service. Securing future federal funding for deploying broadband in Idaho means the amount of federal dollars appropriated by the Idaho legislature for broadband deployment.

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