

Part I – Agency Profile

Agency Overview

The Idaho Division of Vocational Rehabilitation (IDVR) is an agency under the oversight of the Office of the State Board of Education. Jane Donnellan is the Administrator for the Division. IDVR is charged with management of the State/Federal Vocational Rehabilitation Program and the fiscal management of the Council for the Deaf and Hard of Hearing (CDHH). Under the Federal Vocational Rehabilitation Program, each state has the ability to choose a combined or separate agency to serve individuals who are blind and/or visually impaired. In Idaho, a separate state agency (the Idaho Commission for the Blind and Visually Impaired) provides vocational rehabilitation services for those who have a primary disability of blindness and/or visually impaired.

The public Vocational Rehabilitation program is one of the oldest and most successful State/Federal programs in the United States. Vocational Rehabilitation serves individuals with severe disabilities that impose significant barriers to their employment. In FY2023, the average time needed for a person to complete a rehabilitation plan and become employed was 24 months. Furthermore, employment of individuals with disabilities resulted in a 561% increase in customer weekly earnings and significantly decreases the need for public support.

The structure of the Vocational Rehabilitation program includes Field Services, Planning and Evaluation, Fiscal, Pre-Employment Transition Services, Business Engagement units, as well as a general administrative unit. Under the Field Services unit, there are eight (8) regional managers who supervise field staff in the following regions: Coeur d'Alene, Lewiston, Treasure Valley East, Treasure Valley Central, Treasure Valley West, Twin Falls, Pocatello, and Idaho Falls.

The VR program has 141.5 FTPs and is comprised of 145 employees, of which 137 are full-time positions. There are nineteen (19) offices statewide located in Boise, Meridian, Coeur d'Alene, Sandpoint, Lewiston, Orofino, Twin Falls, Burley, Pocatello, Blackfoot, Preston, , Rexburg, Nampa, and two (2) offices in Idaho Falls. There is one (1) Central Office, eight (8) regional offices, seven (7) general sub-offices, and three (3) corrections sub-offices.

Core Functions/Idaho Code

Legal Authority for the Idaho Division of Vocational Rehabilitation is Idaho Code, 33-2301, and the Rehabilitation Act of 1973, as amended by the Workforce Innovation and Opportunity Act (WIOA), Public Law 113-128 and is augmented by regulations promulgated and set forth in 34 CFR §§ 361, 363, and 397.

Services that may be available to individuals with disabilities include evaluation of rehabilitation potential, vocational guidance and counseling, physical and mental restoration, vocational, academic, and other related training, and job placement and other support services, which can reasonably be expected to benefit the individual in terms of employment.

Effective July 1, 2022, Senate Bill No. 1399 transferred the administration of the Extended Employment Services (EES) program from the Idaho Division of Vocational Rehabilitation to the Idaho Department of Health and Welfare. The Division will no longer report information on this program.

Council for the Deaf and Hard of Hearing (CDHH) is an independent agency. This is a flow-through council for budgetary and administrative support purposes only with no direct programmatic implication for IDVR. The program has 4.5 FTP, of which four are full-time and one is a part-time position. The Council's vision is to ensure that individuals who are deaf, hard of hearing, or hearing impaired have a centralized location to obtain resources and information about available services (Idaho Code, Title 67, Chapter 73, Idaho State Council for the Deaf and Hard of Hearing 67-7301 – 67-7308).

Revenue and Expenditures

Revenue	FY 2020	FY 2021	FY 2022	FY 2023
General Fund	\$7,550,130	\$7,719,300	\$8,207,401	\$4,987,150
Rehab Rev & Refunds	\$891,200	\$1,425,847	\$1,243,920	\$1,008,745
Federal Grant	\$15,153,542	\$13,572,235	\$13,608,811	\$15,992,542
Miscellaneous Revenue	\$681,692	\$533,797	\$414,596	\$368,130
Total	\$24,276,564	\$23,251,179	\$23,474,728	\$22,356,567
Expenditures	FY 2020	FY 2021	FY 2022	FY 2023
Personnel Costs	\$10,319,069	\$10,294,796	\$10,812,408	\$11,332,394
Operating Expenditures	\$2,155,746	\$2,128,335	\$1,788,619	\$2,177,563
Capital Outlay	\$96,148	\$42,017	\$378,777	\$346,596
Trustee/Benefit Payments	\$10,392,458	\$9,055,033	\$10,109,156	\$9,110,117
Total	\$22,963,421	\$21,520,181	\$23,088,960	\$22,966,670

Notes: The decrease in FY 2023 General Fund revenue is a result of the transfer of the Extended Employment Services program. Portions of previous years' fund balances in both the Rehab Rev & Refunds and Miscellaneous Revenue Funds were utilized in FY2023 resulting in expenditures exceeding revenue in FY2023.

Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2020	FY 2021	FY 2022	FY 2023
Number of Participants Receiving Services by IDVR	5,878	5,056	4,479	4,323
Total Number of Individuals Served by IDVR	*8,512	*7,667	*7,852	*8,738
Number of Individuals Who Went to Work After Receiving VR Services	808	658	773	690

Notes: Beginning FY2020, the definition of 'individuals served' changed to match the federal definition of 'participants served': Individuals who received at least one service under an Individualized Plan for Employment (IPE).

IDVR added 'Total Number of Individuals Served': This includes potentially eligible students who receive a service in the current year or any individual who has an open VR case in the year.

*SY2023 is the first year the Division included this data element. The calculation and data were updated after initial report submission.

FY2023 Performance Highlights

The Division utilizes the Primary Performance Indicators (PPI) as required by the Workforce Innovation and Opportunity Act (WIOA) as well as other internal measures to gauge performance. The Division last negotiated federal performance targets with Rehabilitation Services Administration (RSA) in Spring 2022. The negotiated targets will be adjusted year-over-year based upon prior year performance and application of the federal Statistical Adjustment Model, per the U.S. Departments of Education and Labor. The Division continues to outperform established federal targets.

Part II – Performance Measures

Performance Measures		FY 2020	FY 2021	FY 2022	FY 2023	FY 2024
Goal 1						
Provide quality, relevant, individualized vocational rehabilitation services to individuals with disabilities to maximize their career potential.						
1. Number of students receiving Pre-employment Transition Services (Pre-ETS) Goal 1 Objective 1	actual	1027	1216	1945	2784	
	target	≥ 947	≥ 1027	≥1216	≥1945	≥2784
Goal 2						
Improve VR program efficiency through continuous quality improvement activities.						
2. Primary Performance Indicator: Median Earnings 2 nd Quarter after Exit	actual	\$4121	\$4242	\$4446	\$4944	
	target	≥ ^(P) \$4680	≥ ^(P) \$4680	≥ ^(P) \$4680	≥\$4400	≥\$4500
3. Customer satisfaction rate (as demonstrated by “agree’ and “strongly agree’ responses Goal 2 Objective 2.2	actual	81.4%	80.91%	80.95%	81.35%	
	target	≥ 90%	≥ 90%	≥ 90%	≥ 90%	≥ 90%
4. Of those cases using CRP employment services, the percentage which contributed to successful case closure Goal 2 Objective 2.4	actual	43.5%	44.3%	51.1%	50.8%	
	target	≥ 30%	≥ 30%	≥ 30%	≥ 30%	≥ 30%

Performance Measures Explanatory Notes:

The Division is aligning federal Primary Performance Indicator (PPI) data beginning in SY2021 with Rehabilitation Service Administration (RSA) defined cohort periods, which now allows the Division to report complete data versus preliminary data.

Performance measure one (1) includes services purchased from vendors and services provided by VR counselors.

Performance measure two (2) is a federal PPI. Targets were negotiated with RSA for a two-year period in alignment with the Combined State Plan cycle. This new target supplants previous years preliminary (P) targets. FY2023 data reflects RSA’s cohort period 7/1/2021-6/30/2022.

For More Information Contact

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