

Part I – Agency Profile

Agency Overview

A major state government reorganization in 1974 resulted in the creation of the Department of Self-Governing Agencies, which incorporates professional and occupational licensing boards. In the 2020 Idaho Legislative Session, HB 318 was signed into law codifying two substantial changes:

- Creation of a new Division of Occupational and Professional Licenses from the former Bureau of Occupational Licensing.
- Providing the Governor authority to reorganize programs and boards within the Department of Self-Governing Agencies as needed to create an orderly arrangement in the administration of government.

Pursuant to title 67-2601(2)(h), Idaho Code, the Division of Occupational and Professional Licenses exists within the Department of Self-Governing Agencies. On June 3, 2020, Governor Little issued Executive Order 2020-10 reorganizing 11 agencies into one. The 48 Boards and Commissions were organized into the following three bureaus, and the fourth bureau contains administrative functions that are common across the other three bureaus that have been consolidated for efficiencies and consistency:

1. Building, Construction, and Real Estate;
2. Occupational Licenses;
3. Health Professions; and
4. Administration

Executive Order 2020-10 tasked the Division administrator to establish a plan to coordinate the move of boards assigned to DOPL to a central office location so that Idahoans may access a one-stop shop for state licenses. In addition, Executive Order 2020-10 tasked the Division administrator to establish a plan to seek efficiencies from the combined organization including, but not limited to, the consolidation of information technology systems across boards where practicable. In the 2021 Idaho Legislative Session, the restructuring of 11 agencies encompassing 48 boards and commissions into DOPL was enshrined into Idaho Code with the signature of three regulatory framework bills:

- SB 1024 – Vesting the division hiring authority in the Division administrator
- SB 1026 – Changing the statute references of previous self-governing agencies to their new name, the Division of Occupational and Professional Licenses
- SB 1056 – Detailing the duties of the Division administrator and transitioning all boards and commissions to the ‘Occupational Licenses Fund’

In the 2022 Idaho Legislative Session, the legislature consolidated the Architects and Landscape Architects professions into one board through SB 1232 and created the new Board of Naturopathic Health Care to regulate and license naturopathic doctors in SB 1330a. In the 2024 Idaho Legislative Session, the legislature consolidated the Idaho Board of Nursing and the Idaho Midwifery Board into one board through HB 437 and consolidated the four (4) advisory boards under the Board of Medicine into one Allied Health Board through HB 436. The four (4) boards that now name up the Allied Health Board are, Respiratory Therapy Licensure Board, Naturopathic Medical Board, Board of Athletic Trainers, and the Dietetic Licensure Board. The Division serves 45 boards and commissions, 3 major safety programs and 8 advisory committees with a leadership staff that consists of the Division administrator, and five bureau chiefs. The Division has reorganized the entire structure to allow for efficient service to regulatory Boards, licensees, applicants, and the public. The Division is subject to economic changes, population trends, and other factors that directly affect the number of new applicants, permits, plan reviews, the number of licenses renewed annually, and the number of complaints. These, in turn, impact each board’s revenues and expenses.

The Division's operations depend almost exclusively on dedicated funds generated from fees for applications, original licenses/registrations, renewals, permits, plan reviews, examinations, and disciplinary fines. The Damage Prevention Program generates fees based on One-Call activity, is awarded federal funds through the U.S. Department of Transportation and assesses penalties for the damage of underground utilities. The Industrial Safety and Logging Safety programs bill the Idaho Industrial Commission for the authorized appropriation associated with the operation of these programs. In addition, federal funding is received from the U.S. Department of Housing and Urban Development (HUD) which is utilized to help defray the costs of the Division serving as the State Administrative Agency for the HUD Manufactured Housing Program.

Core Functions/Idaho Code

The Division of Occupational and Professional Licenses is a self-governing agency pursuant to [Idaho Code § 67-2601\(2\)\(h\)](#). The Division umbrella provides the administrative, fiscal, legal, and investigative services for each of the forty-five boards and commissions. While each profession, occupation, and trade is different, all Boards have the same charge: consumer protection. They do this by ensuring that those entering the practice meet minimum standards of competency before issuing a license and responding to complaints from the public. Each Board operates independently under its own laws and rules and operates in alignment with the Division structure and operations. This arrangement allows Boards to maintain an office, to have staff, and to provide services to the public and licensees at a greatly reduced cost to applicants and licensees.

As of July 1, 2024, the following boards and commissions make up three bureaus within the Division:

1. Board of Accountancy
2. Idaho State Board of Acupuncture
3. Board of Architects and Landscape Architects
4. Athletic Commission
5. Barber and Cosmetology Services Licensing Board
6. Building Code Board
7. Board of Chiropractic Physicians
8. Contractors Board
9. Licensing Board of Professional Counselors and Marriage and Family Therapists
10. Damage Prevention Board
11. Board of Dentistry
12. Board of Dentistry
13. Driving Businesses Licensure Board
14. Factory Built Structures Board
15. Electrical Board
16. HVAC Board
17. Professional Engineers and Professional Land Surveyors Board
18. Genetic Counselors Licensing Board
19. Board of Registration for Professional Geologists
20. Liquefied Petroleum Gas Safety Board
21. Board of Massage Therapy
22. Board of Veterinary Medicine
23. Board of Drinking Water and Wastewater Professionals.
24. Board of Medicine
25. Physician Assistant Advisory Committee
26. Allied Health Board
 - a. Respiratory Therapy Licensure Board
 - b. Naturopathic Medical Board
 - c. Board of Athletic Trainers
 - d. Dietetic Licensure Board
27. Board of Morticians
28. Board of Naturopathic Health Care
29. Board of Nursing
 - a. Board of Midwifery
30. Board of Examiners of Nursing Home Administrators
31. Occupational Therapy Licensure Board
32. Board of Optometry
33. Outfitters and Guides Licensing Board
34. Board of Pharmacy
35. Board of Physical Therapists
36. Plumbing Board
37. Board of Podiatry
38. Board of Psychologist Examiners
39. Public Works Contractors Licensing Board
40. Real Estate Appraiser Board
41. Real Estate Commission
42. Board of Examiners of Residential Care Facility Administrators
43. Board of Social Work Examiners
44. Shorthand Reporters Board
45. Speech, Hearing & Communication Services Licensure Board

Revenue and Expenditures

Revenue	FY 2021	FY 2022	FY 2023	FY 2024
Dedicated State Regulatory Fund	\$31,989,800	\$34,500,800	\$33,567,400	\$38,089,001
Federal Grant Fund	\$3,173,900	\$181,700	\$111,500	\$134,862
General Fund	\$2,500	\$0	\$0	\$0
Logging/Industrial Safety Misc. Rev Fund	\$942,500	\$1,284,300	\$1,123,500	\$854,852
Total	\$36,255,800	\$35,966,800	\$34,802,400	\$39,078,715
Expenditures	FY 2021	FY 2022	FY 2023	FY 2024
Personnel Costs	\$19,842,900	\$19,323,100	\$20,827,700	\$22,031,246
Operating Expenditures	\$10,598,200	\$14,640,300	\$8,166,400	\$7,343,997
Capital Outlay	\$1,720,000	\$218,200	\$1,001,200	\$793,252
Trustee/Benefit Payments	\$35,400	\$8,400	\$0	\$0
Total	\$32,196,500	\$34,190,000	\$29,995,300	\$30,168,495

Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2021	FY 2022	FY 2023	FY 2024
Active Licensees on June 30	192,372	231,201	236,953	248,735
Applications Received	-	59,220	42,600	41,109
New Licenses Issued	-	46,646	39,658	40,157
License Renewals Issued	-	114,470	138,899	118,002
Board Meetings Held	-	223	269	249
Administrative Hearings Held	-	9	1	0
Disciplinary Actions ⁴	359	1,156	1,135	383
Facility Inspections ¹	-	14,069	14,067	15,984
Building Permits Issued ²	-	73,933	66,639	65,871
Building Permits Inspections Completed ²	-	158,657	145,875	141,401
Building Plan Reviews Completed ³	1,400	2,107	1,216	1,216
Damage Prevention Education Participants	-	1,140	1,546	763
Manufactured Housing HUD Labels Issued	-	2,874	318	291
Controlled Substance Prescriptions Reported	2,622,418	2,994,666	3,105,173	3,203,985
Patient Profiles Provided	1,006	957	2,050	2,996
PDMP 24/7 Online Request	96,603,632	107,210,493	131,802,861	155,455,964
Pre-Litigation Screening Panels	86	90	80	93
Real Estate Office Audits Completed	390	590	430	477

¹ Regular facility inspections of pharmacies, drug outlets, barber/cosmetology, dental sedation, public buildings, logging operations, elevators, crematories, and liquified petroleum gas storage facilities.

² Building, modular, manufactured housing, electrical, plumbing, & HVAC permits and permit inspections.

³ Building and modular plan reviews inclusive of mechanical, electrical, plumbing and Manual S, J & D design reviews where applicable. FY2022 numbers were updated in FY2023.

⁴ FY22 reporting expanded to include trade permit discipline and notice of violations.

Licensing Freedom Act

Agencies who participate in licensure must report on the number of applicants denied licensure or license renewal and the number of disciplinary actions taken against license holders.

	FY 2021	FY 2022	FY 2023	FY 2024
BOARD OF ACCOUNTANCY				
Total Number of Licenses	3,485	2949	3,343	3,240
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	10	6	13	25
Number of Final Disciplinary Actions Against Licensees	8	0	0	2
IDAHO BOARD OF ACUPUNCTURE				
Total Number of Licenses	214	222	219	225
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	4	1
Number of Final Disciplinary Actions Against Licensees	1	0	1	0
IDAHO BOARD OF ARCHITECTS & LANDSCAPE ARCHITECTS¹				
Total Number of Licenses	2,414	2,536	2,598	2,681
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	5	6	7	6
Number of Final Disciplinary Actions Against Licensees	0	0	1	0
IDAHO ATHLETIC COMMISSION				
Total Number of Licenses	112	118	196	305
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	1	0	0
Number of Final Disciplinary Actions Against Licensees	0	1	0	0
IDAHO BARBER AND COSMETOLOGY SERVICES LICENSING BOARD				
Total Number of Licenses	26,658	27,441	28,537	29,646
Number of New Applicants Denied Licensure	3	0	1	5
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	268	353	279	191
Number of Final Disciplinary Actions Against Licensees	201	249	233	95
IDAHO BOARD OF CHIROPRACTIC PHYSICIANS				
Total Number of Licenses	864	915	905	896
Number of New Applicants Denied Licensure	3	3	2	1
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	5	5	23	17
Number of Final Disciplinary Actions Against Licensees	2	2	1	6

	FY 2021	FY 2022	FY 2023	FY 2024
IDAHO CONTRACTORS BOARD				
Total Number of Licenses	20,440	20,788	21,775	22,773
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	162	206	217	419
Number of Final Disciplinary Actions Against Licensees	75	68	89	1
IDAHO LICENSING BOARD OF PROFESSIONAL COUNSELORS AND MARRIAGE AND FAMILY THERAPISTS				
Total Number of Licenses	2,835	3,208	3,544	4,285
Number of New Applicants Denied Licensure	1	2	0	1
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	43	22	81	78
Number of Final Disciplinary Actions Against Licensees	1	7	17	16
BOARD OF DENTISTRY				
Total Number of Licenses	3,758	4,099	3,281	4,171
Number of New Applicants Denied Licensure	0	0	1	1
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	33	9	17	24
Number of Final Disciplinary Actions Against Licensees	0	0	1	0
IDAHO BOARD OF DENTURITY				
Total Number of Licenses	28	32	25	28
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
STATE DRIVING BUSINESSES LICENSURE BOARD				
Total Number of Licenses	202	201	221	253
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	2	1	0	4
Number of Final Disciplinary Actions Against Licensees	0	2	0	0
ELECTRICAL BOARD				
Total Number of Licenses	16,054	18,658	12,413	17,230
Number of New Applicants Denied Licensure	279	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	9	211	95	66
Number of Final Disciplinary Actions Against Licensee	0	183	75	64
BOARD OF PROFESSIONAL ENGINEERS AND LAND SURVEYORS				
Total Number of Licenses	12273	12,165	13,505	14,739
Number of New Applicants Denied Licensure	5	5	2	11
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	12	13	6	42
Number of Final Disciplinary Actions Against Licensees	0	7	1	0

	FY 2021	FY 2022	FY 2023	FY 2024
FACTORY BUILT STRUCTURES BOARD				
Total Number of Licenses	95	104	106	114
Number of New Applicants Denied Licensure	2	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	1	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
GENETIC COUNSELORS LICENSING BOARD				
Total Number of Licenses	255	344	368	332
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
IDAHO BOARD OF REGISTRATION FOR PROFESSIONAL GEOLOGISTS				
Total Number of Licenses	544	514	511	573
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	1	0	0	0
HVAC BOARD				
Total Number of Licenses	7,828	9,039	8,846	7,093
Number of New Applicants Denied Licensure	63	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	436	51	39
Number of Final Disciplinary Actions Against Licensees	0	424	32	36
IDAHO LIQUEFIED PETROLEUM GAS SAFETY BOARD				
Total Number of Licenses	553	447	461	485
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	41	7	60	4
Number of Final Disciplinary Actions Against Licensees	0	0	11	0
IDAHO BOARD OF MASSAGE THERAPY				
Total Number of Licenses	2,445	2,538	2,605	2,729
Number of New Applicants Denied Licensure	1	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	11	9	31	20
Number of Final Disciplinary Actions Against Licensees	4	4	8	7
BOARD OF MEDICINE				
Total Number of Licenses	11,176	10,288	10,503	13,621
Number of New Applicants Denied Licensure	3	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	165	336	234	178
Number of Final Disciplinary Actions Against Licensees	8	10	4	7

	FY 2021	FY 2022	FY 2023	FY 2024
BOARD OF ATHLETIC TRAINERS				
Total Number of Licenses	308	344	336	340
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	1	2	0
Number of Final Disciplinary Actions Against Licensees	0	1	0	0
DIETETIC LICENSURE BOARD				
Total Number of Licenses	727	817	878	950
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
RESPIRATORY THERAPY LICENSURE BOARD				
Total Number of Licenses	1,193	1,380	1,277	1,373
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	11	7	1	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
NATUROPATHIC MEDICAL BOARD²				
Total Number of Licenses	24	64	69	81
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	8	2	1
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
STATE BOARD OF MIDWIFERY				
Total Number of Licenses	60	76	85	85
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	11	0	3	5
Number of Final Disciplinary Actions Against Licensees	2	1	3	3
IDAHO BOARD OF MORTICIANS				
Total Number of Licenses	415	372	367	463
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	3	7	16	13
Number of Final Disciplinary Actions Against Licensees	0	6	3	2
BOARD OF NURSING				
Total Number of Licenses	34,498	35,721	38,776	37,069
Number of New Applicants Denied Licensure	1	0	0	1
Number of Applicants Refused Renewal of a License	1	0	0	0
Number of Complaints Against Licensees	612	331	215	146
Number of Final Disciplinary Actions Against Licensees	15	7	4	14

	FY 2021	FY 2022	FY 2023	FY 2024
IDAHO BOARD OF EXAMINERS OF NURSING HOME ADMINISTRATORS				
Total Number of Licenses	199	201	202	215
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	1	0	3	4
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
STATE OCCUPATIONAL THERAPY LICENSURE BOARD				
Total Number of Licenses	1,237	1,329	1,336	1,443
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	3
Number of Final Disciplinary Actions Against Licensees	1	0	0	0
IDAHO BOARD OF OPTOMETRY				
Total Number of Licenses	481	498	525	532
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	6	3	0	1
Number of Final Disciplinary Actions Against Licensees	0	0	0	0
OUTFITTERS AND GUIDES LICENSING BOARD				
Total Number of Licenses	4,041	3,846	4,482	3,231
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	20	15	29	62
Number of Final Disciplinary Actions Against Licensees	10	2	5	0
BOARD OF PHARMACY				
Total Number of Licenses	22,160	24,446	25,776	26,731
Number of New Applicants Denied Licensure	0	0	1	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	398	197	234	282
Number of Final Disciplinary Actions Against Licensees	26	26	11	4
PHYSICAL THERAPY LICENSURE BOARD				
Total Number of Licenses	3,440	3,891	3,963	4,078
Number of New Applicants Denied Licensure	2	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	2	4	2	14
Number of Final Disciplinary Actions Against Licensees	2	0	1	1
PLUMBING BOARD				
Total Number of Licenses	7,699	8,190	8,670	9,174
Number of New Applicants Denied Licensure	87	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	10	150	102	73
Number of Final Disciplinary Actions Against Licensees	0	135	78	72

	FY 2021	FY 2022	FY 2023	FY 2024
IDAHO BOARD OF PODIATRY				
Total Number of Licenses	80	91	92	91
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	2	4	0	1
Number of Final Disciplinary Actions Against Licensees	0	1	0	0
IDAHO BOARD OF PSYCHOLOGIST EXAMINERS				
Total Number of Licenses	556	655	566	653
Number of New Applicants Denied Licensure	2	0	1	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	3	5	4	3
Number of Final Disciplinary Actions Against Licensees	2	0	0	0
PUBLIC WORKS CONTRACTORS LICENSE BOARD				
Total Number of Licenses	3,021	3,467	3,641	3,375
Number of New Applicants Denied Licensure	17	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	2	3	0	2
Number of Final Disciplinary Actions Against Licensees	0	0	0	2
IDAHO BOARD OF EXAMINERS OF RESIDENTIAL CARE FACILITY ADMINISTRATORS				
Total Number of Licenses	466	460	449	449
Number of New Applicants Denied Licensure	0	2	1	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	5	2	6	5
Number of Final Disciplinary Actions Against Licensees	3	4	2	2
IDAHO REAL ESTATE APPRAISER BOARD				
Total Number of Licenses	869	909	922	1,051
Number of New Applicants Denied Licensure	0	0	0	1
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	34	13	11	6
Number of Final Disciplinary Actions Against Licensees	5	2	4	0
IDAHO REAL ESTATE COMMISSION				
Total Number of Licenses	17,294	18,411	18,151	18,118
Number of New Applicants Denied Licensure	3	5	2	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	489	387	796	129
Number of Final Disciplinary Actions Against Licensees	403	329	537	25
IDAHO CERTIFIED SHORTHAND REPORTERS BOARD				
Total Number of Licenses	172	165	176	177
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	0	0	0	0
Number of Final Disciplinary Actions Against Licensees	0	0	0	0

	FY 2021	FY 2022	FY 2023	FY 2024
SOCIAL WORKERS				
Total Number of Licenses	4,436	4,696	4,914	5,347
Number of New Applicants Denied Licensure	2	2	0	4
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	52	36	68	89
Number of Final Disciplinary Actions Against Licensees	3	10	13	21
SPEECH, HEARING & COMMUNICATION SERVICES LICENSURE BOARD				
Total Number of Licenses	1849	2,142	2,039	2,343
Number of New Applicants Denied Licensure	0	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	6	7	6	5
Number of Final Disciplinary Actions Against Licensees	4	0	0	2
BOARD OF VETERINARY MEDICINE				
Total Number of Licenses	1,771	1,743	1,595	1,922
Number of New Applicants Denied Licensure	3	0	0	0
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	23	14	11	17
Number of Final Disciplinary Actions Against Licensees	7	1	0	1
WATER AND WASTEWATER PROFESSIONALS				
Total Number of Licenses	3,735	3,613	3,704	4,025
Number of New Applicants Denied Licensure	1	0	0	1
Number of Applicants Refused Renewal of a License	0	0	0	0
Number of Complaints Against Licensees	4	3	5	4
Number of Final Disciplinary Actions Against Licensees	5	3	0	0

1. FY 23 combined Architects and Landscape Architects

2. Naturopathic Medical Board established 7/2020

3. The Naturopathic Health Care Board Anticipates processing licensure application in FY25

Part II – Performance Measures

Performance Measure		FY 2021	FY 2022	FY 2023	FY 2024
1. Annually perform inspections for 100% of trade installation code compliance, elevator, drug outlets, infection control, barbers and cosmetology, and mortician inspections.	actual		80%	80%	80%
	target	-	100%	100%	100%
2. By December 2025, 90% of board and commission investigations resolved within 120 days	actual		55%	60%	40%
	target	-	60%	70%	75%
3. By July 2027, 90% of applications processed within 5 business days	actual			-	50%
	target	-	-	90%	90%
4. By July 2025, 90% of permits issued within 1 business day	actual			-	99%
	target	-	-	90%	90%
5. By July 2025, 90% of inspections completed within 2 business days	actual			-	99%
	target	-	-	90%	90%
6. By December 2028, 80% of healthcare prescribers will meet the statutory requirement of checking the prescription drug monitoring program before prescribing opioids or benzodiazepines.	actual		7.93%	26.38%	25.78%
	target	-	25%	50%	60%

Goals 3-5 were new in FY 2023 and did not have measurable data at that time.

For More Information Contact

Russ Barron, MBA, CPM
 Division Administrator
 Division of Occupational and Professional Licenses
 11341 W. Chinden Blvd.
 Boise, ID 83714
 Phone: (208) 334-3233
 Email: russell.barron@dopl.idaho.gov