Agency: Office of Performance Evaluations

In accordance with 67-3502 Idaho Code, I certify the included budget properly states the receipts and expenditures of the departments (agency,

office, or institution) for the fiscal years indicated.

Signature of Department
Director:

Date: 08/27/24

	U	_				
	liv	FY 2024 Total Appropriation	FY 2024 Total Expenditures	FY 2025 Original Appropriation	FY 2025 Estimated Expenditures	FY 2026 Total Request
Appropriation Unit						
Office of Performance Evaluations		1,063,900	965,376	1,083,600	1,083,600	1,103,800
	Total	1,063,900	965,376	1,083,600	1,083,600	1,103,800
By Fund Source						
G 10000 General		1,063,900	965,376	1,083,600	1,083,600	1,103,800
	Total	1,063,900	965,376	1,083,600	1,083,600	1,103,800
By Account Category						
Personnel Cost		991,500	890,123	1,015,000	1,015,000	1,035,200
Operating Expense		68,400	71,743	68,600	68,600	68,600
Capital Outlay		4,000	3,510	0	0	0
	Total	1,063,900	965,376	1,083,600	1,083,600	1,103,800
FTP Positions		8.00	8.00	8.00	8.00	8.00
	Total	8.00	8.00	8.00	8.00	8.00

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Division Description Request for Fiscal Year: 2026

Agency: Office of Performance Evaluations 104

Division: Office of Performance Evaluations OP1

Statutory Authority: IC §67-457 through §67-464

The Office of Performance Evaluations (OPE) is a nonpartisan legislative office that promotes accountability and confidence in state government (Sections 67-457 through 67-464, Idaho Code). OPE staff works under the general direction of the Joint Legislative Oversight Committee (JLOC), which consists of an equal number of legislators from both political parties and both houses.

The office conducts independent, objective, and in-depth performance evaluations of state agencies, programs, and functions. OPE staff report evaluation results and recommendations to:

- JLOC and other legislative committees to assist them in making policy and budgetary decisions; and
- State agencies to help them improve their operational efficiency and program effectiveness.

#### OPE evaluations help:

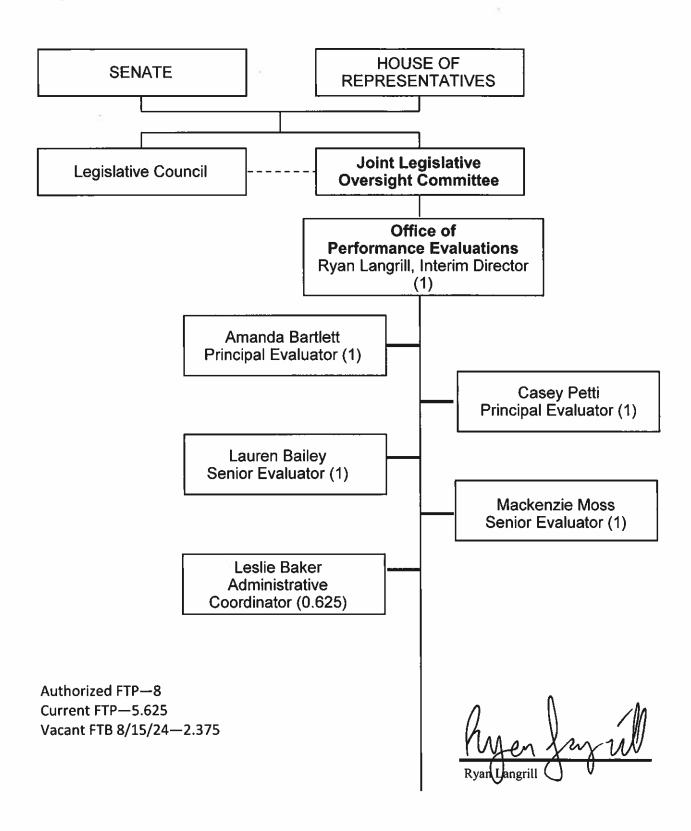
- Ensure compliance with state laws and legislative intent;
- Improve government performance and accountability to the public; and
- Identify cost savings and opportunities to avoid unnecessary future costs.

Section 67-3506, Idaho Code, states that the Governor shall transmit the budget requests of the legislative and judicial departments to the Legislature as they were submitted by the departments.

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# Organizational Chart for the Office of Performance Evaluations

August 2024



8/27/24, 9:29AM

Run Date:

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		FTP	Personnel Costs	Operating Expense	Capital Outlay	Trustee Benefit	Total
Agency	Office of Performance Evaluation	าร					104
Divisio	n Office of Performance Evaluation	าร					OP1
Approp	oriation Unit Office of Performance	e Evaluations					LBPA
FY 202	4 Total Appropriation						
1.00	FY 2024 Total Appropriation						LBPA
H	301						
	10000 General	8.00	991,500	68,400	4,000	0	1,063,900
		8.00	991,500	68,400	4,000	0	1,063,900
1.21	Account Transfers						LBPA
	10000 General	0.00	(10,000)	10,000	0	0	0
	_	0.00	(10,000)	10,000	0	0	0
1.61	Reverted Appropriation Balance	es					LBPA
	10000 General	0.00	(91,377)	(6,657)	(490)	0	(98,524)
		0.00	(91,377)	(6,657)	(490)	0	(98,524)
FY 202	4 Actual Expenditures						
2.00	FY 2024 Actual Expenditures						LBPA
	10000 General	8.00	890,123	71,743	3,510	0	965,376
	_	8.00	890,123	71,743	3,510	0	965,376
FY 202	5 Original Appropriation						
3.00	FY 2025 Original Appropriation						LBPA
H	475, H682						
	10000 General	8.00	1,015,000	68,600	0	0	1,083,600
		8.00	1,015,000	68,600	0	0	1,083,600
	5Total Appropriation						
5.00	FY 2025 Total Appropriation						LBPA
	10000 General	8.00	1,015,000	68,600	0	0	1,083,600
		8.00	1,015,000	68,600	0	0	1,083,600
	5 Estimated Expenditures						
7.00	FY 2025 Estimated Expenditure	S					LBPA
	10000 General	8.00	1,015,000	68,600	0	0	1,083,600
		8.00	1,015,000	68,600	0	0	1,083,600
FY 202	6 Base						
9.00	FY 2026 Base						LBPA
	10000 General	8.00	1,015,000	68,600	0	0	1,083,600
		8.00	1,015,000	68,600	0	0	1,083,600
Progra	m Maintenance						
10.11	Change in Health Benefit Costs						LBPA

		FTP	Personnel Costs	Operating Expense	Capital Outlay	Trustee Benefit	Total
Thi	s decision unit reflects a change i	n the employer	health benefit cos	ts.			
	10000 General	0.00	10,400	0	0	0	10,400
		0.00	10,400	0	0	0	10,400
10.12	Change in Variable Benefit Co	osts					LBPA
Thi	s decision unit reflects a change i	in variable benef	fits.				
	10000 General	0.00	900	0	0	0	900
		0.00	900	0	0	0	900
10.61	Salary Multiplier - Regular Em	ployees					LBPA
Thi	s decision unit reflects a 1% salar	ry multiplier for F	Regular Employee	S.			
	10000 General	0.00	8,900	0	0	0	8,900
		0.00	8,900	0	0	0	8,900
FY 2026	Total Maintenance						
11.00	FY 2026 Total Maintenance						LBPA
	10000 General	8.00	1,035,200	68,600	0	0	1,103,800
		8.00	1,035,200	68,600	0	0	1,103,800
FY 2026	Total						
13.00	FY 2026 Total						LBPA
	10000 General	8.00	1,035,200	68,600	0	0	1,103,800
		8.00	1,035,200	68,600	0	0	1,103,800

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Request for Fiscal Year: 2

Agency: Office of Performance Evaluations

104

Appropriation Unit: Office of Performance Evaluations

LBPA

Fund: General Fund

10000

PCN	Class	Description	FTP	Salary	Health	Variable Benefits	Total
Totals	from Per	rsonnel Cost Forecast (PCF)					
		Permanent Positions	5.33	497,819	75,400	101,810	675,029
		Total from PCF	5.33	497,819	75,400	101,810	675,029
		FY 2025 ORIGINAL APPROPRIATION	8.00	756,324	104,000	154,676	1,015,000
		Unadjusted Over or (Under) Funded:	2.67	258,505	28,600	52,866	339,971
Adjust	tments to	Wage and Salary					
104000 0092B	F	99N Director Leg Perf Eval R90	1.00	17,000	0	3,477	20,477
104000 0096		16N Sr. Performance Eval R90	1.00	112,200	13,000	22,946	148,146
104000 0097		08N Performance Evaluator R90	1.00	74,880	13,000	15,314	103,194
104000 0101B		72N Administrative Coordinator R90	1.00	33,278	2,600	6,806	42,684
Other	Adjustme	ents					
		500 Employees	(1.33)	0	0	0	0
		512 Employee Benefits	.00	0	0	0	0
		513 Health Benefits	.00	0	0	0	0
Estima	ated Sala	ry Needs					
		Board, Group, & Missing Positions	2.00	50,278	2,600	10,283	63,161
		Permanent Positions	6.00	684,899	101,400	140,070	926,369
		Estimated Salary and Benefits	8.00	735,177	104,000	150,353	989,530
Adjust	ted Over	or (Under) Funding					
-		Original Appropriation	.00	21,147	0	4,323	25,470
		Estimated Expenditures	.00	21,147	0	4,323	25,470
		Base	.00	21,147	0	4,323	25,470

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**PCF Summary Report** 

Request for Fiscal Year:

Agency: Office of Performance Evaluations

104 LBPA Appropriation Unit: Office of Performance Evaluations

Fund: General Fund

10000

DU		FTP	Salary	Health	Variable Benefits	Total
3.00	FY 2025 ORIGINAL APPROPRIATION	8.00	756,324	104,000	154,676	1,015,000
5.00	FY 2025 TOTAL APPROPRIATION	8.00	756,324	104,000	154,676	1,015,000
7.00	FY 2025 ESTIMATED EXPENDITURES	8.00	756,324	104,000	154,676	1,015,000
9.00	FY 2026 BASE	8.00	756,324	104,000	154,676	1,015,000
10.11	Change in Health Benefit Costs	0.00	0	10,400	0	10,400
10.12	Change in Variable Benefit Costs	0.00	0	0	900	900
10.61	Salary Multiplier - Regular Employees	0.00	7,400	0	1,500	8,900
11.00	FY 2026 PROGRAM MAINTENANCE	8.00	763,724	114,400	157,076	1,035,200
13.00	FY 2026 TOTAL REQUEST	8.00	763,724	114,400	157,076	1,035,200

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# Part I – Agency Profile

# **Agency Overview**

The Office of Performance Evaluations (OPE), created in 1994, is a nonpartisan, independent office that serves the Legislature's information needs by conducting performance evaluations of state agencies and programs. The mission of OPE is to promote confidence and accountability in state government through these evaluations. Findings, conclusions, and recommendations from OPE evaluations are used by the Legislature to make policy and budget decisions and by agencies to improve performance.

Performance evaluations include assessing whether

- agencies or programs are complying with applicable laws and legislative intent;
- · services are provided efficiently and cost-effectively; and
- programs and services are achieving intended results.

OPE works under the direction of the bipartisan Joint Legislative Oversight Committee (JLOC). The office is authorized for eight full-time equivalent positions.

### **Core Functions/Idaho Code**

Authorizing statutes: Idaho Code §§ 67-457 through 67-464

- 1. Conduct performance evaluations and report each evaluation to JLOC
- 2. Make recommendations to agencies for program improvements
- 3. Provide useful recommendations to assist the Legislature in making policy and budget decisions
- 4. Be responsive to the Legislature's information needs

**Revenue and Expenditures** 

Revenue	FY 2021	FY 2022	FY 2023	FY 2024
General Fund	\$950,200	\$983,800	\$1,030,000	\$1,063,900
Dedicated	0	0	0	<u>0</u>
Total	\$950,200	\$983,800	\$1,030,000	\$1,063,900
Expenditures	FY 2021	FY 2022	FY 2023	FY 2024
Personnel Costs	\$777,612	\$846,811.39	\$899,832.15	\$890,123
Operating Expenditures*	\$76,228	\$126,336.74	\$65,678.46	\$71,743
Capital Outlay	\$7,175	0	0	\$3,510
Trustee/Benefit Payments	0	0	<u>0</u>	<u>0</u>
Total	\$861,015	\$973,148.13	\$965,510.61	\$965,377

<sup>\*</sup> Some operating expenditures were appropriated in prior fiscal year.

Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2021	FY 2022	FY 2023	FY 2024
Number of performance evaluation projects completed	6	4	3	4
Number of follow-up reviews for previous evaluations completed	0	0	0	4

OPE reports may be accessed at https://legislature.idaho.gov/ope/reports/.

# **FY 2024 Performance Highlights**

OPE released the following evaluation reports:

- Criminal Justice: Reentry, July 2023
- State Oversight of Idaho's Health Information Exchange, October 2023
- State Transparency Policies in Child Abuse and Neglect Court Proceedings (Background Review), January 2024
- Child Protection Ombuds: A 50 State Review (Background Review), January 2024
- Medicaid Hospital Rates, February 2024
- County Coroners and Death Investigations, February 2024
- Criminal Justice: Prevention (Limited-Scope Study), June 2024

#### OPE received two awards:

- 2023 Impact Award of the National Conference of State Legislatures, Volunteer Providers of Emergency Medical Services
- 2023 Notable Document Award of the National Conference of State Legislatures, Sustainability of Idaho's Direct Care Workforce

# Part II - Performance Measures

Performance Measure			FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	
	D		Goal 1					
	Provide useful recommendat	ions to assis	t the Legisiat	ure in making	policy and i	ouaget aecisi	ons.	
1.	Performance is measured by the number of bills and resolutions introduced or	actual	2	4	8	7	10	
	enacted in response to OPE recommendations.	target	n/a	n/a	n/a	n/a	n/a	
	Goal 2							
	Res	pond to the L	.egislature's i	nformation n	eeds.			
2.	Performance is measured by	actual	1	0	1	2	2	
	the number of "24-hour" limited reviews completed.	target	n/a	n/a	n/a	n/a	n/a	
3.	Performance is measured by the number of evaluation- related presentations made to	actual	2	2	2	4	4	
	the Legislature (does not include presentations to JLOC).	target	n/a	n/a	n/a	n/a	n/a	
			Goal 3					
	Promote confidence and account	tability in stat	e governmer	nt through edu	ucation and o	outreach to in	iterested	
	stakeholders and participation in professional associations.							
4.	Performance is measured by the number of evaluation-	actual	11	4	5	6	5	
	related presentations made outside of the Legislature.	target	n/a	n/a	n/a	n/a	n/a	

# Performance Measure Explanatory Notes Bills introduced

In our 2023 evaluation, *State Oversight of Idaho's Health Information Exchange*, we found that the state created the Idaho Health Data Exchange as a nonprofit corporation but did not establish meaningful state oversight mechanisms. One bill passed and two bills were introduced that addressed the findings of this report.

- H. 708a was signed into law and amended law to provide that the state shall not act as the incorporator of
  a corporation unless expressly authorized by the legislature. The law requires corporations that were
  created by the state through some vote or action other than through general laws passed by the legislature
  to submit a report to the Secretary of State.
- H. 643, which had a similar purpose to H. 708a, was drafted and sent to the House State Affairs Committee.
- HCR. 26 was drafted to request that the Board of Education reconsider authorizing the creation of a corporation for the purpose of affiliating the University of Idaho with the University of Pheonix.

In our 2023 evaluation, *Criminal Justice: Reentry*, we found that limited capacity in reentry center beds impedes reentry success.

 S. 1451, enhanced the Department of Correction budget with several staffing and funding increases, including staff for a new community reentry center in Pocatello and other staff to expand community reentry.

In our 2022 evaluation, *K*–12 *Public School Buildings*, we found that Idaho did not have a current facility assessment and there was a backlog of deferred maintenance in K–12 public school buildings.

H. 521 was passed and invested in school facilities in three ways. First, \$125 million in ongoing sales tax
revenue was dedicated to the School Modernization Facilities Fund. Second, the legislation increased the
percentage of sales tax revenue directed to the School District Facility fund. Third, the legislation reduced
income tax, allowing Idahoans to have more money to better support local bonds and levies related to
school facilities.

In our 2021 evaluation, *Volunteer Providers of Emergency Medical Services*, we found that Idaho faces EMS funding and staffing challenges that could affect patient care, especially in rural communities.

 S. 1416 amended existing law to move the Emergency Medical Services Bureau to the Office of Emergency Management, designated EMS as an essential government service, and created the Emergency Medical Services Sustainability Fund.

In a series of four evaluations on the child welfare system, we found that gaps in placement services, program capacity, organizational culture, and system oversight prevented the child welfare system from performing well. We also found that there were not enough foster placements, guardians ad litem, or social workers to ensure that decisions affecting children in foster care consistently prioritized that child's best interest.

- S. 1367 amended existing law to create a fund to coordinate statewide payments for guardians ad litem representation.
- S. 1380 established an Office of the Health and Social Services Ombudsman to monitor and evaluate the
  compliance of public agencies and private entities in the provision of health and social services policy for
  children under the care of the state. The ombuds will respond to claims related to services provided to
  children in foster care, protective supervision, or residential treatment facilities in Idaho.
- S. 1459 appropriated \$470,000 to the Office of the Health and Social Services Ombuds.

In our 2020 evaluation, *State Response to Alzheimer's Disease and Related Dementias*, we found that no entity is responsible for executing or updating the state plan, adopted by the Legislature, to address Alzheimer's disease and related dementias. We suggested the Legislature consider establishing a system-wide oversight entity to improve collaboration and accountability. We also recommended the state establish an ongoing position in the Division of Public Health dedicated to the state's response to dementia.

 S. 1247 created a legal and compassionate pathway to take someone with a major neurocognitive disorder in acute crisis, and a danger to themselves or others, to a hospital emergency room for a medical assessment to determine if an undiagnosed medical reason is the cause of the acute crisis.

### Legislative presentations

- Child Protection Oversight Committee, presented two background reports on ombuds and transparency
  policies in other states and the results of the follow up for Representation for Children and Youth in Child
  Protection Cases.
- House State Affairs Committee, State Oversight of Idaho's Health Information Exchange

### Presentations made outside the Legislature

- July 2023: Presentation of Sustainability of Idaho's Direct Care Workforce to the Community Care Advisory Council
- September 2023: Presented progress report to on the *County Coroners and Death Investigations* project to the Idaho State Association of County Coroners
- November 2023: Two presentations to Our Care Can't Wait about the findings and recommendations in Sustainability of Idaho's Direct Care Workforce
- March 2024: Presentation of County Coroners and Death Investigations to the Idaho Children at Risk Task Force

#### **For More Information Contact**

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E-mail: rlangrill@ope.idaho.gov

Website: www.legislature.idaho.gov/ope

# Director Attestation for Performance Report

In accordance with *Idaho Code* 67-1904, I certify the data provided in the Performance Report has been internally assessed for accuracy, and, to the best of my knowledge, is deemed to be accurate.

Department: Office of Performance Evaluations

Director's Signature

8/22/24

Date

Please return to:

Division of Financial Management 304 N. 8<sup>th</sup> Street, 3<sup>rd</sup> Floor Boise, Idaho 83720-0032

FAX: 334-2438 E-mail: info@dfm.idaho.gov